

SURVEY QUESTIONNAIRE

2018 FACILITY ASSESSMENT FOR REPRODUCTIVE HEALTH COMMODITIES AND SERVICES

INFORMATION ABOUT THE INTERVIEW

Country

Date of the Survey (year and month)

Name of InterviewerDate of Interview.....

Time Interview Started..... Time Interview Ended.....

Questionnaire checked and attested to be properly completed

Name of Supervisor.....

Signature Date)

The questionnaire is in three parts; Module 1 (sections 1 to 5) and Module 2 (Sections 6 to 13) is for the health facility/SDP; and, module 3 (sections 14 and 15) is for exit interview of clients visiting the SDP for family planning services.

To administer Modules 1 and 2, the interviewer should find the person in charge of the facility or the most senior worker who is present at the facility on that day. It is recommended that the interviewer should greet the interviewee; introduce himself herself; and, explain the purpose of the visit.

To ensure informed consent to the interview it is necessary to read the following statement to the interviewee:

- Your facility was selected to participate in this study. We will be asking you questions about aspects of RH commodities and services in your facility including family planning. The information obtained from your facility and from other facilities will be used by the MOH and other partners to understand the situation and for better planning to improve on service provision.
- The survey is in two parts: The first part will be answered by you the service provider and the second part will be answered by the clients who are visiting the facility for family planning services. We will require your permission to carry on with the exit at the appropriate time.
- You are assured that your name or that of any other health worker who will be designated to respond to this questions or the name of any client WILL NOT be mentioned or included in the dataset or in any report of this survey.
- You may refuse to answer any question or choose to stop the interview at any time. However, we hope you will answer the questions, which will be of benefit to strengthening national efforts to provide RH services including family planning.
- If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate if you introduce us to that person to help us collect that information.
- At this point, do you have any questions about the study? Do I have your agreement to proceed?

The interviewer can proceed with the interview once the consent of the interviewee has been obtained. At the end of the interview for the SDP [Sections 1 to 13]; please thank the interviewee for his/her time and the information provided; and, obtain his/her permission or the permission of the relevant authorities before carrying on with the Exit Interview of Family planning clients Module 3 [Sections 14 and 15]

MODULE 1:

AVAILABILITY OF COMMODITIES

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SECTION 1: FACILITY IDENTIFICATION (Name, Location and Distance)	
SN°	ITEMS
001	Name of Service Delivery Point.....
002	A) Location (Name of Settlement)..... B) Location (Name of Administrative Unit).....
003	Indicate geographic coordinates of the SDP if any system Global Positioning System (GPS) is used; / ____/ ____/
004	SDP is located in an urban area or a rural settlement (as per your country's classification; 1 Urban <input type="checkbox"/> 2 <input type="checkbox"/> Rural
005	A) What is the distance between the location of the health facility and the nearest warehouse or store or facility which this SDP receives its regular supplies? / __/ __/
	B) Please indicate distance is in; 1 Kilometers <input type="checkbox"/> 2 Mile <input type="checkbox"/>

SECTION 2: SDP TYPE AND SERVICES PROVIDED	
006	Level of Service Delivery Point(Tick the option that is applicable to your country) Primary Level Care SDPs/facilities (or equivalent to country context) 1 <input type="checkbox"/> Secondary level care SDPs/facilities/hospitals (or equivalent) 2 <input type="checkbox"/> Tertiary level care SDPs/facilities/hospitals (or equivalent) 3 <input type="checkbox"/>
007	Management of Service Delivery Point: 1 Government <input type="checkbox"/> 2 Private <input type="checkbox"/> 3 NGO <input type="checkbox"/> 4 Others (please specify.....) <input type="checkbox"/>
008	Does this facility provide family planning services? 1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> (If No, then items in Section 3; Section 5; and, all of Module 3 (that is 011 to 018; 023 to 043; and, 086 to 122) should NOT be administered)
009	Does this facility provide maternal health including delivery services (e. g. with a maternity unit or section for delivery)? 1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> (If No, then items in Section 4 (that is 019 to 022) should NOT be administered)
010	Does this facility provide any HIV/AIDS services (e.g. VCT, PMTCT, ART, etc.)? 1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/>

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SECTION 3.1:
MODERN CONTRACEPTIVE METHODS OFFERED BY SDPs IN LINE WITH THE CURRENT NATIONAL PROTOCOLS, GUIDELINES AND/OR LAWS SPECIFIC FOR LEVELS OF SERVICE DELIVERY POINTS

Please note that for the SDP to respond to items in this section, it should have indicated in Item 008 above that 'Yes' it provides family planning services

Item	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
011 With respect to each of the contraceptive methods, <u>please state whether the SDP is supposed/ expected to offer it, in line with the current national protocols, guidelines and/or laws specific for this level* of service delivery</u> . Please discuss with the respondent and then record your conclusion before proceeding. (* Please recall SDP level as recorded in item 006 above)	1 Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	Yes , this SDP is expected /supposed to provide this method <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	
012 <u>If 'Yes' in item 011</u> (i.e., this SDP is supposed/ expected to offer this method), <u>please state whether the SDP actually offer it to clients on a regular basis</u>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 011) <input type="checkbox"/> <i>(Tick only one option)</i>	
NOTE, FOR EACH OF THE METHODS - If this SDP is actually supposed/expected to OFFERS the contraceptive method but it is currently not being offered or is not available at the time of the survey, please record as "Yes" (i.e.; the method is actually offered, although it is not currently being offered). The aim here is to measure the range of methods offered in line with national protocols, not to assess stock-out									
013 SDPs Offering Three 3 Method in line with the current national protocols, guidelines and/or laws From responses provided to Item 012, discuss with the respondent and record the conclusion by ticking one of the following statements	1 This SDP offers at least three (three or more) modern contraceptive methods <input type="checkbox"/> 2 This SDP does not offer at least three modern contraceptive methods [offers less than three methods] <input type="checkbox"/>								
014 SDPs Offering Five (5) Methods in line with the current national protocols, guidelines and/or laws From responses provided to Item 012, discuss with the respondent and record the conclusion by ticking one of the following statements	1 This SDP offers at least five (five or more) modern contraceptive methods <input type="checkbox"/> 2 This SDP does not offer at least five modern contraceptive methods [offers less than five methods] <input type="checkbox"/>								

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Item	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
015 If this SDP is supposed/expected to offer this method to clients (in line with current national guidelines, etc.) but the response to 012 is "2 No", <u>please indicate the main reason why the SDP does not offer the method to clients on a regular basis</u> <i>(Tick only one option [as the main reason] for each contraceptive)</i>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/> 6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/> 6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/> 2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/> 3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no client demand for the contraceptive <input type="checkbox"/> 5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/> 6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	

