

Questions & Answers
INVITATION TO BID: No. ITB/HCR/SYR/23/74
FOR THE ESTABLISHMENT
OF A FRAME AGREEMENT FOR THE SUPPLY AND DELIVERY OF
RUBBER BOOTS TO THE UNHCR ALEPPO SUB OFFICE IN SYRIA

CLOSING DATE AND TIME: 26/10/2023 – 16:00 hrs. SYRIA LOCAL TIME

- 1- Is a Syrian origin product acceptable? If yes, would it be preferred on imported goods?

Yes, the Syrian product is acceptable. However, allow us to emphasize that offers will be evaluated using the following PASS / FAIL criteria and based on the requirements from Annex A:

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|---|---|-----------|
| 1 | Compliance with the established UNHCR specifications as mentioned in the technical specifications in Annex A. | PASS/FAIL |
| 2 | Provision of Samples | PASS/FAIL |
| 3 | Delivered Duty paid – DDP Aleppo-Syria | PASS/FAIL |
| 4 | Packing Instructions as per Annex A | PASS/FAIL |

- 2- Since there are sanctions (US-OFAC and EU) imposed on Syrian, we are suppliers from China, Pls advise your payment is arrange from Syrian local or other countries in the world. Our Bank of China is not sure for the payment receive and need your swift code to make a double confirmation.

Reference is made to Para 2.8 “CURRENCY AND PAYMENT TERMS FOR PURCHASE ORDERS “from this tender’s cover letter, the Bidders should understand and accept that it is their sole responsibility to ensure that the Bank Account of the company is able to receive payments transferred by UNHCR Syria. UNHCR payments are exempt from OFAC Sanctions under Title 31: Money and Finance: Treasury → Sub-Part E: Licenses, Authorizations, and Statements of Licensing Policy → §542.513 - Official activities of certain international organizations authorized. UNHCR takes no responsibility for any unsuccessful transfers due to rejection by the Beneficiary bank. Website: <https://www.ecfr.gov/cgi-bin/ECFR?page=browse>

- 3- We have individual commercial register in Jordan as attached and we have individual Bank account to same name, are we can submit in this tender or we should have commercial Bank account?

As mentioned in the tender's solicitation documents, the bank account should be linked to the commercial registration certificate and have the same name as the company on the commercial registration certificate. A Bank account statement should clearly show the Bank Account Number & Name, Swift & IBAN code and issued recently (within 2 months).

- 4- Are we can offer by Euro and the Payment to be by Jordan currency?

Yes, however, allow us to emphasize that Euro will be converted into Jordan currency using the United Nations rate of exchange in effect on the date the transaction is due. The current UN exchange rate can be accessed on <https://treasury.un.org/operationalrates/OperationalRates.php>

- 5- Are you need all Quantities as same time or in batches?
In terms of the delivery capacity, the bidder shall state the mobilization time, ex-stock quantity and quantities available.
- 6- We require additional time to ensure the completeness and accuracy of our submission which will enable us to present a more comprehensive proposal that meets the requirements outlined in the tender document.
We regret to inform you that there is no extension on the submission deadline for this specific tender ITB/HCR/SYR/23/74.
- 7- Is there a minimum order limit per shipment?
No, in terms of the delivery capacity, the bidder shall state the mobilization time, ex-stock quantity and quantities available.
- 8- Do you have a preferred delivery schedule?
No preferred delivery schedule, the bidder shall state the mobilization time, ex-stock quantity and quantities available.
- 9- If a future conflict arises in the Syria region, will we still be able to receive payment or be notified before spending money on COGS?
Yes, any delivered purchase order issued as a result of this ITB will be paid. Payments shall only be initiated after confirmation of successful completion by UNHCR business owner, knowing standard payment terms are within 30 days after satisfactory implementation and receipt of documents in order. Furthermore, the Bidders should understand and accept that it is their sole responsibility to ensure that the Bank Account of the company is able to receive payments transferred by UNHCR Syria. UNHCR payments are exempt from OFAC Sanctions under Title 31: Money and Finance: Treasury → Sub-Part E: Licenses, Authorizations, and Statements of Licensing Policy → §542.513 - Official activities of certain international organizations authorized. UNHCR takes no responsibility for any unsuccessful transfers due to rejection by the Beneficiary bank. Website: <https://www.ecfr.gov/cgi-bin/ECFR?page=browse>
- 10- Can we bid with rubber boots from Turkish production to this tender?
No, items originating from; or manufactured in Turkey or Israel will not be accepted.
- 11- I would like to know if any delivery period given for the whole volume?
First point, please note that figures have been stated in order to enable bidders to have an indication of the projected requirements. It does not represent a commitment that UNHCR will require the totality of the quantity. Quantities may vary and will depend on the actual requirements and funds available regulated by issuance of individual Purchase Orders against the Frame Agreement.
Second point, in terms of the delivery capacity, the bidder shall state the mobilization time, ex-stock quantity and quantities available.