

Questions and Answers to ITT-2017-15 No.2

1. How many courses Per year or Per Quarter will be developed and hosted on LMS PLATFORM. Is it possible for MARITIME, to classify courses into SIMPLE, AVERAGE & COMPLEX AND ASSOCIATED APPX. SLIDES.

Not sure what this refers to. The LMS platform Moodle instance that will be used to host the e-lessons will only contain the programme of this ITT

2. As Maritime is having exiting LMS PLATFORM, any migration to new platform is part of scope or not.

This is a new development, on a new Moodle instance, not about migrating content. The service provider will be provided a default Moodle instance on a development server with admin access to interface and server that should be designed /developed / configured.

3. Which MOODLE version to be used for hosting.

Latest Moodle version

4. Do we need to host LMS on cloud or in-premise.

Hosting is not part of the ITT. The service provider will develop the E-Lessons and E-Learning system on our development server, then we have another service solution for hosting and maintenance

5. Page – 17 - RFP states about Support Hours – SHOULD IT BE 8X5 or 16x5 or 24x7. Please specify.

This is not about support hours, but about production hours: How long-time will it take for you to produce one hour finished e-learning

6. Any mobile or Mobility need to be taken care. Please elaborate. By default, the new LMS Platform will be responsive.

The responsive design of the e-lessons and e-learning system should work across platforms (mobile / tablet / PC). In addition, the solution should work in the moodle mobile app:

<https://itunes.apple.com/se/app/moodle-mobile/id633359593?mt=8>

7. We presume that, ALL CONTENTS IN FORM OF VIDEOS, TEXT, GRAPHICSS OR any format, will be provided MARITIME. Please confirm.

Yes, primarily the educational content will be provided by WMU.

The service provider should however be able to add supplementary graphics to enhance the presentation of the e-lessons, and to design the theme of the e-lessons and e-learning system. We are not only looking for technical development, but a developer that understands interface design.

8. Page-14-states about ONSITE DEVELOPMENT. To be cost effective, can Service Provider execute Project from OFF-SHORE LOCATION.

Yes, but the service provider will need to describe how the development approach satisfactory can be carried out

9. We are assuming that all required licenses for MOODLE, STORYLINE FOR COURSE DEVELOPMENT will be provided by MARITIME. Please confirm.

The e-learning system Moodle is open source

The required license(s) for Articulate storyline to develop the e-lessons are the responsibility of the service provider.

The final export from the e-lessons that does not require a license to use.

10. Please confirm where should be COURSES DEVELOPED AND TESTED BE Hosted – on cloud or IN-PREMISE.

We provide a cloud development server with Moodle with admin access for the service provider to use for the development.

The e-lessons need to be developed by the service provider with their own application and uploaded to the development server .