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SECTION 3.2: MODERN CONTRACEPTIVE METHODS NORMALLY OFFERED BY SDPs ON A REGULAR BASIS AND AS PART OF ITS NORMAL SERVICE DELIVERY PROCESS									
Please note that for the SDP to respond to items in this section, it should have indicated in Item 008 above that 'Yes' it provides family planning services									
Item	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
016 With respect to each of the contraceptive methods, <u>please state whether the SDP provides it on a regular basis to clients</u>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP provides this method <input type="checkbox"/> 2 No , this SDP does not provide this method <input type="checkbox"/> <i>(Tick only one option)</i>
017 <u>SDPs Offering Three (3) Methods on a regular basis and as part of its normal service delivery process</u> From responses provided to Item 016, discuss with the respondent and record the conclusion by ticking one of the following statements	1 <u>This SDP offers at least three (three or more) modern contraceptive methods</u> <input type="checkbox"/> 2 <u>This SDP does not offer at least three modern contraceptive methods</u> [offers less than three methods] <input type="checkbox"/>								
018 <u>SDPs Offering Five (5) Methods on a regular basis and as part of its normal service delivery process</u> From responses provided to Item 016, discuss with the respondent and record the conclusion by ticking one of the following statements	1 <u>This SDP offers at least five (five or more) modern contraceptive methods</u> <input type="checkbox"/> 2 <u>This SDP does not offer at least five modern contraceptive methods</u> [offers less than five methods] <input type="checkbox"/>								

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SECTION 4: AVAILABILITY OF MATERNAL/RH MEDICINES									
Items	Maternal/RH Medicines								
	Please note that for the SDP to respond to items in this section, it should have indicated in Item 009 above that 'Yes' it provides maternal health including delivery services								
	(1) Ampicillin	(2) Azithromycin	(3) Benzathine benzylpenicillin	(4) <i>Either Betamethasone Or Dexamethasone Or Both of these medicines</i>	(5) Calcium gluconate	(6) Cefixime	(7) Gentamicin	(8) Hydralazine	(9) Magnesium sulfate
019 With respect to each of the maternal/ RH Medicines, <u>please state whether the SDP is supposed have it available; in line with the current national protocols, guidelines and/or laws specific for this level* of service delivery.</u> Please discuss with the respondent and then record your conclusion before proceeding (* Please recall SDP level as recorded in item 006 above)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available <u>any or both of these</u> Maternal /RH Medicines <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available <u>any or both of these</u> Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> (Tick only one option)
020 If 'Yes' in item 019 (i.e., this SDP is expected/ supposed to have available the maternal /RH medicine) please state whether the medicine is currently available at the SDP	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes (for any or both) <input type="checkbox"/> 2 No (for any or both) <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> (Tick only one option)
021 If this SDP is supposed/ expected to have available this medicine (in line with current national guidelines, etc.) but the response to 020 is "No", please indicate the main reason	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/> 2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/>

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(Tick only one option [as the main reason] for each medicine)	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>	3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/>
	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>	4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/>
	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>	5 No train staff to provide this medicine at the SDP <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>

INTERVIEWER VERIFICATION for ITEM 016									
Medicines	(1) Ampicillin	(2) Azithromycin	(3) Benzathine benzylpenicillin	(4) <u>Either</u> Betamethasone <u>Or</u> Dexamethasone <u>Or Both of these</u> <u>medicines</u>	(5) Calcium gluconate	(6) Cefixime	(7) Gentamicin	(8) Hydralazine	(9) Magnesium sulfate
For each response provided for item 020 , the interviewer should validate the response by a physical Inventory and note the appropriate finding	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, <u>any or both</u> of the medicine(s) is/are in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock
	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, <u>any or both</u> of the medicine(s) is/are NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock

SECTION 4 continues on the next page

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SECTION 4 - continues: AVAILABILITY OF MATERNAL/RH MEDICINES								
Items	Maternal/RH Medicines							
	Please note that for the SDP to respond to items in this section, it should have indicated in Item 007 above that 'Yes' it provides delivery services							
	(10) Methyldopa	(11) Metronidazole	(12) Mifepristone	(13) Misoprostol	(14) Nifedipine	(15) Oxytocin	(16) <i>Either</i> Sodium lactate compound solution <i>Or</i> Sodium chloride <i>Or Both of these</i> <i>medicines</i>	(17) Tetanus toxoid
019-continues With respect to each of the maternal/ RH Medicines, <u>please state whether the SDP is supposed have it available; in line with the current national protocols, guidelines and/or laws specific for this level' of service delivery.</u> Please discuss with the respondent and then record your conclusion before proceeding (* Please recall SDP level as recorded in in item 006 above)	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available <u>any or both of these</u> Maternal /RH Medicines <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available <u>any or both of these</u> Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes , this SDP is expected /supposed to have available this Maternal /RH Medicine <input type="checkbox"/> 2 No , this SDP is NOT expected/ supposed to have available this Maternal /RH Medicine <input type="checkbox"/> <i>(Tick only one option)</i>
020-continues If 'Yes' in item 019 (i.e., this SDP is expected/ supposed to have available the maternal /RH medicine) please state whether each medicine is currently available at the SDP	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes (for any or both) <input type="checkbox"/> 2 No (for any or both) <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes <input type="checkbox"/> 2 No <input type="checkbox"/> 3 Not Applicable (because "No" to item 020) <input type="checkbox"/> <i>(Tick only one option)</i>
021-continues If this SDP is supposed/ expected to have available this medicine (in line with current national guidelines, etc.) but the response to 020 is "No", please indicate the main reason	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this medicine <input type="checkbox"/>

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(Tick only one option [as the main reason] for each medicine)	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 6 The SDP does not have a cold chain to store the medicine <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>	2 Delays by this SDP to request for supply of the medicine <input type="checkbox"/> 3 The medicine is not available in the market for the SDP to procure <input type="checkbox"/> 4 Low or no demand/need for the medicine at this SDP <input type="checkbox"/> 5 No train staff to provide this medicine at the SDP <input type="checkbox"/> 7. Any other Reason (please specify) <input type="checkbox"/>
	022 From responses provided to Item 021 above, please discuss with respondent and record the conclusion by ticking one of the following statements	1 Yes - this SDP has available the seven (7) lifesaving maternal/RH medicines (<i>which included the two mandatory medicines [Magnesium Sulfate and Oxytocin] and any other five of the remaining medicines on the list - bearing in mind that; a) Sodium chloride and Sodium lactate compound solution are alternate; and b) Dexamethasone is an alternate to Betamethasone</i>) <input type="checkbox"/>		2 No - this SDP does not have available the seven (7) lifesaving maternal/RH medicines (<i>which included the two mandatory medicines [Magnesium Sulfate and Oxytocin] and any other five of the remaining medicines on the list - bearing in mind that; a) Sodium chloride and Sodium lactate compound solution are alternate; and b) Dexamethasone is an alternate to Betamethasone</i>) <input type="checkbox"/>				

