



preparatory commission for the
comprehensive nuclear-test-ban
treaty organization

Vienna International Centre
P. O. Box 1200
A-1400 Vienna
Austria

www.ctbto.org

TO: ALL BIDDERS FROM: Courtney Linley
Chief, Procurement Section

DATE: 4th November 2019 REF.: RFP No. 2019-0209/POGGIO *JP Kz*

TEL. NO.: TEL. NO.: +43 1 26030 6350

EMAIL: EMAIL: procurement@ctbto.org

SUBJECT: Clarification No.1 to RFP No. 2019-0209/POGGIO
Call-Off Contract for
"User Experience and Web Application Design Improvements"

Dear Madam/Sir,

Please find attached the response to queries raised by potential bidder in respect to RFP No. 2019-0209/POGGIO Call-Off Contract for "User Experience and Web Application Design Improvements"

Please take the response into account in the preparation and submission of your Proposal.

We are looking forward to receiving your Quotation prior to the closing date on Friday 15 November 2019, 17:00h Vienna local time.

Kind regards

Courtney Linley
Chief, Procurement Section

RFP No. 2019-0209/POGGIO

**Call-Off Contract for
“User Experience and Web Application Design Improvements”**

Clarification No.1

Questions from Bidders	Answers from the Commission
<p><u>Question 1</u></p> <p>How many web services (existing and future) should be supported the first call-off period?</p>	<p><u>Answer 1</u></p> <p>To avoid misunderstandings, it shall be noted that the work does not cover the provision of ‘support’ to web applications, but rather advising on design and usability during the initial design, or possible subsequent re-designs of applications.</p> <p>The Contract does not include any support during the operational phase of applications.</p> <p>We foresee calling off input and design help on three to five separate applications or websites during the Initial Call-off Period.</p>