

EXPRESSION OF INTEREST QUESTIONNAIRE - UN 3PL Freight forwarding services

The Joint United Nations Tender for Third Party Logistics – Freight Forwarding Services

Closing date of EOI: 23:59 Hours Copenhagen time, 7 August 2023

Further on the assessment of your company's suitability to provide the services, kindly express your interest responding to the following Expression of Interest (EOI) questionnaire in detail:

* Required

Company information

1. Company Name *

2. Company's contact person for EOI: *

3. Company's contact person e-mail address for EOI: *

4. Please submit your company profile detailing your organizational experience in the last 5 years: *

Please elaborate in less than 4.000 characters below:

5. Please submit the number of countries where you have your own offices worldwide. *

The value must be a number

6. Please submit the list of countries where you have your own offices worldwide. *

Please use ";" to list the countries

7. Please submit the number of countries where you have established agents worldwide. *

The value must be a number

8. Please submit the list of countries where you have established agents worldwide. *

Please use ";" to list the countries

9. Provide a brief overview of your company, including your corporate structure and ownership.
Please disclose any corporate ties with Air and Surface carriers. *

Please elaborate in less than 4.000 characters below;

10. Provide a brief overview of your company's financial stability. *

Please elaborate in less than 4.000 characters below;

Forwarders with strong capabilities and expertise globally

11. Experience in providing logistics services to government agencies or public sector organizations or INGO's or Humanitarian Agencies?

*

☐ Yes

☐ No

12. Please provide details on logistics services provided to government agencies or public sector organizations. *

Please elaborate in less than 4.000 characters below;

13. Experience in providing cold chain logistics solutions? *

Note it is including but not limited to “pharmaceuticals, medical devices and medical equipment”

☐ Yes

☐ No

14. Please provide details on cold chain logistics solutions. *

Please elaborate in less than 4.000 characters below;

Freight Forwarders with strong capabilities and expertise globally in Air Freight services

For information on the list of countries where UNICEF sends shipments to and from, please click on the link below to access the UNICEF 2022 annual report <https://www.unicef.org/supply/resources/annual-reports>

15. Please provide the number of countries worldwide where you have your own offices, representations, or agents, offering air freight forwarding services. *

Pass criteria: minimum 80% of countries where UNICEF sends shipments to and from.

The value must be a number

16. Please provide the number of countries in Africa where you have your own established offices, representations or agents offering air freight forwarding services *

Pass criteria: +20 countries

The value must be a number

17. Please provide the total global export air freight volumes handled in 2022 (in metric tons) *

Pass criteria: +100.000 metric tons

The value must be a number

18. Please provide the total the total number of air shipments handled in 2022 (no of AWBs) *

The value must be a number

19. Please provide the total global air freight volumes for temperature-controlled shipments handled in 2022 (in metric tons) *

The value must be a number

20. Please provide the total number of temperature-controlled air shipments handled in 2022 (no of AWBs) *

The value must be a number

21. Please provide the total number of aid and relief charters handled in 2022 *

Pass criteria: 10, or above questions "global air volumes"

The value must be a number

Forwarders with strong capabilities and expertise globally in Sea Freight services

For information on the list of countries where UNICEF sends shipments to and from, please click on the link below to access the UNICEF 2022 annual report <https://www.unicef.org/supply/resources/annual-reports>

For information on UNICEF regional classification, please check <https://data.unicef.org/regionalclassifications/>

22. Please provide the number of countries worldwide where you have your own offices, established representations, or established agents, offering sea freight forwarding services *

Pass criteria; minimum 80% of countries where UNICEF sends shipments to and from.

