RFP 503100 - Questions

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| Question 1 | | The quantity of HEB is mentioned as 300,000 but its not entirely clear on the unit of measure (300,000 cartons or packs, etc)? Also, packaging section (8.1) states each package must contain between 50 - 100 grams of HEB. Can UNICEF state exactly the pack size and unit of measure? | The unit of measure can weigh between 50 and 100g. |
| Question 2 | | Is there a specific date/deadline when samples must be received by UNICEF? | Maximum 3 weeks from the tender. |
| Question 3 | | 2 tables for micronutrients are mentioned, which one is required in Tender | One is an example of a premix and the other is the actual level of nutrients required in the product. |
| Question 4 | | Artificial flavors are not allowed except Ethyle vanillin and Vanillin however, we have supplied HEBs with Artificial flavors in USAID & WFP Tenders with positive results. Will UNICEF consider recipes with artificial flavors? | Please state what the flavour is in your product questionnaire, under the section for ingredients. |
| Question 5 | | For the Shelf Life Study requirements outlined in section 11, will UNICEF accept a shelf life study made for WFP? | This is acceptable. |
| Question 6 | | For sample purpose, can we place a sticker on the packaging instead of printing on the packaging? With the sticker we intend to outline all the details of ingredients, manufacturer etc. | Yes, however you will be required to submit an image of the label and packaging in the technical dossier submission |
| Question 7 | | Could you please provide us with the pictures of the inner and outer packaging? | We cannot supply images of product because UNICEF is a procurer and purchaser not a manufacturer |
| Question 8 | | Technical requirements: Is it mandatory to follow the exact technical requirements as specified on the Solicitation Documents? | These technical requirements are for all products, if there are specific issues with compliance to these requirements, then it can be raised with the technical staff in UNICEF |
| Question 9 | | Supercereal Plus, could you provide product pictures. | We cannot supply images of product because UNICEF is a procurer and purchaser not a manufacturer |
| Question 10 | | Is it possible to provide the names of destinations for delivery? | This is not possible, as this is dependent on the requirements of the UNICEF Country programmes as and when they arise |
| Question 11 | | Is it possible to provide the art work to be use on the cartons? | The supplier needs to supply the artwork for their own branded product |
| Question 12 | We request once again a readable and searchable copy of the tender documents. The tender is referring to MANY links and online documents and that cannot be done using a photo-copy file. | We will provide Technical Specifications with easier access to links and online documents where possible. |
| Question 13 | | Vitamins and minerals are not encapsulated – Reaction between Vitamin C and Iron. We strongly suggest to microencapsulate the Vitamin C / Iron source, kindly take into consideration and advise if Mandatory. | The supplier has a requirement to meet the shelf life of the product – if they assess that the vitamins and minerals need to be microencapsulated to reach the shelf life requirements, then they should include this form in the product |
| Question 14 | | The RFP state that Vitamins and minerals should be supplied from a restricted list – as in the list of authorized sources of premix established and updated by the World Food Programme (WFP) located at <http://documents.wfp.org/stellent/groups/public/documents/manual_guide_proced/wfp251174.pdf>. Regrettably, that link is not working and we cannot access the document, kindly provide a copy. | Please use this list as a guide: <http://gpf.gainhealth.org/suppliers/current-suppliers>  However we expect that suppliers assess and audit the premix suppliers on their own merit |
| Question 15 | | Can natural antioxidants be used to prevent/reduce oxidation during shelf life? We recommend using either Tocopherol mictute or Antioxidants from Rosemerry/Tea etc. | We require that additives used in the products supplied comply with the codex standard GSFA 13.2 and other relevant standards for baby cereals and complementary foods. |
| Question 16 | | Partially pre-cooked is suggested by Extrusion or Roasting/milling. Alternatively, can a drum dryer with a preheater be used instead as shown in the attached file? | If these processing techniques have the same effect on ensuring carbohydrate availability and microbial safety – this should be supported in your technical dossier for assessment |
| Question 17 | | The RFP state that the answers will be delivered on Nov 20 and the bid submission is Nov 25, basically allowing for only few working days to complete the bid response. So, we kindly request to postpone the bid submission date by Two weeks. We will also appreciate if we can get the answers earlier. | Unfortunately, it is not possible to extend the deadline for submission of the tender, this remains 25 November 2019. |
| Question 18 | | Samples: the manufacturing of the samples require obtaining specific material and special setup of the manufacturing process, as well shipping to Denmark. Hence we request that the date for sample submission will be Two weeks following the tender submission date. | Submission deadline for samples is 29th November 2019. |
| Question 19 | | To overcome the challenge of Aflatoxin present in Maize, can you consider Wheat alternative (Maize replaced with Wheat in formulation) for supplies? | We have WSB (item S0000296) which is a wheat based product |
| Question 20 | | Can you give some guiding specifications for primary packaging of aluminum layer packing film | It must provide a barrier to oxygen, light and moisture to maintain the shelf life requirements. |
| Question 21 | | What is the secondary packaging requirement for 1.5 Kgs. pouches?  a deliver box to transport the goods. | It must be suitably packaging for stacking up to 2 meters high – and robust enough to withstand all types of standard transport |
| Question 22 | | Can you give some guiding specifications for primary packaging of aluminum layer packing film for the Supercereal WSB++? | we expect that the packaging is metalized foil, for example PE60/Met polyester 12; or equivalent. The supplier is responsible for selecting the correct packaging to meet the shelf life requirements. |
| Question 23 | | Do you need in packs only from 50g to 100g or can the weight be more? | Individual units of biscuits should not be more than 100g + 10% |
| Question 24 | | What is the date for submission of samples? | Submission deadline for samples is 29th November 2019. |
| Question 25 | | let us know if the sample for WSB ++ can be sent in normal air tight packing, instead of Nitrogen gas. | Yes, for evaluation purposes this is fine, however for orders placed by UNICEF we require nitrogen or similar air flushing |
| Question 26 | | For sample purpose, can we place a sticker on the packaging instead of printing on the packaging? With the sticker we intend to outline all the details of ingredients, manufacturer etc. | Yes, this is fine, if the packaging material is as the order will be, and that the label artwork is uploaded to the One Drive folder. |