# **REQUEST FOR QUOTATION (RFQ)**

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| RFQ Reference: 4200457475 | Date: 06 June 2023 |

**SECTION 1: REQUEST FOR QUOTATION (RFQ) for provision of Catering Services to IOM Lagos Transit Centre at Igando, and IOM Lagos Office- 1 Isaac John Street Ikeja, GRA.**

International Organisation for Migration (IOM) kindly requests your quotation for the provision of goods, works and/or services as detailed in Annex 1 of this RFQ.

This Request for Quotation comprises the following documents:

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Section 1: This request letter

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

Annex 5: Bidder’s Declaration of Conformity

Annex 6: Vendor Information Sheet

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted using Annex 2: Quotation Submission Form and Annex 3 Technical and Financial Offer, by the method and by the date and time indicated. Also Annexes 4, 5, 6 and 7 should be submitted along these two. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Thank you and we look forward to receiving your quotations.

Approved by:

Name: Mohamed Abdi

Title: Procurement and Logistics Officer

Date: 06.06.2023

## **SECTION 2: RFQ INSTRUCTIONS AND DATA**

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| **Deadline for the Submission of Quotation** | 20th June 2023 at 16:00hrs WAT  If any doubt exists as to the time zone in which the quotation should be submitted, refer to <http://www.timeanddate.com/worldclock/>. |
| **Method of Submission** | Quotations must be submitted as follows:  E-tendering  Email  Courier / Hand delivery  Other Click or tap here to enter text.  Bid submission address: iomlagostenders@iom.int   * File Format: PDF for all files * File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. * All files must be free of viruses and not corrupted*.* * Max. File Size per transmission: 30MB in total * Mandatory subject of email: *4200457475: provision of Catering Services to IOM Lagos Transit Centre at Igando, and IOM Lagos Office- 1 Isaac John Street Ikeja, GRA* * Multiple emails must be clearly identified by indicating in the subject line “email no. X of Y”, and the final “email no. Y of Y. * It is recommended that the entire Quotation be consolidated into as few attachments as possible. * The proposer should receive an email acknowledging email receipt. |
| **Cost of preparation of quotation** | IOM shall not be responsible for any costs associated with a Supplier’s preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process. |
| **Supplier Code of Conduct** | All prospective suppliers must read the UN Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: [Supplier Code of Conduct (ungm.org)](https://www.ungm.org/Public/CodeOfConduct). |
| **Conflict of Interest** | **UN encourages every prospective Supplier to** avoid and prevent conflicts of interest, by disclosing to UN if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. |
| **General Conditions of Contract** | Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to the IOM General Conditions of Contract for provision of goods/services/transportation/medical services available at https://www.iom.int/do-business-us-procurement. |
| **Eligibility** | Bidders shall have the legal capacity to enter into a binding contract with IOM and to deliver in the country, or through an authorized representative. |
| **Currency of Quotation** | Quotations shall be quoted in Click or tap here to enter text. |
| **Duties and taxes** | The International Organization for Migration is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified below:  All prices shall:  be inclusive of VAT and other applicable indirect taxes  be exclusive of VAT and other applicable indirect taxes |
| **Language of quotation and documentation including catalogues, instructions and operating manuals** | English |
| **Documents to be submitted** | Bidders shall include the following documents in their quotation:  ☒ Annex 2: Quotation Submission Form duly completed and signed  ☒ Annex 3: Technical and Financial Offer duly completed and signed and in  accordance with the Schedule of Requirements in Annex 1  ☒ Annex 5: Bidders Declaration of Conformity  ☒ Annex 6: Vendor Information Sheet  ☒ Valid Certificate of Registration (Certificate of Incorporation)  Annexes 2 to 6 shall be **duly signed,** accomplished and typewritten or written in indelible ink. Any correction made to the prices, rates or to any other information shall be rewritten in indelible ink and initialled by the person signing the Quotation Form. |
| **Quotation validity period** | Quotations shall remain valid for forty-five(45) days from the deadline for the Submission of Quotation. |
| **Price variation** | No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during the validity of the quotation after the quotation has been received. |
| **Partial Quotes** | Not permitted  Permitted  *(please specify, i.e. by LOTs only or by line item, etc)* |
| **Payment Terms** | 100% within 30 days after receipt of goods, works and/or services and submission of payment documentation.  Other Click or tap here to enter text. |
| **Contact Person for correspondence, notifications and clarifications** | Focal Person: Stella Okemuo  E-mail address: sokemuo@iom.int  Attention: Quotations shall not be submitted to this address but to the address for quotation submission above. |
| **Clarifications** | Requests for clarification from bidders will not be accepted any later than 6 days before the submission deadline. Responses to request for clarification will be communicated through email by 09 June 2023 |
| **Evaluation method** | The contract will be awarded to the lowest price substantially compliant offer  Other Click or tap here to enter text. |
| **Evaluation criteria** | Full compliance with all requirements as specified in Annex 1  Full acceptance of the General Conditions of Contract  Comprehensiveness of after-sales services  Earliest Delivery /shortest lead time  Others *(for ex, environmental criteria/considerations, etc)* |
| **Right not to accept any quotation** | IOM is not bound to accept any quotation, nor award a contract or Purchase Order |
| **Right to vary requirement at time of award** | At the time of award of Contract or Purchase Order, IOM reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum 25% of the total offer, without any change in the unit price or other terms and conditions. |
| **Type of Contract to be awarded** | Service Agreement and Purchase Order |
| **Expected date for contract award.** | 03 July 2023 |
| **Policies and procedures** | This RFQ is conducted in accordance with Policies and Procedures of IOM |
| **UNGM registration** | IOM is encouraging all suppliers to register at the United Nations Global Marketplace (UNGM) website at [www.ungm.org](http://www.ungm.org). The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is selected for Contract award of USD 100,000 and above, the Bidder is recommended to register on the UNGM prior to contract signature. For vendors who do not have the technical means to register in UNGM, the UNGM has implemented an assisted vendor registration functionality that allows IOM procurement personnel to add local vendors to the UNGM. |

