



United Nations
Educational, Scientific and
Cultural Organization

FORM AM 10-7:

**Procurement Notice/Advertisement
Open International Competition (OIC)**

Country of Destination: France

Reference Number: RFP/ IOS/ EVS/ HSD / 2024

Description: Evaluation of UNESCO's work to address hate speech and discrimination

Deadline for Submission of Sealed Tenders: December 10, 2024 – 23:59 (CET)

Posting Date: November 19, 2024

The United Nations Educational, Science and Cultural Organization (UNESCO) hereby invites qualified companies/consulting firms to submit proposals to conduct the **Evaluation of UNESCO's work to address Hate Speech and Discrimination.**

Hate speech and discrimination erode social cohesion, violate human rights, and threaten the very foundations of equitable and peaceful societies. The [2019 UN Strategy and Plan of Action on Hate Speech](#) provides a working definition of **hate speech** as "any form of communication, whether in speech, writing, or behavior, that attacks or uses discriminatory or pejorative language towards individuals or groups based on their identity, such as religion, ethnicity, nationality, race, gender, or other identity factors." **Discrimination** is defined as the unequal treatment of people based on characteristics like race, gender, social class, sexual orientation, religion, or physical ability. UNESCO has developed a multifaceted approach to combat hate speech and discrimination, recognizing the global significance of these issues. It leverages its intersectoral capabilities to tackle these issues, with a particular focus on gender equality and the Africa region.

The primary purpose of the evaluation is to provide a holistic understanding of how UNESCO has implemented initiatives addressing hate speech and discrimination and to systematically reflect about what has worked, what has not worked and to identify areas of improvements. As such, the evaluation will serve as a learning exercise for UNESCO staff and partners to strengthen, focus and better coordinate the work of UNESCO in these areas. More specifically, the objectives of the evaluation are the following:

- Assess the relevance, coherence, efficiency, effectiveness, sustainability and impact of UNESCO's work in addressing hate speech and discrimination
- Provide forward-looking recommendations for the future strategic direction of UNESCO in these areas in the context of the Organization's current Medium-Term Strategy for 2022-2029 (41 C/4) and the Programme and Budget for 2022-2025 (42 C/5)

The time schedule for the evaluation is planned between **Dec 2024 - June 2025**. It is mandatory that **none** of the members of the evaluation team have been previously involved in the implementation of the activities under review. The evaluation assignment is estimated to require approximately 70 - 80 professional working days (to be distributed among an evaluation team of 3-4 members) including 3 - 4 missions to the

field and 2 missions to UNESCO HQ.

The selected company/organization is expected to submit the following deliverables:

- An inception report (draft and final),
- A draft evaluation report,
- A validation workshop,
- A final evaluation report,
- Communication outputs as detailed in the Terms of Reference.

The company/organization should possess the qualifications as detailed in the Terms of Reference.

The purpose of this notice is to provide general information on the requirements for the procurement process and to inform interested suppliers how to obtain a copy of the Solicitation Documents.

Interested companies who wish to participate in the Open International Competition (OIC) must request a complete set of Solicitation Documents, available free of charge, from UNESCO contact person at the address shown below.

Your electronic offer, comprising a technical and financial proposal attached in two separate files, must be sent to ios@unesco.org on or **before 10 December 2024 at 23:59** (CET), in strict compliance with the instructions as stipulated in the Solicitation Documents. The proposal must be submitted in English.

UNESCO reserves the right to amend the documents at any time during the solicitation process. Any amendments or clarifications will be communicated directly to all Bidders who have requested for a complete set of solicitation documents and officially confirmed their intention to submit a sealed tender. No remuneration will be made to companies for preparation and submission of their tenders.

UNESCO Contact Information:

UNESCO Internal Oversight Service – Evaluation Office

Attn: Mr. Caspar Merkle, Principal Evaluation Specialist (c.merkle@unesco.org) with copy to Ms. Getrude Ndungu (g.ndungu@unesco.org).