


**World Food  
Programme**
**Programme  
Alimentaire  
Mondial**
**Programa  
Mundial de  
Alimentos**
**برنامج الأغذية  
العالمي**

23 May 2018

## **HQ18NF234 - RFI Request for Information Chartering and Vessel Operations Software**

### **Background**

The World Food Programme WFP is the world's largest humanitarian agency fighting hunger worldwide, delivering food assistance in emergencies and working with communities to improve nutrition and build resilience. Each year, WFP assists some 80 million people in around 80 countries.

### **Service required**

WFP would like to short-list companies for a formal tender process for the Provision of software programs which would allow WFP to efficiently handle all chartering, post-fixtured activities and to make more informed and proactive decisions by streamlining day-to-day operations of our vessel operations by, for example, including automatic ETA's, configurable alerts as issues arise and provide for bunker inventory estimates.

By June 2018, WFP expects to launch a competitive tender to identify a suitable service provider which might provide a tailored software program able to:

- Automate voyage hand-off to Operations and Finance Departments
- Provide immediate information such as availability of vessels and cargos, perform deviation, best port, and sensitivity analysis.
- Provide real-time visibility monitoring into the forward voyage schedule.
- Flexibility in analysing potential route deviations at any point in the voyage lifecycle, or measure performance against initial benchmark estimates, enabling us to respond to changes immediately.
- Increase internal reporting and auditing by viewing voyage P/L's and tracking daily operations as component of KPI's for each voyage.

### **Response**

In order to participate in the pre-selection exercise, companies are required to provide the following:

- Company brochure with relevant information regarding above request
- A brief description of company size
- Example(s) of similar projects you have completed in the past
- Any previous experience working with the UN
- Briefly describe how your company would help WFP in meeting the needs described above
- Please note that this is only a Request for Information and NO prices should be disclosed during this stage. Any bid submitted with prices included will not be taken in consideration and subsequently the company will not be invited to the next phase of the process.

Suppliers must be aware that providing demonstrations will not grant preference during the competitive procurement process, and all companies will still be requested to submit their proposals through the formal tender process.



If your company is interested in partaking in this initiative please provide the information requested to the following email address:

[hq.tenders@wfp.org](mailto:hq.tenders@wfp.org)

Only companies that submit complete responses will be considered for the next phase of the process.

The deadline for response to this Request for Information is:

**Wednesday 30 May, 16:00 hrs CET**

Should you have any questions please do not hesitate to contact us at [hq.tenders@wfp.org](mailto:hq.tenders@wfp.org).

Sincerely,

  
**Francesco Giusso**  
Chief, Goods and Services Procurement Branch  
World Food Programme