INTERVIEWER VERIFICATION for ITEM 016								
Medicines	(10) Methyldopa	(11) Metronidazole	(12) Mifepristone	(13) Misoprostol	(14) Nifedipine	(15) Oxytocin	(16) <i>Either</i> Sodium chloride <i>Or</i> Sodium lactate compound solution	(17) Tetanus toxoid
For each response provided for item 020 , the interviewer should validate the response by a physical Inventory and note the appropriate finding	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock	<input type="checkbox"/> Inventory taken, <u>any</u> or <u>both</u> of the medicine(s) is/are in stock	<input type="checkbox"/> Inventory taken, Medicine is in stock
	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock	<input type="checkbox"/> Inventory taken, <u>any</u> or <u>both</u> of the medicine(s) is/are NOT in stock	<input type="checkbox"/> Inventory taken, Medicine is NOT in stock

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SECTION 5.1: NO STOCK OUT OF MODERN CONTRACEPTIVE METHODS THAT SDPs ARE EXPECTED TO PROVIDE IN LINE WITH THE CURRENT NATIONAL PROTOCOLS, GUIDELINES AND/OR LAWS SPECIFIC FOR LEVELS OF SERVICE DELIVERY									
Please note that for the SDP to respond to items in this section, it should have indicated in Item 008 above that 'Yes' it provides family planning services									
Item	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
(i): NO STOCK-OUT IN THE LAST THREE MONTHS BEFORE THE SURVEY									
023 With respect to each of the contraceptive methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws specific for this level of service delivery (as indicated in Item 011 above); please indicate whether it has been "out of stock" at this SDP on any given day, within the last three months preceding the survey, and therefore the contraceptive method was not available to give/provide to clients at this SDP <i>(* Please recall SDP level as recorded in item 006 above)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>
024 NO STOCK OUT OF ANY METHOD IN THE LAST THREE MONTHS From responses provided to Item 023 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws	One or more of the contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws has/have been out-of- stock on a given day in the last three months preceding the survey. Therefore, this SDP experienced stock out of at least one method in the last three months [STOCK-OUT WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>		All contraceptive methods which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws have been available/ in-stock at all times during the last three months preceding the survey. Therefore, this SDP did not experience stock out of at least one method in the last three months [NO-STOCK-OUT WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>						
025 NO STOCK OUT OF AT LEAST THREE [3] METHODS IN THE LAST THREE MONTHS From the responses provided to Item 023 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected	Three [3] or more contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, have not been available or have not been in stock at all times during the last three months preceding the survey.		Three [3] or more of the contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, have been available or have been in stock at all times during the last three months preceding the survey.						

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to provide in line with the current national protocols, guidelines and/or laws		Therefore, this SDP experienced stock out of at least three method in the last three months [STOCK-OUT OF AT LEAST THREE METHODS IN THE LAST THREE MONTHS] <input type="checkbox"/>		Therefore, this SDP did not experience stock out of at least three methods in the last three months [NO-STOCK-OUT OF AT LEAST THREE METHODS WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>					
026 NO STOCK OUT OF FIVE [5] METHODS IN THE LAST THREE MONTHS From the responses provided to Item 023 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws		Five [5] or more contraceptive methods which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws <u>have not been available or have not been in stock at all times</u> during the last three months preceding the survey. Therefore, this SDP experienced stock out of at least five method in the last three months [STOCK-OUT OF AT LEAST FIVE METHODS IN THE LAST THREE MONTHS] <input type="checkbox"/>		Five [5] or more of the contraceptive methods which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws <u>have been available or have been in stock at all times</u> during the last three months preceding the survey. Therefore, this SDP did not experience stock out of at least five methods in the last three months [NO-STOCK-OUT OF AT LEAST FIVE METHODS WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>					
027 If “Yes” to Item 023 (that this method has been out of stock (STOCK OUT) at this SDP on any given day within <u>the last three months</u> (in line with current national guidelines, etc.) please indicate the main reason	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>
	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>
	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>
	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>
	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>
(ii): NO STOCK-OUT AT THE TIME OF THE SURVEY [WITH RESPECT TO MODERN CONTRACEPTIVE METHODS THAT SDPs ARE EXPECTED TO PROVIDE IN LINE WITH THE CURRENT NATIONAL PROTOCOLS, GUIDELINES AND/OR LAWS]									
028 With respect to each of the contraceptive methods that the SDP is supposed/expected to provide in line with the current	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>

