

Questions and Answers (Q and A)

Report No.1

ITB/HCR/SYR/23/66

for the Supply and Delivery of Firewood Stoves to UNHCR Aleppo Sub Office, Syria.

Date: 28 September 2023

Ref. #	Question	Clarification
Question# 1	Does the weight of 4 kg include the weight of accessories, or is it solely referring to the weight of the oven itself?	The mentioned total weight of the stove is minimum 4 kg without the accessories. (As mentioned in the tender Annex A-technical specifications)
Question# 2	Are we required to provide any samples as part of the bidding process.	The samples submission is mandatory and should be submitted before 24 October 2023 15:00 Syria time to the following address: UNHCR Sub Office Aleppo warehouse (Sheikh Najjar Industrial Area), Aleppo - Syria. (As mentioned in the tender Addendum_01_ITB-HCR-SYR-2023-66)
Question# 3	What is the type of steel used for the oven. Is it galvanized steel or thermal spray?	The stove metal sheet type should be a thermal spray type. (As mentioned in the tender Addendum_01_ITB-HCR-SYR-2023-66).
Question# 4	Can we participate in this tender from Turkey? International companies allowed or not?	The tender was published through UNGM seeking offers from local and international bidders, and it is up to the bidders to check their eligibility to export their goods to Syria.