



**World Health
Organization**

Post Measles Campaign Coverage Survey (PMCCS)

Request for Proposals (RFP)

Bid Reference

ETH/PROC/RFP/003/2023

Country/Unit Name

WHO Ethiopia



1.	INTRODUCTION	4
1.1	Objective of the RFP	4
1.2	About WHO	4
1.2.1	WHO Mission Statement	4
1.2.2	Structure of WHO	4
1.2.3	Description of Office/Region or Division/Service/Unit	4
1.3	Definitions, Acronyms and Abbreviations	6
2.	BACKGROUND	7
2.1	Overview	7
3.	REQUIREMENTS.....	9
3.1	Introduction	9
3.2	Characteristics of the Contractor	9
3.2.1	Status	9
3.2.2	Accreditations	9
3.2.3	Previous experience	9
3.2.4	Staffing	10
3.3	Work to be performed	10
3.3.1	Key requirements	12
3.3.2	Place of Performance	12
3.3.3	Timelines	12
3.3.4	Reporting requirements	12
3.3.5	Finance and accounting requirements	13
3.3.6	Performance monitoring	13
3.3.7	Further Capacities	13
4.	INSTRUCTIONS TO BIDDERS	14
4.1	Language of the Proposal and other Documents	14
4.2	Intention to Bid	14
4.3	Cost of Proposal	14
4.4	Contents of the Proposal	14
4.5	Joint Proposal	15
4.6	Communications during the RFP Period	15
4.7	Submission of Proposals.....	15
4.8	Formatting and Naming of Proposals	16
4.9	Exclusion of Submission of Proposals by E-mail or in Hard Copy	16
4.10	Period of Validity of Proposals	16
4.11	Closing Date for Submission of Proposals.....	16
4.12	Modification and Withdrawal of Proposals	17
4.13	Receipt of Proposals from Non-invitees	17
4.14	Amendment of the RFP	17
4.15	Proposal Structure	17
4.15.1	Acceptance Form	17
4.15.2	Executive Summary.....	18
4.15.3	Approach/Methodology	18
4.15.4	Proposed Solution	18
4.15.5	Proposed Time line.....	18
4.15.6	Financial Proposal	18
4.16	Conduct and Exclusion of Bidders	18
5.	OPENING AND EVALUATION OF PROPOSALS	20
5.1	Opening of Proposals	20
5.2	Clarification of Proposals	20
5.3	Preliminary Examination of Proposals.....	20
5.4	Evaluation of Proposals.....	20
5.4.1	Technical Evaluation	20
5.4.2	Financial Evaluation	23
5.5	Bidders' Presentations.....	23



6.	AWARD OF CONTRACT.....	24
6.1	Award Criteria, Award of Contract.....	24
6.2	WHO's Right to modify Scope or Requirements during the Evaluation/Selection Process.....	24
6.3	WHO's Right to Extend/Revise Scope or Requirements at Time of Award	24
6.4	WHO's Right to enter into Negotiations	24
6.5	Signing of the Contract	24
6.6	Publication of Contract	25
7.	GENERAL AND CONTRACTUAL CONDITIONS.....	26
7.1	Conditions of Contract.....	27
7.2	Responsibility	27
7.3	Audit and Investigations	27
7.4	Source of Instructions.....	27
7.5	Warranties	27
7.6	Legal Status	28
7.7	Relation Between the Parties	29
7.8	No Waiver	29
7.9	Liability	29
7.10	Assignment	29
7.11	Indemnification	29
7.12	Contractor's Responsibility for Employees	29
7.13	Subcontracting	29
7.14	Place of Performance	30
7.15	Language	30
7.16	Confidentiality	30
7.17	Title Rights	30
7.18	Termination and Cancellation	31
7.19	Force Majeure	31
7.20	Surviving Provisions	31
7.21	Use of WHO name and emblem	32
7.22	Publication of Contract	32
7.23	Successors and Assignees	32
7.24	Payment.....	32
7.25	Title to Equipment	32
7.26	Insurance and Liabilities to Third Parties	33
7.27	Settlement of Disputes.....	33
7.28	Authority to Modify	33
7.29	Privileges and Immunities	34
7.30	Anti-Terrorism and UN Sanctions; Fraud and Corruption	34
7.31	Ethical Behaviour	34
7.32	Officials not to Benefit	35
7.33	Compliance with WHO Codes and Policies	35
7.34	Zero tolerance for sexual exploitation and abuse, sexual harassment and other types of abusive conduct	35
7.35	Tobacco/Arms Related Disclosure Statement.....	35
7.36	Compliance with applicable laws, etc.	36
7.37	Breach of Essential Terms.....	36
8.	PERSONNEL	37
8.1	Approval of Contractor Personnel.....	37
8.2	Project Managers.....	37
8.3	Foreign Nationals	37
8.4	Engagement of Third Parties and use of In-house Resources	38
9.	LIST OF ANNEXES AND APPENDICES	39

