



International Organization for Migration (IOM)
The UN Migration Agency

Date: 5.01.2023

Bid Bulletin No 1

Reference No.: RFQ-2023-014-MEB

Establishment of Long Term Agreement for the Supply of Multifuel & Electric boilers / на укладення довгострокового договору на поставка Мультипаливний & Водонагрівач (бойлер) електричний

This Bid Bulletin No. 1 is issued clarify queries regarding the Bidding Documents and General Instructions to Bidders

No	Question	IOM Response
1	Does the boiler need a dry or wet heating element?	The boilers need dry heating element
2	What should be the warranty period for the boiler?	24 Months
3	For Lot-1 Multifuel Boilers, It is hard for the manufacturer to identify the exact and correct item requested. Could you please share a reference photo or make more detailed explanation for the goods you request ?	The main purpose of the boiler is to heat water for the heating system. The multi-fuel boiler is designed to combust all type of solid fuel - coal, firewood, pellets, wood waste and straw. Fuel is burned in the combustion chamber(firebox) by the manual (firewood, coal) or automatic (other type of fuel). Boiler must be equipped with fuel feeder for pellets and big front port for manual load of straw. Other technical requirements for the boiler are specified in the technical specifications.
4	For Lot-2 Electrical Boilers, It is stated that the installation type will be floor. However, the boilers with volume 50,100 and 200 liters and power 1-2kw in the market are generally produced as hanging type. We kindly ask you to check the specifications again and let us know whether hanging type boiler will be accepted or not , please .	It is possible to supply hanging type boilers of this volume.
5	Regarding all electric water heaters (boilers) – with volumes 50l and 100l You have specified power between 1,2kW and 1,5kW. Usual boilers in the market have double the power. Is that enough for heating purposes? Is it allowed to exceed the power of 1,5kW?	It is allowed to exceed the power of 1,5kW
6	Regarding all electric water heaters (boilers) – could You please elaborate on “Availability of 2-3 independent tubular heating element”? Does that mean You want it to be powered by more than electricity? Maybe solar energy or the Multifuel boiler? If You can please send us reference product. Such as:	No. “Availability of 2-3 independent tubular heating element” means that boiler must include 2 or 3 independent electrical heating elements.
7	Regarding all electric water heaters (boilers) – do they all have to be stationary? There is big gap in price between stationary and hanging ones. Main problem is that 50l ones are not produced as stationary	No. Boilers may not be stationary only
8	Is installation needed ?	No installation required
9	The question is whether it is possible to supply boilers of this volume with a wall-mounted type of installation. In this case, the variability of the offer can also be much greater	Yes.It is possible to supply boilers of this volume with a wall-mounted type of installation

10	Please can you also confirm if we are required to submit all documentation (including catalogues, instructions, operating manuals, certificates etc) in both English and Ukrainian?	It is possible to submit all documentation (including catalogues, instructions, operating manuals, certificates etc) in English
11	Please let us know international companies should submit an quotation with VAT incl. or VAT excl.	International companies should submit their quotation VAT excl.

IOM Ukraine