

**Annex 1 to Terms of Reference: Technical Evaluation Criteria for RFP 2024-9191069 uSupport e-mental health platform for adolescents and young adults.**

ITEM	TECHNICAL EVALUATION CRITERIA	MAX OBTAINABLE POINTS
<b>1</b>	<b>Overall Response</b>	<b>15</b>
1.1	<ul style="list-style-type: none"> <li>Overall Response e.g. the understanding of the assignment by the proposer and the alignment of the proposal submitted with the ToR</li> </ul>	5
1.2	<ul style="list-style-type: none"> <li>Completeness of response</li> <li>Overall concord between TOR/needs and proposal</li> </ul>	5
<b>2</b>	<b>Company and Key Personnel</b>	<b>20</b>
2.1	<ul style="list-style-type: none"> <li>Range and depth of organizational experience with similar projects run in Poland or in Europe</li> </ul>	5
2.2	<ul style="list-style-type: none"> <li>Relevant experience and qualifications of the proposed team for the assignment (attach CVs),</li> </ul>	5
2.3	<ul style="list-style-type: none"> <li>Demonstrated available pool of certified Polish and Ukrainian therapists and psychologists,</li> <li>Experience of working with Ukrainian refugees in the mental health sphere</li> </ul>	5
<b>3</b>	<b>Proposed Methodology and Approach</b>	<b>35</b>
3.1	<ul style="list-style-type: none"> <li>Work plan and Gantt chart showing detailed plan of project implementation,</li> </ul>	10
3.2	<ul style="list-style-type: none"> <li>Project management, monitoring and quality assurance procedures in place,</li> </ul>	5
3.3	<ul style="list-style-type: none"> <li>Strategy of including child safeguarding policies to project implementation strategy,</li> </ul>	5
3.4	<ul style="list-style-type: none"> <li>Demonstrating experience of managing payment systems,</li> </ul>	10
3.5	<ul style="list-style-type: none"> <li>Demonstrated experience of designing and implementing marketing and communication campaigns.</li> </ul>	5
<b>TOTAL TECHNICAL SCORE</b>		<b>70</b>
<b>TOTAL FINANCIAL SCORE</b>		<b>30</b>
<b>SUMMARY OF TECHNICAL &amp; FINANCIAL SCORE</b>		<b>100</b>

**Minimum technical score: 70% of 70 points = 49 points**