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national protocols, guidelines and/or laws specific for this level of service delivery (as indicated in Item 011 above); please indicate whether it is currently out of stock at this SDP and therefore the contraceptive method is not available to give/provide to clients at this SDP today <i>(* Please recall SDP level as recorded in in item 006 above)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>	2 No; this method is currently not out-of-stock (NO STOCK OUT) at this SDP <input type="checkbox"/> 3 Not applicable; this SDP is not supposed/expected to offer this method provide in line with the current national protocols, guidelines and/or laws <input type="checkbox"/> <i>(Tick only one option)</i>
029 From responses provided to Item 028 above, please discuss with respondent and record the conclusion by ticking one of the following statements			One or more of the contraceptive methods offered by this SDP is currently out-of- stock at this SDP. Therefore, this SDP is experiencing stock out on the day the survey [STOCK-OUT ON DAY OF SURVEY] <input type="checkbox"/>			ALL contraceptive methods offered by this SDP are currently in-stock/available at this SDP. Therefore, this SDP is not experiencing stock out on the day of the survey [NO-STOCK-OUT ON DAY OF SURVEY] <input type="checkbox"/>			
030 NO STOCK OUT OF ANY METHOD ON THE DAY OF THE SURVEY From responses provided to Item 028 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws			One or more of the contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, is/are out of stock today (on the day of the survey) Therefore, this SDP experienced stock out of at least one method on the day of the survey [STOCK-OUT ON THE DAY OF THE SURVEY] <input type="checkbox"/>			All contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, are available or are in-stock on the day of the survey Therefore, this SDP did not experience stock out on the day of the survey [NO-STOCK-OUT ON THE DAY OF THE SURVEY] <input type="checkbox"/>			
031 NO STOCK OUT OF AT LEAST THREE [3] METHODS ON THE DAY OF THE SURVEY From the responses provided to Item 028 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws			Three [3] or more contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, are not available or are not in stock today (on the day of the survey) Therefore, this SDP experienced stock out of at least three methods on the day of the survey [STOCK-OUT OF AT LEAST THREE METHODS ON THE DAY OF THE SURVEY] <input type="checkbox"/>			Three [3] or more of the contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, are available or are in stock today (on the day of the survey) Therefore, this SDP did not experience stock out of at least three methods on the day of the survey [NO-STOCK-OUT OF AT LEAST THREE METHODS ON THE DAY OF THE SURVEY] <input type="checkbox"/>			
032 NO STOCK OUT OF FIVE [5] METHODS ON THE DAY OF THE SURVEY From the responses provided to Item 028 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the methods that the SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws			Five [5] or more contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, are not available or are not in stock today (on the day of the survey) Therefore, this SDP experienced stock out of at least five methods on the day of the survey [STOCK-OUT OF AT LEAST FIVE METHODS ON the day of the survey] <input type="checkbox"/>			Five [5] or more of the contraceptive methods, which this SDP is supposed/expected to provide in line with the current national protocols, guidelines and/or laws, are available or are in stock today (on the day of the survey) Therefore, this SDP did not experience stock out of at least five methods on the day of the survey [NO-STOCK-OUT OF AT LEAST FIVE on the day of the survey] <input type="checkbox"/>			
033 If “Yes” to Item 28 (that this method is out-of-stock (STOCK OUT)) at this SDP (in line with current national guidelines, etc.) please indicate the main reason	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>

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(Tick only one option [as the main reason] for each contraceptive)	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>
	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>
	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>
						5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>
						6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>

INTERVIEWER VERIFICATION for ITEM 022									
Contraceptive	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
For each response provided for item 028, the interviewer should validate the response by a physical Inventory and note the appropriate finding	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock
	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock

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SECTION 5.2: NO STOCK OUT OF MODERN CONTRACEPTIVE METHODS THAT ARE REGULARLY PROVIDED AS PART OF THE SDPs NORMAL SERVICE DELIVERY PROCESS									
Please note that for the SDP to respond to items in this section, it should have indicated in Item 008 above that 'Yes' it provides family planning services									
Item	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
(i): NO STOCK-OUT IN THE LAST THREE MONTHS BEFORE THE SURVEY									
034 With respect to each of the contraceptive methods that the SDP regularly provides as part of its normal service delivery, [refer to <u>Item 016 above</u>], please indicate whether it has been out of stock at this SDP on any given day, within the last three months preceding the survey, and therefore the contraceptive method was not available to give/provide to clients at this SDP <i>(* Please recall SDP level as recorded in in item 006 above)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>	1 Yes; this method has been out-of-stock (STOCK-OUT) on a given day at this SDP in the last three months <input type="checkbox"/> 2 No; this method has not been out-of-stock (NO STOCK OUT) on any given day at this SDP in the last three months <input type="checkbox"/> 3 Not applicable; this method is not regularly offered as part of the SDP's normal service delivery process <input type="checkbox"/> <i>(Tick only one option)</i>
035 NO STOCK OUT OF ANY METHOD IN THE LAST THREE MONTHS From responses provided to Item 034 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process	One or more of the contraceptive methods, which this SDP provides regularly and as part of the SDPs normal service delivery process , has/have been out-of- stock on a given day in the last three months preceding the survey. Therefore, this SDP experienced stock out of at least one method in the last three months [STOCK-OUT WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>					All contraceptive, which this SDP provides regularly and as part of the SDPs normal service delivery process , have been available/ in-stock at all times during the last three months preceding the survey. Therefore, this SDP did not experience stock out of at least one method in the last three months [NO-STOCK-OUT WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>			
036 NO STOCK OUT OF AT LEAST THREE [3] METHODS IN THE LAST THREE MONTHS From the responses provided to Item 034 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process	Three [3] or more contraceptive methods, which this SDP provides regularly and as part of the SDPs normal service delivery process , have not been available or have not been in stock at all times during the last three months preceding the survey. Therefore, this SDP experienced stock out of at least three method in the last three months [STOCK-OUT OF AT LEAST THREE METHODS IN THE LAST THREE MONTHS] <input type="checkbox"/>					Three [3] or more of the contraceptive methods, which this SDP provides regularly and as part of the SDPs normal service delivery process , have been available or have been in stock at all times during the last three months preceding the survey. Therefore, this SDP did not experience stock out of at least three methods in the last three months [NO-STOCK-OUT OF AT LEAST THREE METHODS WITHIN THE LAST THREE MONTHS] <input type="checkbox"/>			
037 NO STOCK OUT OF FIVE [5] METHODS IN THE LAST THREE MONTHS	Five [5] or more contraceptive, which this SDP provides regularly and as part of the SDPs normal service delivery					Five [5] or more of the contraceptive, which this SDP provides regularly and as part of the SDPs normal service delivery process , have been available or have been in stock at all times during the last three months preceding the survey.			

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From the responses provided to Item 034 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to the <u>modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process</u>		<u>process, have not been available or have not been in stock at all times</u> during the last <u>three months</u> preceding the survey.		Therefore, this <u>SDP experienced stock out of at least five method in the last three months [STOCK-OUT OF AT LEAST FIVE METHODS IN THE LAST THREE MONTHS]</u> <input type="checkbox"/>		Therefore, this <u>SDP did not experience stock out of at least five methods in the last three months [NO-STOCK-OUT OF AT LEAST FIVE METHODS WITHIN THE LAST THREE MONTHS]</u> <input type="checkbox"/>			
038 If “Yes” to Item 034 (that this method has been out of stock <u>(STOCK OUT)</u> at this SDP on any given day within <u>the last three months</u> (in line with current national guidelines, etc.) please <u>indicate the main reason</u>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>	1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/>
	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>	2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/>
	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>	3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/>
	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>
						5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>
						6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>

(ii): STOCK-OUT AT THE TIME OF THE SURVEY

[WITH RESPECT TO MODERN CONTRACEPTIVE METHODS THAT ARE REGULARLY PROVIDED AS PART OF THE SDPS NORMAL SERVICE DELIVERY PROCESS]