## **ANNEX 1: Term of Reference**

**Background:**

The International Organization for Migration **(IOM)** is an intergovernmental organization established in 1951 and is committed to the principle that humane and orderly migration benefits both migrants and society. IOM has an accommodation facility for its staff located at Ikeja GRA and a Transit Centre for Migrants located at KM Igando, Lagos State, Nigeria

**Overall Objectives:**

The International Organization for Migration (IOM) is seeking a catering company to provide high-quality catering services for its Staff and Migrants.

The catering company will be responsible for providing the following services

* High Quality catering services:

The catering company should provide high-quality food, at a reasonable price.

* Professional Management:

The catering company should be able to professionally manage demand from IOM in terms of quality food, service, and timely delivery. The company should have a proven track record of delivering on its promises and meeting customer expectations.

**Scope of the Service:**

**a.** The selected catering service provider must provide catering service with the following meal times:

**I.** Breakfast: 07:00-09:30 AM on weekdays and 07:30-10:30 AM on weekends

II. Lunch: 12:00-14:00 PM

III. Dinner: 18:00-20:00 PM

**b.** The selected catering service provider will provide catering and food delivery services for Migrants at the Transit Centre Located at Lagos State Ministry of Special Duties and relief centre, LASU Isheri road by Alhaji Ede bus Stop, Igando, Alimosho LGA, Lagos State and Staff members during Trainings at Ikeja GRA, Lagos.

**c.** The selected catering service provider will prepare the food off-site and deliver it to the designated Centres/Offices, ensuring that the food is freshly made.

d. The selected catering service provider must have the appropriate appliances/utensils to transport and maintain the food at the proper temperature, whether hot or cold.

e. The selected catering service provider must be able to provide the service even during roadblocks, lockdowns, and unexpected situations. The catering must not be late for more than 20 minutes.

f. The selected catering service provider must ensure that in the event of an urgent situation.

