



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

Annex B: Technical Proposal Form

HCR/IRQER/2019/RFP-071 - Renovation of Registration Center in Domiz1, Akre and Gawilan Refugee Camps in Duhok City, Iraq.

IMPORTANT:

No pricing information should be included in the Technical Proposal. Failure to comply may risk disqualification. The Technical Offer should contain all information required.

INSERT TITLE OF THE RFP

Name of Bidding Organization / Firm:	
Country of Registration:	
Name of Contact Person for this Bid:	
Address:	
Phone / Fax:	
Email:	

The technical component of your proposal should be concisely presented and structured as indicated in the following order to include, but not necessarily be limited to, the following information:

A) **Company Profile/Organization Capability/Relevance of Specialized Knowledge and Experience in similar projects**

A description of your company with the following information/documents:

- Legal mandates/authorized business activities
- Year of incorporation
- **Financial Capacity** - latest Audited Financial Statement (Income Statement and Balance Sheet) describing financial capacity (liquidity, stand-by credit lines, etc.) of bidder to engage into contract. Include any indication of credit rating, industry rating, etc. **OR Bank Statement** for last 12 months;
- Track Record and Experiences for at least last ten (10) years:

Project	Client	Contract Value	Period of activity	Types of activities undertaken	Status or Date Completed	References Contact Details (Name, Phone, Email)

- Please describe you firm’s capability for managing service requested indicating ongoing contracts, if any, that have direct relevance to this requirement;
- Statement(s) of Satisfactory Performance of similar contracts within last ten (10) years including value and contact for primary client

- List of equipment for work (Transport Trucks, Cranes, electrical Installation toolkits, etc.) clearly indicating what is owned or shall be leased.

Any information that will facilitate our evaluation of your company substantive reliability, financial and managerial capacity to execute the project.

B) Approach and Methodology

- Explanation of understanding of shared specifications, SOW and requirement;
- Description of approach, methodology and timeline of how requested services outlined in SOW, Architectural Drawings, Specifications and BOQs would be implemented;
- All brands/model numbers of major components defined, indicating clearly how they comply with technical specifications required by the RFP; describe how your organization will supply goods and any related services, keeping in mind the appropriateness to local conditions and project environment:

Item	Description/ Specification of Goods	Source/ Manufacturer	Origin (Country)	Qty.	Quality Certificate/ Export Licenses, etc. (indicate all that applies and if attached)

- As much detail as possible should be provided concerning materials to be used, method of fabrication, etc.
- Technical Quality Assurance Mechanisms: internal technical and quality assurance review mechanisms, all appropriate quality certificates, export licenses and other documents attesting to superiority of quality of goods and technologies to be supplied.
- Reporting and Monitoring - brief description of mechanisms proposed for reporting to UNHCR and partners, including a reporting schedule.
- Subcontracting: explain whether any work would be subcontracted, to whom, how much percentage of work, rationale for such, and roles of proposed sub-contractors. Special attention should be given to providing a clear picture of role of each entity and how everyone will function as a team.
- Risks / Mitigation Measures: describe potential risks for implementation of this project that may impact achievement and timely completion of expected results as well as their quality. Describe measures that will be put in place to mitigate these risks.
- Implementation Timelines: submit a Gantt-Chart or Project Schedule indicating detailed sequence of activities that will be undertaken and their corresponding timing.
- A declaration that your company has not been and is not subject to judgment for fraud, corruption or any other illegal activity.

C) Management structure and key staff

- Management Structure: describe overall management approach toward planning and implementing contract. Include an organization chart for management of contract, if awarded.
- Staff Time Allocation: provide a spreadsheet showing activities of each personnel involved in implementation of contract. Where expertise of personnel is critical to success of contract, UNHCR will not allow substitution of personnel whose qualifications had been reviewed and accepted during bid evaluation. (If substitution of such a personnel is unavoidable, substitution or replacement will be subject to approval of UNHCR. No increase in costs will be considered as a result of any substitution).
- Qualifications of Key Personnel: provide CVs for key personnel (Team Leader, Managerial and General Staff) that will be provided to support implementation of this project. CVs should demonstrate qualifications in area of expertise relevant to Contract. Please use format below:

Name:		
Role in Contract Implementation:		
Nationality:		
Contact information:		
Countries of Relevant Work Experience:		
Language Skills:		
Education and other Qualifications:		
Summary of Experience: Highlight experience in the region and on similar projects.		
Relevant Experience (From most recent):		
Period: From – To	Name of activity/ Project/ funding organization, if applicable:	Job Title and Activities undertaken/Description of actual role performed:
e.g. June 2010-January 2011		
Etc.		
Etc.		
References (minimum of 3):	Name Designation Organization Contact Information – Address; Phone; Email; etc.	
Declaration:		
I confirm my intention to serve in the stated position and present availability to serve for the term of the proposed contract. I also understand that any willful misstatement from me may lead to my disqualification, before or during my engagement.		
_____ Signature of the Nominated Team Leader/Member :		
Date Signed :		

- D) **Vendor Registration Form:** If your company is not already registered with UNHCR, you should complete, sign and submit with your technical proposal the Vendor Registration Form (**Annex C**). If the company is already registered with UNHCR, please mention it in the Technical Offer and give your UNHCR vendor ID number.
- E) **UNHCR General Conditions of Contract for Civil Works and UNHCR General Conditions of Contracts for the Provision of Mixed Goods and Services- July 2018:** Your technical offer should contain your acknowledgement of the UNHCR General Conditions of Contract by signing **Annex D**. You should do this by including a signed copy of this in your technical proposal.
- F) **UN Supplier Code of Conduct:** Your technical offer should contain your acknowledgement of the UN Supplier Code of Conduct by signing **Annex E** and submitting as part of your technical offer.

Supporting documents issued to bidder by other organizations should be on official letterhead duly endorsed and stamped by issuing authority. Failure may result in information not considered for evaluation.