039 With respect to each of the contraceptive methods that the SDP regularly provides as part of its normal service delivery, <u>[refer to Item 016 above]</u> , please indicate whether it is currently out-of-stock (STOCK-OUT) today <u>therefore the contraceptive method is not</u>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>	1 Yes; this method is currently out-of-stock (STOCK-OUT) at this SDP <input type="checkbox"/>
	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>	2 No; this method is currently not out-of-stock (<u>NO STOCK OUT</u>) at this SDP <input type="checkbox"/>

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<p>available to give/provide to clients at this SDP on the day of the survey</p> <p>(* Please recall SDP level as recorded in item 006 above)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been in-stock or issued/dispensed in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been available in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>	<p>3 Not applicable; this method is NOT OFFERED (has not been available in the last 12 months) at this SDP <input type="checkbox"/></p> <p>(Tick only one option)</p>
<p>040 NO STOCK OUT OF ANY METHOD ON THE DAY OF THE SURVEY From responses provided to Item 039 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to <u>the modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process</u></p>		<p>One or more of the contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process</u>, is/are out of stock today (on the day of the survey)</p> <p>Therefore, <u>this SDP experienced stock out of at least one method on the day of the survey [STOCK-OUT ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>		<p>All contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process</u>, are available or are in-stock on the day of the survey</p> <p>Therefore, <u>this SDP did not experience stock out on the day of the survey [NO-STOCK-OUT ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>					
<p>041 NO STOCK OUT OF AT LEAST THREE [3] ON THE DAY OF THE SURVEY From the responses provided to Item 039 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to <u>the modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process</u></p>		<p>Three [3] or more contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process, are not available or are not in stock today (on the day of the survey)</u></p> <p>Therefore, <u>this SDP experienced stock out of at least three method on the day of the survey [STOCK-OUT OF AT LEAST THREE METHODS ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>		<p>Three [3] or more of the contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process, are available or are in stock today (on the day of the survey)</u></p> <p>Therefore, <u>this SDP did not experience stock out of at least three methods on the day of the survey [NO-STOCK-OUT OF AT LEAST THREE METHODS ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>					
<p>042 NO STOCK OUT OF FIVE [5] METHODS ON THE DAY OF THE SURVEY From the responses provided to Item 039 above, please discuss with respondent and record the conclusion by ticking one of the following statements with respect to <u>the modern contraceptive methods that are regularly provided as part of the SDPs normal service delivery process</u></p>		<p>Five [5] or more contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process, are not available or are not in stock today (on the day of the survey)</u></p> <p>Therefore, <u>this SDP experienced stock out of at least five method on the day of the survey [STOCK-OUT OF AT LEAST FIVE METHODS ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>		<p>Five [5] or more of the contraceptive methods, <u>which this SDP provides regularly and as part of the SDPs normal service delivery process, are available or are in stock today (on the day of the survey)</u></p> <p>Therefore, <u>this SDP did not experience stock out of at least five methods on the day of the survey [NO-STOCK-OUT OF AT LEAST FIVE METHODS ON THE DAY OF THE SURVEY]</u> <input type="checkbox"/></p>					
<p>043 If "Yes" to Item 039 (that the method that the SDP regularly provides as part of its normal service delivery [refer to Item 016 above] is out-of-stock [STOCK OUT] please indicate the main reason</p> <p>(Tick only one option [as the main reason] for each contraceptive)</p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>	<p>1 Delays on the part of main source institution/warehouse to re-supply this SDP with this contraceptive <input type="checkbox"/></p> <p>2 Delays by this SDP to request for supply of the contraceptive <input type="checkbox"/></p> <p>3 The contraceptive is not available in the market for the SDP to procure <input type="checkbox"/></p>

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	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>	4 Low or no client demand for the contraceptive <input type="checkbox"/>
						5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>	5 No train staff to provide this contraceptive at the SDP <input type="checkbox"/>
						6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>	6. Lack of equipment for the provision of this contraceptive <input type="checkbox"/>
	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>	7. Any other Reason (please specify) <input type="checkbox"/>

INTERVIEWER VERIFICATION for ITEM 022									
Contraceptive	(1) Male condoms	(2) Female Condoms	(3) Oral Contraception	(4) Injectables	(5) Emergency contraception	(6) IUDs	(7) Implants	(8) Sterilisation for Females	(9) Sterilisation for Male
For each response provided for item 039, the interviewer should validate the response by a physical Inventory and note the appropriate finding	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock	<input type="checkbox"/> Inventory taken, contraceptive is in stock
	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock	<input type="checkbox"/> Inventory taken, contraceptive is NOT in stock

MODULE 2:

FACILITY RESOURCES

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SECTION 6: SUPPLY CHAIN <i>[To be responded to by all SDPs]</i>				
044 Who is the main person responsible for ordering medical supplies at this facility? <i>(Tick only one option)</i>	Medical Doctor 1 <input type="checkbox"/> Clinical Officer 2 <input type="checkbox"/> Pharmacist 3 <input type="checkbox"/> Nurse 4 <input type="checkbox"/> Other (specify) _____ 5 <input type="checkbox"/>			
045 How are the resupplies for contraceptives for this facility determined? <i>(Tick only one option)</i>	Staff member(s) of this facility makes request based on calculation of quantity needed using a formula 1 <input type="checkbox"/> Quantity is determined by the institution/warehouse responsible for supplying this SDP 2 <input type="checkbox"/> Any other method used (please specify) 3 <input type="checkbox"/>			
046 Does this SDP use any logistics forms for reporting and ordering supplies? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of forms) 1 <input type="checkbox"/> Yes (but availability not observed by enumerator) 2 <input type="checkbox"/> No; there are no logistics forms in use 3 <input type="checkbox"/>			
047 What is the main source of your routine medicines and supplies? <i>(Tick only one option)</i>	Central Medical Stores 1 <input type="checkbox"/> Regional/district Warehouse or institution 2 <input type="checkbox"/> Local medical store on the same site 3 <input type="checkbox"/> NGO 4 <input type="checkbox"/> Donors 5 <input type="checkbox"/> Private Sources 6 <input type="checkbox"/>			
048 Who is responsible for transporting products to your facility? <i>(Tick only one option)</i>	National/central government 1 <input type="checkbox"/> Local/District administration 2 <input type="checkbox"/> This Facility Collects 3 <input type="checkbox"/> Other(Specify) _____ 4 <input type="checkbox"/>			
049 On average, approximately how long does it take between ordering and receiving products? <i>(Tick only one option)</i>	Less than two weeks 1 <input type="checkbox"/> More than two weeks but not up to one month 2 <input type="checkbox"/> More than one month but not up to two months 3 <input type="checkbox"/> More than two months but not up to four months 4 <input type="checkbox"/> More than four months but not up to six months 5 <input type="checkbox"/> More than six months 6 <input type="checkbox"/>			
050 On average, how frequently is the facility resupplied? <i>(Tick only one option)</i>	Once every two weeks 1 <input type="checkbox"/> Once every month 2 <input type="checkbox"/> Once every three months 3 <input type="checkbox"/> Once every six months 4 <input type="checkbox"/> Once a year 5 <input type="checkbox"/>			
051 During the last three months ; did you receive the full quantity of all the contraceptives that you ordered or requested for? <i>(Tick only one option)</i>	Yes (full quantities for all contraceptives were received) 1 <input type="checkbox"/> No (quantities for some or all contraceptives were not received in full) 2 <input type="checkbox"/> Not Applicable (SDP did not ordered or requested for contraceptives during the last three months) 3 <input type="checkbox"/>			
052 Please provide reason(s) why the orders were not received in full	Quantities received were determined by the institution/warehouse responsible for supplying this SDP 1 <input type="checkbox"/> Any other reason(s) <i>[please specify]</i> 2 <input type="checkbox"/>			
053 Please indicate whether you have staff working at this SDP that are trained in each of the following aspects of logistics management information system (LMIS)? <i>(Tick only one option for option)</i>	1. Assessing stock status (including knowledge of minimum and maximum stock balances) Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>	2. making request or ordering for restocking Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>	3. Record keeping (including the use of logistics forms and maintaining dispensing and client registers) Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>	4) ensuring appropriate physical storage of products Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>