The value must be a number

23. Please provide the number of countries In Africa where you have your own offices, established representations, or established agents, offering sea freight forwarding services *

Pass criteria: 20 countries

The value must be a number

24. Please provide the total global general cargo export sea freight volumes handled in 2022 in TEUs *

Pass criteria: 300,000 TEUs

The value must be a number

25. Please provide the total global refrigerated cargo export sea freight volumes handled in 2022 in TEUs *

The value must be a number

26. Please provide the total number of sea shipments, standard cargo, handled in 2022 (no of BLs) *

The value must be a number

27. Please provide the total number of sea shipments, temperature-controlled cargo, handled in 2022 (no of BLs) *

The value must be a number

28. Please provide the total import sea freight volumes to East Asia and the Pacific in 2022 in TEUs *

The value must be a number

29. Please provide the total import sea freight volumes to Eastern and Southern Africa in 2022 in TEUs *

The value must be a number

30. Please provide the total import sea freight volumes to Middle East and North Africa in 2022 in TEUs *

The value must be a number

31. Please provide the total import sea freight volumes to West and Central Africa in 2022 in TEUs *

The value must be a number

32. Please provide the total import sea freight volumes to Europe and Central Asia in 2022 in TEUs *

The value must be a number

33. Please provide the total import sea freight volumes to South Asia in 2022 in TEUs *

The value must be a number

34. Please provide the total import sea freight volumes to landlocked countries in 2022 in TEUs *

pass criteria; 2,000 TEUs

The value must be a number

Forwarders with strong capabilities and expertise globally in Storage and Customs Clearance

For information on the list of countries where UNICEF sends shipments to and from, please click on the link below to access the UNICEF 2022 annual report <https://www.unicef.org/supply/resources/annual-reports>

For information on UNICEF regional classification, please check <https://data.unicef.org/regionalclassifications/>

35. Please provide the number of countries worldwide where you have your own established offices, representations, or established agents, offering warehousing services *

The value must be a number

36. Please list the countries in Africa where you have your own established offices, representations, or established agents, offering warehousing services *

Please use ";" to list the countries

37. Please provide the total global general cargo warehouse volumes handled in 2022 (in cubic meters)

*

The value must be a number

38. Please provide the total global temperature-controlled warehouse volumes handled in 2022 (in cubic meters) *

The value must be a number

39. Please provide the total number of freight forwarder warehouse movements handled in 2022

*

The value must be a number

40. Please provide the total number of Customs cleared shipments handled in 2022, consolidated in terms of OBL/AWB handled. *

The value must be a number

Forwarders with Key Account Management capabilities

Required capabilities in Copenhagen, Denmark and client coordinators in the locations required by the respective UN agencies

For information on UNICEF regional classification, please check <https://data.unicef.org/regionalclassifications/>

41. Does your company possess Key Account Management capabilities in Copenhagen, Denmark, and client coordinators in the locations where the respective UN agencies are present? *

Pass criteria: Yes

☐ Yes

☐ No

42. Please elaborate on location restrictions for Key Account Management *

43. Does your company possess Regional Office support on the regions where Unicef and other UN entities operate? *

☐ Yes

☐ No

44. Please elaborate on location restrictions on regional support *

Forwarders with strong 'Track & Trace tool' data availability

45. Please provide web-link of your web-based track and trace tool *

Pass criteria: track and trace tool available

46. For how long your Web-based Track has & Trace tool been available in years *

Pass criteria: 4 years

The value must be a number

47. Please state the number of your clients using the track and trace tool *

Pass criteria: 100 clients

The value must be a number

Forwarders with strong data transmission systems

Forwarders already working with EDI (Electronic Data Interchange) solutions & other relevant data transmission systems

48. Do you have an existing, customized EDI solution in place? *

Pass criteria: Yes

☐ Yes

☐ No

49. For how many years have you had the EDI solutions in place? *

Pass criteria: 4 years

The value must be a number

50. Please state names of 5 clients with who you have an EDI solution in place with the contact details of the customer. *

51. Please state the types of EDI messages/documents that you can receive and send through the interface. *

52. Do you have an existing, customized API or other relevant data transmission solution in place? *

☐ Yes

☐ No

53. Please elaborate on the existing, customized API or other relevant data transmission solutions in place *

54. Please state names of 3 clients with who you have an API or other relevant data solution in place with the contact details of the customer. *

55. Please state the types of API or other relevant data transmission solution messages/documents that you can receive and send through the interface. *

Forwarders with a quality assurance system through recognized bureau (ISO or equivalent)

56. Please state whether you have a quality assurance system through a recognized bureau (ISO or equivalent) *

☐ Yes

☐ No

57. Please provide detailed information such as issuance date of certification, name of certification, and of bureau, etc. *

A copy of a valid certificate will be requested later.