**Food safety & Hygiene:**

a) The selected catering service provider is responsible for adhering to all food safety and hygiene regulations and standards.

b) The selected catering service provider must uphold international food safety standards aimed at lowering the incidence of foodborne illnesses.

c) A site visit will be arranged for an assessment of the establishment.

**Catering Staff:**

a) The catering service provider shall provide enough staff to set the food table and to remove the leftover meals.

b) The catering staff will be identifiable through a uniform or ID card with the caterer's company name and the employee's name.

c) The catering service provider must provide polite, responsive, and efficient service at all times. The catering staff must be able to communicate in English.

**Terms of Payment:**

* The Service provider should provide invoice to IOM after fulfilling each service request.
* Payment of the services shall be made within 30days of receipt of the invoice through bank transfer to the Service Provider bank account name by the company.
* All prices shall be in Nigerian Naira.

**Timeline**:

The catering company should be able to provide services for a period of 24 months, with the possibility of extension based on performance.

Food menu:

Food served will be Nigerian menu. Below idea has been crafted out. The service provider is expected to propose a menu for approval by IOM.

|  |  |  |
| --- | --- | --- |
| **Breakfast** | **Lunch** | **Dinner** |
| Fries (Plantain, Yam & Potatoes) + Pap or Custard | Jollof Rice | Beans & Yam |
| Tea + Egg & Bread/Biscuit | Porridge Yam | Okro Soup + (Garri, Semo) |
| Moimoi & Pap | Spaghetti + Egg | Bitter leaf Soup / Ewedu/stew |
| Fries (Plantain, Yam & Potatoes) + Pap or Custard | Rice, Stew & Salad | Vegetable Soup+ (Garri, Semo) |
| Tea + Egg & Bread | Beans & Plantain | Egusi / Draw soup + Swallow (Garri, Semo) |
| Noodles/vegetables | Fried Rice | Yam & Vegetable or Porridge Yam & fried Fish |

**The following evaluation criteria shall be used to evaluate the proposals received:**

1. **Preliminary Examination of Proposals [Pass/Fail criteria]**

This stage of the evaluation is to assess the document formality required for each applicant with pass or fail criteria before undertaking their detailed examination or evaluation. Confirmation will be done one by one, whether the submitted documents and format are in conformity with the requirement as mentioned above. In case of no submission or missing of any of required documents deemed as important, such Applicant shall be disqualified at this stage.

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| **No.** | **Requirements** | **Importance** | **Criteria** |
|  | Annex 2: Quotation Submission Form duly completed and signed (and preferably stamped) | High | Pass/Fail |
|  | Annex 3: Vendor Information Sheet completed and signed (and preferably stamped) | Medium | Pass/Fail |
|  | Annex 4: Declaration of Conformity completed and signed (and preferably stamped) | Medium | Pass/Fail |
|  | Annex 5: Technical and Financial Offer duly completed and signed (and preferably stamped | High | Pass/Fail |
|  | Company Profile (including the names of owners, key officers, technical personnel) | High | Pass/Fail |
|  | Copy of Corporate Affairs Commission Certificate (CAC). | High | Pass/Fail |
|  | Tax Compliance: Submit 2021 Tax Clearance Certificate | High | Pass/Fail |
|  | List of of contracts with the UN/GoN and Corporate entities for the last 1 year (completed and/or ongoing). Include copies of Contracts/ Purchase orders | High | Pass/Fail |

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| ***\*Applicants must attain the rating of “pass” in all areas shown as of “high” importance to proceed to the technical evaluation/examination.*** |