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SECTION 7: EXISTENCE OF COLD CHAIN AT SDP <i>[To be responded to by all SDPs]</i>	
054 Does this SDP have its own cold chain to store medicines or items? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/> Not Applicable (SDP does not have its own cold chain) 3 <input type="checkbox"/>
055 If yes to 054, please give a list of the reproductive/ maternal health medicines or items that this SDP stores in cold chain?	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>
056 If yes to 054; what type of cold chain does the SDP have? <i>(Tick only one option)</i>	Electric Fridge 1 <input type="checkbox"/> Ice box (SDP have to regularly replenish ice supply 2 <input type="checkbox"/> Other (specify) _____ 3 <input type="checkbox"/> Not Applicable (no to 054 above) 4 <input type="checkbox"/>
057 If the type of cold chain (in 053) is a fridge please indicate the source of power for this <i>(Tick only one option)</i>	Electricity from national grid 1 <input type="checkbox"/> Generator plant at the SDP 2 <input type="checkbox"/> Portable generator at the SDP 3 <input type="checkbox"/> Kerosene/paraffin fuel 4 <input type="checkbox"/> Solar power 5 <input type="checkbox"/> Any Other (specify) _____ 3 <input type="checkbox"/>
058 If the SDP does not have its own cold chain, how does it preserve items that are supposed to be in cold chain?	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>

SECTION 8: STAFF TRAINING FOR FAMILY PLANNING <i>[To be responded to by all SDPs]</i>	
059 Are there staff working at this SDP who are trained to provide modern contraceptives? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
060 If yes; please indicate how many staff members are trained in provision of modern contraceptives	[.....]
061 Is any staff member trained for the insertion and removal of implant contraceptive, specifically? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
062 If yes; please indicate how many staff members are trained for the insertion and removal of implant contraceptive	[.....]
063 Are the trained staff actually providing modern contraceptives <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
064 If no to item 063 please indicate the reason why the staff is NOT actually providing modern contraceptives to clients <i>(Tick only one option)</i>	Facility does not offer FP services 1 <input type="checkbox"/> No contraceptive supplies to provide services 2 <input type="checkbox"/> Low or no client demand 3 <input type="checkbox"/> Other _____ 4 <input type="checkbox"/>
065 When last did any staff at this SDP receive training in provision of family planning services <i>(Tick only one option)</i>	In the last two months 1 <input type="checkbox"/> Between two and six months ago 2 <input type="checkbox"/> Between six month and one year ago 3 <input type="checkbox"/> More than one year ago 4 <input type="checkbox"/>
066 Did the training exercise include the insertion and removal of implant contraceptive <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>

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SECTION 9: STAFF SUPERVISION FOR REPRODUCTIVE HEALTH INCLUDING FAMILY PLANNING

[To be responded to by all SDPs]

067 When was the last time this facility was visited by a supervisory authority in the past 12 months? <i>(Tick only one option)</i>	In less than one Month 1 <input type="checkbox"/> between one and three Months ago 2 <input type="checkbox"/> Between three and six months ago 3 <input type="checkbox"/> Between six month and one year ago 4 <input type="checkbox"/> Not supervised in the past 12 month 5 <input type="checkbox"/>
068 How frequently does this facility receive visits from supervisory authorities? <i>(Tick only one option)</i>	Weekly 1 <input type="checkbox"/> Monthly 2 <input type="checkbox"/> Every three months 3 <input type="checkbox"/> Every six months 4 <input type="checkbox"/> Once a year 5 <input type="checkbox"/> Never 6 <input type="checkbox"/>
069 Which of the following were included in the supervision <i>(Tick only one option)</i>	Staff clinical practices 1 <input type="checkbox"/> Drug stock out and expiry 2 <input type="checkbox"/> Staff availability and training 3 <input type="checkbox"/> Data completeness, quality, and timely reporting 4 <input type="checkbox"/> Review use of specific guideline or job aid for reproductive health 5 <input type="checkbox"/> Any other please specify..... 6 <input type="checkbox"/>

SECTION 10: AVAILABILITY OF GUIDELINES, check-lists and Job aid

[To be responded to by all SDPs]

070 This facility has available any <u>family planning guidelines</u> (national or WHO)? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of guidelines 1 <input type="checkbox"/> Yes availability of guideline not verified 2 <input type="checkbox"/> Not available 3 <input type="checkbox"/>
071 This facility has available any <u>family planning check-lists and/or job-aids</u> ? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of guidelines 1 <input type="checkbox"/> Yes availability of guideline not verified 2 <input type="checkbox"/> Not available 3 <input type="checkbox"/>
072 This facility has available any <u>ANC guidelines</u> (national or WHO)? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of guidelines 1 <input type="checkbox"/> Yes availability of guideline not verified 2 <input type="checkbox"/> Not available 3 <input type="checkbox"/>
073 This facility has available any <u>ANC check-lists and/or job-aids</u> ? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of guidelines 1 <input type="checkbox"/> Yes availability of guideline not verified 2 <input type="checkbox"/> Not available 3 <input type="checkbox"/>
074 This facility has available any <u>Waste disposal guideline</u> ? <i>(Tick only one option)</i>	Yes (enumerator verifies the availability of guidelines 1 <input type="checkbox"/> Yes availability of guideline not verified 2 <input type="checkbox"/> Not available 3 <input type="checkbox"/>

