

OFFICE OF PROCUREMENT SERVICES

RFQ - Request for Quotation No 28112,2-SIS

Title **Security Event Management Services**

Close Date **2016-11-04 17:00:00**

Time Zone **CET**

Please submit your response to:

Company **IAEA**
 Responsible Contracting Staff **Shah, Mr Syed Ismail**
 Email **S.Shah@iaea.org**
 Phone **+43-1-2600-23555**

Ship-To **Vienna, Austria**

Shipping Terms **Delivered at Place VIC**

Requirements

Item No	Qty	UoM	Goods and/or Services Description																
1	1	lot	<p>To provide Security Event Management Services as per attached Statement of Work. Note Questions / Clarifications to be sent to s.shah@iaea.org by FRIDAY 21. October 2016 17:00 CET.</p> <p>Attachment</p> <table><tr><th>Name</th><th>Details</th></tr><tr><td>Special Instructions to Bidders</td><td>2. Special Instructions to Bidders RFP NO 28112-IS .docx</td></tr><tr><td>Draft Agreement</td><td>3. Draft Agreement RFP 28112-IS .pdf</td></tr><tr><td>IAEA GCC</td><td>4. IAEA GCC Contracts for the Provision of Services Rev. 2015.pdf</td></tr><tr><td>Statement of Work</td><td>5. Statement of Work Security Event Management Services.pdf</td></tr><tr><td>Supplier Registration Form</td><td>6. Supplier Registration Form.doc</td></tr><tr><td>Confidentiality Agreement NDA</td><td>7. Confidentiality Agreement NDA_IAEA_Discloser_template.docx</td></tr><tr><td>Confidentiality Agreement NON-STAFF</td><td>8. Confidentiality Agreement for NON-STAFF MEMBERS.doc</td></tr></table>	Name	Details	Special Instructions to Bidders	2. Special Instructions to Bidders RFP NO 28112-IS .docx	Draft Agreement	3. Draft Agreement RFP 28112-IS .pdf	IAEA GCC	4. IAEA GCC Contracts for the Provision of Services Rev. 2015.pdf	Statement of Work	5. Statement of Work Security Event Management Services.pdf	Supplier Registration Form	6. Supplier Registration Form.doc	Confidentiality Agreement NDA	7. Confidentiality Agreement NDA_IAEA_Discloser_template.docx	Confidentiality Agreement NON-STAFF	8. Confidentiality Agreement for NON-STAFF MEMBERS.doc
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INSTRUCTIONS TO BIDDERS

SUBMISSION OF QUOTATION: Your quotation shall be sent by e-mail to the responsible Contracting Staff and shall be received no later than the Closing Date indicated above. The quotation shall include the costs for the entire goods/work/services requested. Partial quotations will not be accepted unless otherwise indicated below.

LANGUAGE: The quotation shall be submitted in the English language, unless instructed otherwise.

CURRENCY: Your quotation shall be submitted in EURO.

TAXES: All prices shall not include any indirect taxes (value added tax, general sales tax, goods and services tax, etc.) and customs duties or fees. Any applicable taxes or fees shall be defined separately. Note for suppliers located in the EU: The IAEA is an international organization and, therefore, does not have a VAT or EORI number. The IAEA is exempted from VAT in the EU in accordance with EU Directive 2006/112/EC - Article 151 (previously EU VAT Directive 77/388/EEC - Article 15 paragraph 10). Note for Austrian suppliers: The IAEA will pay the applicable VAT (MwSt).

PAYMENT TERMS: The IAEA will not provide any advance payments or payments by letter of credit. The standard IAEA payment terms are by bank transfer net 30 (thirty) days after receipt of the original invoice and delivery of goods and/or acceptance by the IAEA of the services, if applicable.

CANCELLATION: The IAEA reserves the right to accept or reject the bidder's quotation, partially or entirely, and to cancel this procurement request at any time prior to award of the order without any liability or any obligation to inform the bidder of the grounds for cancellation.

EVALUATION: IAEA will evaluate the compliance of the quotations with this Request for Quotation requirements. Subject to their technical compliance, the quotations will be evaluated for their commercial acceptability. The award will be made based on the "lowest priced technically compliant" quotation. The IAEA reserves the right, as it deems appropriate, to enter into negotiation with the lowest technically acceptable bidder, to award to a single bidder, to award to multiple bidders in any combination or not to award any order to any of the bidders as a result of this request.

APPLICABLE DOCUMENTS: In case of award, the following documents shall govern the Purchase Order and are listed in order of precedence in case of a conflict:

1. The Purchase Order;
2. The IAEA General Conditions of Contracts;
3. The IAEA Specification/Statement of Work;
4. The Contractor's quotation.

CONTENT OF THE QUOTATION: In the quotation, please respond to the following requirements by number and in the order shown:

1. Indicate the IAEA Request for Quotation (RFQ) number referenced above and provide your own reference number and date of quotation;
2. Provide full contact details for questions regarding your quotation and those to be used on any resulting order or contract: legal name, address, telephone number, fax number, e-mail address, and contact person(s);
3. State a minimum validity of your quotation of 90 days as of the Closing Date;
4. Confirm acceptance of the attached IAEA General Conditions of Contract. No other conditions can be accepted;
5. Indicate the country of origin of the goods;
6. If functional equipment is being quoted, provide the name, address, and telecommunications numbers for the nearest service representative for warranty, maintenance, and after-sales support; state that for each item of equipment the following will be delivered: (a) at least 1 (one) set of manuals (in English or other language, if specified below); (b) essential accessories and supplies to allow immediate operation of equipment; and (c) a complete set of cables for interconnection of all electronic units;

7. DANGEROUS GOODS, RADIOACTIVE MATERIALS AND PERISHABLE ITEMS: The quotation shall include UN reference numbers for all dangerous goods.

If applicable, indicate clearly in your quotation any items that require refrigeration or expedited handling due to their perishable nature or use of short half time isotopes. The quotation shall also include UN reference numbers for all dangerous goods.

8. Confirm acceptance of Warranty in accordance with IAEA General Conditions of Contract (minimum warranty period of twelve (12) months as of the date of acceptance of the goods or eighteen (18) months after shipment, whichever date is earlier);
9. Indicate the total firm fixed price of your quotation and provide breakdown of prices for each line item. State any applicable discounts;
10. Indicate the delivery time (FCA or DAT/DAP, as applicable), stated in weeks ARO (After Receipt of Order);
11. **INFORMATION ABOUT SHIPMENT:** All shipping costs shall be indicated separately in the quotation.

For all FCA orders:

The IAEA has a general agreement with Bollore Logistics to provide freight forwarding services. The IAEA authorizes Bollore Logistics to liaise directly with the suppliers to coordinate all activities related to collecting and delivering the goods to the final destination.

The following information must be provided in the quotation:

- Pick up address or pickup place (supplier's warehouse or other location);
- Estimated Gross Weight (inclusive of packaging, dry ice etc.);
- Estimated Dimensions with package (length x width x height);
- Commodity type (general cargo, DGR PAX (dangerous goods passengers flights OK), DGR CAO (dangerous goods on cargo flights only)).

For CPT/DAT orders (e.g. for shipment of radioactive, cold chain or toxic material):

Quote separately the fixed price for shipping to the air/port of entry. The End-User will arrange customs clearance with assistance from UNDP or other national authorities for tax exemption and for inland transportation.

12. State if any discount is offered for early payment of invoices;

13. Include the following statement attesting that you are offering the IAEA the most favoured customer status: "I certify that the pricing offered does not exceed selling prices to other customers for the same or substantially similar items and/or services for comparable quantities under similar terms and conditions".