**Delivery Requirements**

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| **Delivery Requirements** | |
| **Delivery date and time** | Bidder shall deliver the services After Contract signature/ PO and whenever required. |
| **Delivery Terms (INCOTERMS 2020)** | **Ikeja GRA and Lagos State Ministry of Special Duties and relief centre, LASU Isheri road by Alhaji Ede bus Stop, Igando, Alimosho LGA, Lagos State** |
| **Customs clearance**  **(must be linked to INCOTERM** | Not applicable  Shall be done by:  Name of organisation  Supplier/bidder  Freight Forwarder |
| **Exact Address(es) of Delivery Location(s)** | Lagos State |
| **Distribution of shipping documents (if using freight forwarder)** | NA |
| **Packing Requirements** | NA |
| **Training on Operations and Maintenance** | NA |
| **Warranty Period** | N/A |
| **After-sales service and local service support requirements** | NA |
| **Preferred Mode of Transport** | NA |
| **Other information** |  |

**ANNEX 2: QUOTATION SUBMISSION FORM**

*Bidders are requested to complete this form, including the Company Profile and Bidder’s Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.*

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| --- | --- | --- |
| Name of Bidder: | Click or tap here to enter text. | |
| RFQ reference: | *4200457475: Provision of Catering Services to IOM Lagos Transit Centre at Igando, and IOM Lagos Office- 1 Isaac John Street Ikeja, GRA.* | Date: Click or tap to enter a date. |

**VENDOR INFORMATION SHEET[[1]](#footnote-2)**



**BIDDER’S DECLARATION OF CONFORMITY[[2]](#footnote-3)**

| **Yes** | **No** |  |
| --- | --- | --- |
|  |  | On behalf of the Supplier, I hereby represent and warrant that neither the Supplier, nor any person having powers of representation, decision-making or control over it or any member of its administrative, management or supervisory body, has been the subject of a final judgement or final administrative decision for one of the following reasons: bankruptcy, insolvency or winding-up procedures; breach of obligations relating to the payment of taxes or social security contributions; grave professional misconduct, including misrepresentation, fraud; corruption; conduct related to a criminal organisation; money laundering or terrorist financing; terrorist offences or offences linked to terrorist activities; child labour and other trafficking in human beings, any discriminatory or exploitative practice, or any practice that is inconsistent with the rights set forth in the Convention on the Rights of the Child or other prohibited practices; irregularity; creating or being a shell company. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier is financially sound and duly licensed. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier has adequate human resources, equipment, competence, expertise and skills necessary to complete the contract fully and satisfactorily, within the stipulated completion period and in accordance with the relevant terms and conditions. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier complies with all applicable laws, ordinances, rules and regulations. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier will in all circumstances act in the best interests of IOM. |
|  |  | On behalf of the Supplier, I further represent and warrant that no official of IOM or any third party has received from, will be offered by, or will receive from the Supplier any direct or indirect benefit arising from the contract. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier has not misrepresented or concealed any material facts during the contracting process. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier will respect the legal status, privileges and immunities of IOM as an intergovernmental organization. |
|  |  | On behalf of the Supplier, I further represent and warrant that neither the Supplier nor any persons having powers of representation, decision-making or control over the Supplier or any member of its administrative, management or supervisory body are included in the most recent Consolidated United Nations Security Council Sanctions List (the “UN Sanctions List”) or are the subject of any sanctions or other temporary suspension. The Supplier will immediately disclose to IOM if it or they become subject to any sanction or temporary suspension. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier does not employ, provide resources to, support, contract or otherwise deal with any person, entity or other group associated with terrorism as per the UN Sanctions List and any other applicable anti-terrorism legislation. |
|  |  | On behalf of the Supplier, I further represent and warrant that, the Supplier will apply the highest ethical standards, the principles of efficiency and economy, equal opportunity, open competition and transparency, and will avoid any conflict of interest. |
|  |  | On behalf of the Supplier, I further represent and warrant that the Supplier undertakes to comply with the Code of Conduct, available at <https://www.ungm.org/Public/CodeOfConduct>. |
|  |  | It is the responsibility of the Supplier to inform IOM immediately of any change to the information provided in this Declaration. |
|  |  | On behalf of the Supplier, I certify that I am duly authorized to sign this Declaration and on behalf of the Supplier I agree to abide by the terms of this Declaration for the duration of any contract entered into between the Supplier and IOM. |
|  |  | IOM reserves the right to terminate any contract between IOM and the Supplier, with immediate effect and without liability, in the event of any misrepresentation made by the Supplier in this Declaration. |