SECTION 11: AVAILABILITY AND USE OF INFORMATION COMMUNICATION TECHNOLOGY (ICT)

[To be responded to by all SDPs]

075	Yes (enumerator verifies availability) 1 <input type="checkbox"/> Yes (availability not verified) 2 <input type="checkbox"/> No ICT is not used 3 <input type="checkbox"/>
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Does this facility use any form of Information Communication Technologies (ICT) System (see list in 076 below) - (Tick only one option)			
076 If Yes; which of the following types ICTs are used in the SDP (Tick ALL the options that apply)	Computer 1 <input type="checkbox"/> Tablets 4 <input type="checkbox"/> Other.....(specify) 7 <input type="checkbox"/>	Mobile phones - basic handsets 2 <input type="checkbox"/> Internet facilities – LAN 5 <input type="checkbox"/>	Mobile phones - smart phones 3 <input type="checkbox"/> Internet facilities - Wi-Fi 6 <input type="checkbox"/>
077 How did the SDP acquire the ICT? (Tick ALL the options that apply)	Staff members personal item 1 <input type="checkbox"/> Received as Donation 4 <input type="checkbox"/>	Provided by government 2 <input type="checkbox"/> Other.....(specify) 5 <input type="checkbox"/>	Provided by proprietor of SDP 3 <input type="checkbox"/>
078 What is the main purpose for which the SDP uses the? (Tick ALL the options that apply)	Patient registration 1 <input type="checkbox"/> Individual patient records/Electronic Medical Record 3 <input type="checkbox"/> Mobile money cash transfers and payments 5 <input type="checkbox"/> Awareness and demand creation activities 8 <input type="checkbox"/> Health worker training 10 <input type="checkbox"/> Other (specify)..... 11 <input type="checkbox"/>	Facility record keeping 2 <input type="checkbox"/> Health Insurance Claims and Reimbursement System 4 <input type="checkbox"/> Routine communication 6 <input type="checkbox"/> Supply chain management/stock control 9 <input type="checkbox"/> Clinical consultation (long distance communication with experts) 7 <input type="checkbox"/>	

SECTION 12: WASTE DISPOSAL

[To be responded to by all SDPs]

079 How does the SDP dispose of health waste? (Tick only one option)	Burning on the grounds of the SDP 1 <input type="checkbox"/> Bury in special dump pits on the grounds of the SDP 2 <input type="checkbox"/> Use of Incinerators 3 <input type="checkbox"/> Centrally collected by specific agency for disposal away from the SDP 4 <input type="checkbox"/> Disposed with regular garbage 5 <input type="checkbox"/>
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SECTION 13: CHARGING FOR USER FEE

[To be responded to by all SDPs]

080 Does this facility charge patients for consultation (Tick only one option)	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
081 If Yes; are there exemptions for any of the following services (Tick ALL the options that apply)	Family planning services 1 <input type="checkbox"/> Antenatal care services 2 <input type="checkbox"/> Delivery services 3 <input type="checkbox"/> Postnatal care services 4 <input type="checkbox"/> Newborn care services 5 <input type="checkbox"/> Care of sick children under 5 years 6 <input type="checkbox"/> HIV care (e.g. HTC and ART) 7 <input type="checkbox"/> Other (specify)..... 8 <input type="checkbox"/>
082 Does this facility charge patients for any medication (Tick only one option)	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
083	Family planning commodities 1 <input type="checkbox"/> Maternal Health medicines 2 <input type="checkbox"/> Child health medicines 3 <input type="checkbox"/> Other (specify)..... 4 <input type="checkbox"/>

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If Yes; are there exemptions for any of the following services (Tick ALL the options that apply)			
084 Does this facility charge patients for any service provided by a qualified health care provider (Tick only one option)	Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>		
085 If Yes; are there exemptions for the following services (Tick ALL the options that apply)	Family planning services 1 <input type="checkbox"/> Post natal care services 4 <input type="checkbox"/> HIV care 7 <input type="checkbox"/>	Antenatal care services 2 <input type="checkbox"/> Newborn care services 5 <input type="checkbox"/> Caesarean Section 8 <input type="checkbox"/>	Delivery services 3 <input type="checkbox"/> Care of sick children under 5 years 6 <input type="checkbox"/> Other (specify)..... 9 <input type="checkbox"/>

NOTE:

At this stage;

- 1) Thank the interviewer for his/her time and for the information provided
- 2) Inform him/her that for the next part of the survey, as you informed him/her earlier, you would interview family planning clients who are visiting the SDP
- 3) Assure him/her that the responses of the clients will not be used against anybody or the SDP but will be used for a general understanding of the views of clients and for better service provision
- 4) Specifically ask for permission from the relevant authority of the SDP for you to carry on with the exit interview

MODULE 3:

EXIT INTERVIEW - CLIENTS' PERCEPTION AND APPRAISAL OF COST FOR FP SERVICES

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NOTE

Please inform the respondent that;

- You are not a staff member of the SDP but here to talk to ask their opinion about the services they have just received
- Although the staff of the SDP have been informed about, and have given permission for the exercise; they will not be told anything that the respondent says
- The questions are not personal and his/her name or particulars will not be recorded
- His/her response will not be used against anybody
- He/she may refuse to answer any question or choose to stop the interview at any time. However, you hope he/she will answer the questions, which will be useful to improve on the services that are provided.
- If he/she has any questions about the study he/she can ask at this stage

The interviewer can then ask client, if he/she agrees to proceed with the interview. Once the consent of the interviewee has been obtained, then the interviewer can proceed with the interview.