58. How do you ensure that your operations are compliant with all relevant regulations, including safety, security, and environmental standards? *

Forwarders with strong ESG reporting (Environmental, Social and Governance reporting)

Environmental Performance: Forwarders with a strong and sustainable environmental policy, reporting, monitoring and mitigation strategies for GHG (CO₂e) emissions from carriers and from UNICEF operations.

Social Responsibility: Forwarders with a strong business ethics, policy, and standards.

Governance: Forwarders with a strong business policy and standards.

UNICEF expects its suppliers to have an effective environmental policy and to comply with existing legislation and regulations regarding the protection of the environment. Suppliers should wherever possible support a precautionary approach to environmental matters, undertake initiatives to promote greater environmental responsibility and encourage the diffusion of environmentally friendly technologies implementing sound life-cycle practices.

UNICEF strictly enforces a policy of zero tolerance concerning unethical, unprofessional, or fraudulent acts of UNICEF Contractor. Accordingly, any company that is found to have undertaken unethical, unprofessional, or fraudulent activities will be suspended or forbidden from participating in the subsequent tender process to this REOI.

For more information on the United Nations supplier code of conduct, please check https://www.ungm.org/Shared/KnowledgeCenter/Pages/PT_CC

Please check the United Nations Guiding Principles on Business and Human Rights.

59. Do you have an environmental policy? *

Pass criteria: Yes

☐ Yes

☐ No

60. Does your company have approved Science Based targets, or equivalent?

☐ Yes

☐ No

61. Has the company taken steps to reduce its carbon footprint? (Scope 1, 2 and 3) *

☐ Yes

☐ No

62. Please provide information from your company on the steps to reduce its carbon footprint. *

63. Does the company have Sustainable certification? *

☐ Yes

☐ No

64. Please provide detailed information such as issuance date of certification, name of certification, and of bureau, etc. *

A copy of a valid certificate will be requested later.

65. Please state if your company can provide statistical data of CO2 emissions *

☐ Yes

☐ No

66. How is your company ensuring fair treatment of its employees and suppliers? *

67. What efforts has your company taken to promote diversity and inclusion? *

68. Does your company have any programs or initiatives to give back to the community? *

☐ Yes

☐ No

69. Please briefly elaborate on the programs or initiatives to give back to the community. *

70. Please state whether your company has a code of conduct or business ethics policy.
*

Pass criteria: Yes

☐ Yes

☐ No

71. Please provide details of your organization code of ethics statement and policy. *

Your organization code of ethics statement and policy will be requested separately.

72. Please state if your company has been involved in any business ethics matters *

Pass criteria: No

☐ Yes

☐ No

73. Please provide list/cases of business ethics issues while offering services to other organizations. *

Declaration

By agreeing I hereby affirm that the information provided in the questionnaire is true, accurate, and complete based on my knowledge. I understand the significance of this affirmation and the potential consequences of providing inconsistent or misleading information. Any verification processes conducted by the organization raising this REOI will be fully supported by me, including the provision of necessary documentation. I acknowledge that deliberate misrepresentation or omission may result in disqualification.

74. By signing below, I confirm my understanding of this declaration and assert that all the information provided is true, accurate, and complete. *

☐ Agree

☐ Disagree

This content is neither created nor endorsed by Microsoft. The data you submit will be sent to the form owner.



Microsoft Forms