Signature:

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

## **ANNEX 3: TECHNICAL AND FINANCIAL OFFER - SERVICES**

*Bidders are requested to complete this form, sign it and return it as part of their quotation along with Annex 2 Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.*

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| --- | --- | --- |
| Name of Bidder: | Click or tap here to enter text. | |
| RFQ reference: | *4200457475: provision of Catering Services to IOM Lagos Transit Centre at Igando, and IOM Lagos Office- 1 Isaac John Street Ikeja, GRA* | Date: Click or tap to enter a date. |

**Technical Offer**

*Provide the following:*

* *a brief description of your qualification, capacity and expertise that is relevant to the Terms of Reference.*
* *team composition and CVs of key personnel*

**Financial Offer**

Provide a lump sum for the provision of the services stated in the Terms of Reference of your technical offer. The lump-sum should include all costs of preparing and delivering the Services. All daily rates shall be based on an eight-hour working day.

**Currency of Quotation: NGN**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Ref** | **Description of Deliverables** | **Unit** | **Quantity** | **Unit Price (NGN)** | **Total Price (NGN)** |
| 1. | Breakfast for Adults | Person | 1 |  |  |
| 2. | Lunch with Drink for Adults | Person | 1 |  |  |
| 3. | Dinner with Drink for Adults | Person | 1 |  |  |
| 4. | Kid’s Breakfast | Person | 1 |  |  |
| 5. | Kids Meal with a drink (lunch) | Person | 1 |  |  |
| 6. | Kids Meal with a drink (Diner) | Person | 1 |  |  |
| 7. | Delivery /Transportation Cost | Delivery | 1 |  |  |
| **Total Price** | |  |  |  |  |

\*\*Confirm the Distance (in KM) of your catering office to the Transit Centre Located at **Lagos State Ministry of Special Duties and relief centre, LASU Isheri road by Alhaji Ede bus Stop, Igando, Alimosho LGA, Lagos State**

**Compliance with Requirements**

|  |  |  |  |
| --- | --- | --- | --- |
|  | You Responses | | |
| Yes, we will comply | No, we cannot comply | If you cannot comply, pls. indicate counter proposal |
| Delivery Lead Time |  |  | Click or tap here to enter text. |
| Validity of Quotation |  |  | Click or tap here to enter text. |
| Payment terms |  |  | Click or tap here to enter text. |
| Other requirements [pls. specify] |  |  | Click or tap here to enter text. |

|  |  |
| --- | --- |
| I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted. | |
| *Exact name and address of company*  Company NameClick or tap here to enter text.  Address: Click or tap here to enter text.  Click or tap here to enter text.  Phone No.: Click or tap here to enter text.  Email Address: Click or tap here to enter text. | Authorized Signature:  Date: Click or tap here to enter text.  Name: Click or tap here to enter text.  Functional Title of Authorised  Signatory: Click or tap here to enter text.  Email Address: Click or tap here to enter text. |

1. [Vendor Information Sheet.xlsx](https://iomint.sharepoint.com/:x:/t/ManilaSupplyChainUnit/EcdiXZEFetxEl29DHqMnNLgBnUvABCGiNC-UMMSpf4ddXQ?e=IBVJfN) [↑](#footnote-ref-2)
2. This form is mandatory to fill in and sign by every vendor who submits quotation [↑](#footnote-ref-3)