1. INTRODUCTION

1.1 Objective of the RFP

The purpose of this Request for Proposals (RFP) is to enter into a contractual agreement with a successful bidder and select a suitable Contractor to carry out the following work: A measles vaccination coverage survey in all regions and zones except Tigray Region, to measure the effectiveness of the campaign that was conducted from 22nd of December 2022 to 9th of January 2023. See detailed Terms of Reference in **Appendix 1** for complete information.

WHO is an Organization that is dependent on the budgetary and extra-budgetary contributions it receives for the implementation of its activities. Bidders are, therefore, requested to propose the best and most cost-effective solution to meet WHO requirements, while ensuring a high level of service.

1.2 About WHO

1.2.1 WHO Mission Statement

The World Health Organization was established in 1948 as a specialized agency of the United Nations. The objective of WHO (www.who.int) is the attainment by all peoples of the highest possible level of health. "Health", as defined in the WHO Constitution, is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity. WHO's main function is to act as the directing and coordinating authority on international health work.

1.2.2 Structure of WHO

The World Health Assembly (WHA) is the main governing body of WHO. It generally meets in Geneva in May of each year and is composed of delegations representing all 194 Member States. Its main function is to determine the policies of the Organization. In addition to its public health functions, the Health Assembly appoints the Director-General, supervises the financial policies of the Organization, and reviews and approves the proposed programme budget. It also considers reports of the WHO Executive Board, which it instructs with regard to matters upon which further action, study, investigation or report may be required.

The Executive Board is composed of 34 members elected for three-year terms. The main functions of the Board are to give effect to the decisions and policies of the WHA, to advise it and generally to facilitate its work. The Board normally meets twice a year; one meeting is usually in January, and the second is in May, following the World Health Assembly.

The WHO Secretariat consists of some 8,400 staff at the Organization's headquarters in Geneva, in the six regional offices and in countries. The Secretariat is headed by the Director-General, who is appointed by the WHA on the nomination of the Executive Board. The head of each regional office is a Regional Director. Regional directors are appointed by the Executive Board in agreement with the relevant regional committee.

1.2.3 Description of Office/Region or Division/Service/Unit

The support of WHO on immunization to Ethiopia are aligned with the Health Sustainable Development Goals (SDGs), The WHO Global Programme of Work (GPW13), The Immunization Agenda 2030 (IA2030), and the Expanded Programme on Immunization (EPI) priorities of the country as indicated in the Health Sector Transformation Plan (HSTP). The WHO is supporting the country to achieve the set national immunization objectives and targets, which include high EPI coverage, VPDs control, elimination, and eradication. The WHO support for immunization mainly focuses on the GPW13 outcomes as highlighted below.

OUTCOME 1. Improved access to quality essential health services - One billion more people benefiting from Universal Health Coverage. EPI - All target people protected from VPDs (Respiratory infections, Diarrheal diseases, Vector borne diseases, and viral diseases) through increasing life course universal access to vaccination for infants, children, adolescents, adults, and the elderly: - So that to control (VPD), eliminate (measles, MNTE), and eradicate (polio) as per the national set goals/targets.

OUTCOME 2. One billion more people better protected from health emergencies - Health Emergency: EPI - Target people protected from epidemic prone VPDs/outbreaks (Yellow fever, Pyogenic meningitis, measles, pertussis, polio): - So that to reduce morbidity and mortality from VPD outbreaks (early detect and response to VPD outbreaks).

OUTCOME 3. One billion more people enjoying better health and well-being: Healthier Population: EPI – Target people protected from non - communicable diseases and disability (Polio, Cervical cancer, and Liver cancer): - So that eradicate polio/sustain polio free status and reduce the burden of cervical and hepatic cancers.

WHO is supporting Ethiopia to achieve the following National EPI Vision, Goals, and objectives

Vision: A country where every eligible person, everywhere, at every age, will fully benefit from vaccines for good health and well-being.

