



INTERNATIONAL TRADE CENTRE (ITC)
Major Upcoming Business Opportunity Notice
CALL FOR EXPRESSION OF INTEREST (EOI)

Important: The purpose of this call for EOI is to identify appropriate suppliers who can potentially fulfil the requirements. The present call for EOI does not constitute an invitation to tender. Only suppliers deemed qualified by ITC will receive the invitation to tender.

Reference: EOI 2024-32-EL Hosting, maintenance and support services for the ITC Benchmarking platform

Date of this Call for Expression of Interest (EOI): 15 May 2024

Closing Date for Receipt of EOI at ITC/PS: 29 May 2024, before 23:59 Swiss time

Terms of Reference (summary):

The ITC is the joint agency of the United Nations and World Trade Organization, that enables micro, small and micro-sized enterprises (MSMEs) in developing and transition economies to become more competitive and connect to international markets for trade and investment, thus raising incomes and creating job opportunities, especially for women, young people, and poor communities.

In 2020, ITC started the development of an Online platform aiming at measuring the performance of Business Support Organisations (BSOs) as well as the competitiveness of SMEs: <https://www.ITCbenchmarking.org/>. The 2 years of hosting and maintenance services contract coming to an end, ITC would like to contract a specialised company, for up to a maximum additional five years, to ensure that its Benchmarking platform that is based on a new content management system, currently run on Drupal 10 continues running smoothly and that any technical issues or updates are addressed in a timely manner. The selected supplier objectives will be to deliver reliable hosting services meeting the requirements as specified in the Terms of Reference* (TOR) and deliver efficient maintenance and support in line with technical and service requirements as specified in the TOR.

*After the closing date of this Call for EOI, ITC will publish a tender, including a TOR, providing all the necessary information for interested vendors to decide whether to submit a proposal or not.

ITC Procurement Services invites interested companies to forward their Expression of Interest (EOI) by email before the closing date to:

Procurement Services
International Trade Centre
54-56 Rue de Montbrillant
1202 Geneva
Switzerland
lagier@intracen.org
Website: www.intracen.org

In your response, please indicate in the e-mail object, your company name followed by the reference “EOI 2024-32-EL”. In the e-mail, please provide the company name, address (including country) and the UNGM vendor ID number (6 digits) * as well as the reason for expressing interest. *If not yet registered with ITC/UNOG or UNGM, please follow the Procedure for Registration as Potential Vendor at www.ungm.org as soon as possible. Please find help in registering in UNGM under: [About the registration on UNGM – UNGM Help Center](#)

ITC reserves the right to change or cancel this requirement at any time during the EOI and/or solicitation process.

Please note that those companies considered qualified by ITC for this project will be invited to participate in this procurement exercise.

For any further information on ITC, please consult our website: www.intracen.org