SECTION 14: EXIT INTERVIEW - CLIENTS' PERCEPTION

[To be administered to clients at SDPs offering FP services (indicating 'Yes' to Item 008 above)]

14.1 Respondents Background

086 Age	/ /
087 Sex <i>(Tick only one option)</i>	Male 1 <input type="checkbox"/> Female 2 <input type="checkbox"/>
088 Marital status <i>(Tick only one option)</i>	Never Married or in union 1 <input type="checkbox"/> Currently Married or in Union 2 <input type="checkbox"/> Formerly Married (Divorced/separated/widowed) 3 <input type="checkbox"/>
089 Level of Education <i>(Tick only one option)</i>	No Education 1 <input type="checkbox"/> Primary 2 <input type="checkbox"/> Secondary and higher level 3 <input type="checkbox"/>
090 How often do you visit this SDP for FP services? <i>(Tick only one option)</i>	Once a month 1 <input type="checkbox"/> Once every 2 months 2 <input type="checkbox"/> Once every 3 months 3 <input type="checkbox"/> Others (please specify) 4 <input type="checkbox"/>

14.2 Provider adherence to technical aspects

091 Were you provided with the family planning method of your choice at this SDP? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
092 Did the family service provider take your preference and wishes into consideration in deciding on the family planning method you received? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
093 Did the health worker teach you how to use the family planning method? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
094 Were you told about the common side effects of the family planning method? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
095 Did the health worker inform you about what you can do regarding the side effects of the family planning method should they occur? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
096 Did the health worker inform you about any serious complications that can occur, as a result of using the family planning method, for which you should come back to the SDP should such occur? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
097 Were you given any date when you should come back for check-up and/or additional supplies? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>

14.3 Organizational aspect

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098 In your opinion did you wait too long for the service to be provided to you? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
099 Are you satisfied with the cleanliness of the health facility? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
100 Are you satisfied with the privacy at the exam room? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
101 Are you satisfied with the time that was allotted to your case by the health care provider? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
14.4 Interpersonal aspect		
102 Did staff at the health facility treat you with courtesy and respect <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
103 Did any of the health service providers force you to accept or insisted that you should accept the family planning method that you received today? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
104 Are you satisfied with the attitude of the health provider towards you generally? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
14.5 Outcome aspect		
105 Are you satisfied with the service you received? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
106 Will you continue visiting this SDP in future? <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
107 Would you recommend your relatives or friends to come to this clinic <i>(Tick only one option)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>

SECTION 15: EXIT INTERVIEW – CLIENTS’ APPRAISAL OF COST FOR FP SERVICES
[To be administered to clients at SDPs offering FP services (indicating ‘Yes’ to Item 008 above)]

15.1 Family Planning service payment		
108 For today’s visit did you pay to receive any family planning service? <i>(Tick only one option) - (If yes then continue with 109, but if no please skip to 110)</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
109 If you paid for anything today please how much did you pay for the following method (amount in local currency)? <i>(Indicate for ALL that apply)</i>		
Card 1 <input type="checkbox"/> / _____/	Laboratory test/x-ray 2 <input type="checkbox"/> / _____/	Contraceptive received from service provider 3 <input type="checkbox"/> / _____/
Contraceptive purchased from pharmacy 4 <input type="checkbox"/> / _____/	Consultation fee 5 <input type="checkbox"/> / _____/	Others (please specify) 6 <input type="checkbox"/> / _____/
15.2 Travel cost		
110 What was <u>the main</u> mode of transportation for you to travel from your place of residence to this SDP <i>(Tick only one option)</i>		
Walked 1 <input type="checkbox"/>	Bicycle 2 <input type="checkbox"/>	Motorcycle 3 <input type="checkbox"/>
Bus/taxi 4 <input type="checkbox"/>	Private vehicle 5 <input type="checkbox"/>	Others (please specify) 6 <input type="checkbox"/> / _____/
111 What distance did you travel from your place of residence to this SDP / _____/ 1 Kilometers <input type="checkbox"/> 2 Mile <input type="checkbox"/> <i>(Tick only one option)</i>		
112 How much did you pay for your travel (from your residence to this SDP) / _____/ (amount in local currency)		
113 How much will it cost you to travel from your this SDP back to your residence / _____/ (amount in local currency)		
15.3 Family Planning time spent and cost		
114 How long did it take for you to travel from your place of residence to this SDP today / _____/ Hours ; / _____/ Minutes		
115 How long did it take for you to get the service at this SDP (time it took between your arrival at this SDP and the time you got the service today) / _____/ Hours ; / _____/ Minutes		
116 How long will it take you to travel back to your place of residence / _____/ Hours ; / _____/ Minutes		

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117			
What is the main thing you would have been doing during the time you have been here receiving FP services at this SDP today <i>(Tick only one option)</i>			
Household chores 1 <input type="checkbox"/>	Working on household farm 2 <input type="checkbox"/>	Selling in the market/trading 3 <input type="checkbox"/>	Employed as unskilled labourer 4 <input type="checkbox"/>
Employed as skilled labourer 5 <input type="checkbox"/>	Clerical or professional work 6 <input type="checkbox"/>	Others (please specify) 7 <input type="checkbox"/>	
118			
From the activity you referred to in 117, who took over this activity? <i>(Tick only one option)</i>			
Family member 1 <input type="checkbox"/>	Co-worker 2 <input type="checkbox"/>	Nobody 3 <input type="checkbox"/>	Other (please specify) 4 <input type="checkbox"/>
119			
Did you have to pay the person who took over the activity on your behalf <i>(Tick only one option)</i>			Yes 1 <input type="checkbox"/> No 2 <input type="checkbox"/>
120			
If yes please indicate or estimate the monetary value of the payment <i>(Tick only one option)</i>			/ ____ / (amount in local currency)
15.4 Financing for FP			
121			
Please indicate the where you obtain the resources to pay for the cost of FP services you have received today? <i>(Tick ALL the options that apply)</i> - Please refer only to payments mentioned under 109 - [family planning service payment]			
Paid for by myself 1 <input type="checkbox"/>	Spouse (husband or wife) 2 <input type="checkbox"/>	Family Members other than spouse (husband or wife) 3 <input type="checkbox"/>	Others (please specify) 4 <input type="checkbox"/>
122			
Please indicate the amount for each of the sources mentioned in 121 for payment for the cost of FP services you have received today? <i>(Indicate for ALL the options that apply)</i> – Indicate with reference to payments mentioned under 109 – [family planning service payment]			
Paid for by myself 1 <input type="checkbox"/> / ____ / (amount in local currency)	Spouse (husband or wife) 2 <input type="checkbox"/> / ____ / (amount in local currency)	Family Members other than spouse (husband or wife) 3 <input type="checkbox"/> / ____ / (amount in local currency)	Others (please specify) 4 <input type="checkbox"/>

NOTE:

At this stage;

- 1) Inform him/her that the interview has ended, and
- 2) Thank the interviewer for his/her time and for the information provided