Goals: (1) Reduce morbidity and mortality from Vaccine Preventable diseases (VPDs) for everyone throughout the life course. (2) Leave no one behind by increasing universal and equitable access to and use of new and existing vaccines. (3) Achieve vaccine preventable diseases control, elimination, and eradication goals (4) Ensure good health and wellbeing for everyone by strengthening immunization within PHC and contributing to universal health coverage and sustainable development goals.

Objectives: (1) Increase and sustain high vaccination coverage that includes DPT1 coverage of 100% nationally and 98% in every district; and reach fully vaccination coverage of 90% nationally and 85% in every district by 2025. (2) Attain and maintain elimination of VPDs, including Maternal and neonatal tetanus (MNT), Meningococcal meningitis, yellow fever, and hepatitis B. (3) Improve institutional and human capacity, institutional capacity buildings for research and development related interventions (4) Strengthening partnership and financial sustainability to immunization (5) Strengthen Program monitoring and evaluation

Areas of WHO EPI support

WHO is a long lasting EPI partner in Ethiopia and provides technical and financial support to the MOH for strengthening and achieving universal access to immunization services. The source of budget for WHO EPI support is mobilized from internal sources, international partners and donors including GAVI and other donors. The WHO support for EPI activities in terms of geography is universal and covers national level and all the regions, while prioritizations are made in consultation with the FMOH based on program needs in the specific geographic areas. More emphasis is put for reaching zero dose and under immunized children, and communities in hard to reach, remote, urban slum areas, and the vulnerable groups. The WHO support for EPI in Ethiopia mainly focusses on the following programmatic areas.

1. Strengthening coordination, partnership, and advocacy
2. Strategic and operational planning
3. Advocacy
4. Introduction of new vaccines
5. Implementation of SIAs
6. VPDs surveillance and outbreak response
7. Capacity building
8. Development of standards, policies, guidelines, and working tools
9. Monitoring and evaluation
10. Assessments/evaluations/operational research for evidence generation



1.3 Definitions, Acronyms and Abbreviations

CDC	Center for Diseases Control
EPI	Expanded Programme on Immunization
MoH	Ministry of Health
PMCCS	Post Measles Coverage Survey
SIAs	Supplemental Immunization Days
UNICEF	United Nations Children Fund
WHO	World Health Organization
VAS	Vitamin A Supplementation

2. BACKGROUND

Description of the existing activities **currently** undertaken by WHO Ethiopia, i.e. prior to the publication of this Request for Proposals, and related to its objectives.

2.1 Overview

Measles is one of the most infectious human diseases that causes serious illness, lifelong complications, and deaths. Measles is prevented by vaccination. Ethiopia has adapted the global measles elimination goals and the targets to be achieved and sustained by 2020 and beyond. Ethiopia began implementing the accelerated measles control since 1998 with the aim of reducing measles mortality and morbidity, and currently implementing the measles elimination strategies. Ethiopia introduced measles first dose at the age of nine months and the second dose at the age of 15 months in 1980 and 2019, respectively. Series of catch-up and follow-up measles campaigns were conducted in different parts of the country since 1998. Although measles outbreaks and measles incidence have markedly reduced in the country, Ethiopia has not yet achieved the measles elimination targets set for 2020 or beyond.

Ethiopia conducted a national integrated measles campaign targeting 9 to 59 months children from 22 December 2022 to second week of January 2023. This campaign aimed to reach 15. Million children. The measles campaign was conducted in all regions. About 64,422 vaccination sites (fixed, temporary fixed, and mobile) were established across the country to deliver the vaccine. The interim report shows 92.3% national coverage with regions ranging from 57% (Benishangul Gumuz) to 109.5% (Harari).

This national integrated measles vaccination campaign was used as an opportunity to deliver other services including Routine immunization catch up for infants, nutritional screening for children aged 6-59 months, vitamin A supplementation (VAS) and deworming for eligible children under the age of 59 months and Covid 19 vaccinations. Identification and linking of children with club foot and obstetric fistula cases were also conducted during the 2022 measles campaign.

The administrative data are inconsistent due to over- or under-reporting of children vaccinated because of grossly inaccurate denominators and other data quality issues. Surveys are often used to verify and measures coverage more accurately. The World Health Organization (WHO) recommends cluster survey to assess both routine immunization and campaign coverage.

