

RFQ628139 -2-RO Long term agreement for Digital Radiographic Mobile X-ray System

Clarifications for bidders No.4

	CLARIFICATION REQUEST	ANSWER
1	Can you please confirm that you request a 3-year optional maintenance and not 3 year full warranty. The price difference is huge between those services. Maintenance includes visits, check-up, software updates, depending on the product may include standard manufacturer service kits. None of the maintenance offers in post warranty contain spare parts which should be changed for the broken ones or used, those need to be purchased separately, but the installation work is included in the maintenance service	Please refer to Section 14 of Technical Specification. What is request is an “Additional three (3) years of full maintenance services (as defined in Section 14 of Technical Specification), following the same terms and conditions“
2	Can we quote FOB/FCA Location, at country of origin?	The requested incoterms is “FCA Supplier’s warehouse”.