

**Annex 1 to Terms of Reference: Technical Evaluation Criteria for RFP 2024-9191069 uSupport e-mental health platform for adolescents and young adults.**

ITEM	TECHNICAL EVALUATION CRITERIA	MAX OBTAINABLE POINTS
<b>1</b>  <b>1.1</b> <b>1.2</b>	<b>Overall Response</b> <ul style="list-style-type: none"> <li>• Overall Response e.g. the understanding of the assignment by the proposer and the alignment of the proposal submitted with the ToR</li> <li>• Completeness of response</li> <li>• Overall concord between TOR/needs and proposal</li> </ul>	<b>15</b>  5 5 5
<b>2</b>  <b>2.1</b> <b>2.2</b> <b>2.3</b>	<b>Company and Key Personnel</b> <ul style="list-style-type: none"> <li>• Range and depth of organizational experience with similar projects run in Poland or in Europe</li> <li>• Relevant experience and qualifications of the proposed team for the assignment (attach CVs),</li> <li>• Demonstrated available pool of certified Polish and Ukrainian therapists and psychologists,</li> <li>• Experience of working with Ukrainian refugees in the mental health sphere</li> </ul>	<b>20</b>  5 5 5 5
<b>3</b>  <b>3.1</b> <b>3.2</b> <b>3.3</b> <b>3.4</b> <b>3.5</b>	<b>Proposed Methodology and Approach</b> <ul style="list-style-type: none"> <li>• Work plan and Gantt chart showing detailed plan of project implementation,</li> <li>• Project management, monitoring and quality assurance procedures in place,</li> <li>• Strategy of including child safeguarding policies to project implementation strategy,</li> <li>• Demonstrating experience of managing payment systems,</li> <li>• Demonstrated experience of designing and implementing marketing and communication campaigns.</li> </ul>	<b>35</b>  10 5 5 10 5
<b>TOTAL TECHNICAL SCORE</b>		<b>70</b>
<b>TOTAL FINANCIAL SCORE</b>		<b>30</b>
<b>SUMMARY OF TECHNICAL &amp; FINANCIAL SCORE</b>		<b>100</b>

**Minimum technical score: 70% of 70 points = 49 points**