The quality of the measles vaccination campaign is determined by its impact on disease incidence assessed through disease surveillance. Measles SIAs should aim to achieve at least 95% coverage at all levels to interrupt virus transmission. Measuring administrative coverage and validating it through a coverage survey, is critical to monitor the quality of the SIA. WHO and GAVI recommend a coverage survey to estimate measles vaccination campaign coverage to verify the administratively reported coverage and validate the quality of the campaign. The PMCCS findings will also serve as guidance for formulating strategies and devising innovative interventions to reach the unreached children through vaccination campaigns and the routine immunization programme.

Therefore, WHO with MoH and other immunization partners plans to conduct a coverage survey to achieve the following objectives.

General Objective: To estimate and classify the measles coverage in children aged 09 months to 59 months who were targeted for the measles vaccination during the national integrated measles campaign conducted in 2022/2023; in the regions and two city administrations.

Specific Objectives (1) To estimate and classify measles coverage figures at national, regional, and zonal levels (2) To estimate the proportion of children with measles zero-dose before and after the campaign at national, regional, and zone levels (3) To identify reasons for non-vaccination during the measles vaccination campaign. (4) To identify the main communication channels used to inform the population about the vaccination campaign.





3. REQUIREMENTS

3.1 Introduction

WHO requires the successful bidder, the Contractor, to carry out a measles vaccination coverage survey in all regions and zones to measure the effectiveness of the campaign that was conducted from 22nd of December 2022 to 9th of January 2023. *See detailed Terms of Reference in Annex 1 for complete information.*

3.2 Characteristics of the Contractor

3.2.1 Status

The Contractor shall be a [for profit][not for profit] institution operating in the field of conducting nationwide assessments/research involving household surveys and programme reviews.

3.2.2 Accreditations

An accreditation (ISO 9001 or equivalent; other in a relevant field or specific accreditation/certification) or an on-going accreditation process by a certified accreditation body is required (mandatory) would be an asset (desirable).

3.2.3 Previous experience

Mandatory:

A) PROVEN EXPERIENCE IN THE FIELD OF conducting nationwide assessments/research mainly household surveys and program reviews

- a) Academically sound experts' composition available in the firm (Public Health Specialist, Statistician,
- b) A renewed professional license for consultancy in similar tasks with a minimum of five year experience
- c) Good knowledge with demonstrated practical working experience or research,
- d) Evidence of similar work in the recent past four years will be a key requirement.
 - Proven organizational capacity (human resource, logistics, and other materials t.
 - Previous work with WHO, other international organizations and/or major institutions in the field of conducting nationwide assessments/research mainly household surveys including programme reviews ;

Desirable:

Experience in conducting post-vaccine introduction reviews, inter/intra actions reviews, and other vaccine-related programme evaluation.

3.2.4 Staffing

The selected contractor is expected to dedicate the following human resources to the project:

- A project manager of an adequate level of qualification and experience (please attach resume to your proposal) shall be dedicated to the project.
- The designated project manager that should be the same all along implementation, including consideration in contingency plans in case the focal point is absent.
- Sufficient capacity and knowledge is required to cover the following areas of expertise:
 - Adequate technical knowledge on immunization and MCH programmes evaluation and reviews and nationwide coverage surveys
 - Adequate technical knowledge on social and health programme reviews and evaluations
- WHO pays utmost attention to the level of qualification and experience of the individuals involved, and to continuity in the services. The profiles (no individual names required) of the personnel proposed for these services should be included in the technical proposal.
- All staff with full professional working proficiency/native or bilingual proficiency in English and local languages.

The bidder is expected to outline the roles and responsibilities of those staff in the technical proposal. Activities will be carried in normal working hours of Ethiopian time zone.

3.3 Work to be performed

The purpose of this advert is to request a research proposal to validate the integrated measles campaign coverage conducted in 2022/23 in Ethiopia. The World Health Organization, in partnership with the Ethiopian Federal Ministry of Health, GAVI, and other Immunization partners plans to conduct a nationwide post-measles vaccination campaign coverage survey (PMCCS) to validate the administration report of the campaign that was conducted from 22nd of December 2022 to the 9th of January 2023.

Ethiopia conducted a national integrated measles campaign aiming at more than 15 million children. The interim report showed 98.5% national coverage with wide variations among regions ranging from 57% in Benishangul Gumuz to 109.5% in Harari. Due to imprecise population figures (denominators), it is difficult to rely on the administration report. Furthermore, GAVI, *the Vaccine Alliance* entails conducting a campaign coverage survey after the completion of measles supplementary immunization activities (SIA). Therefore, the planned survey validates the admin coverage and provides a better view of the real coverage of the vaccination of the campaign.

Detail Technical Proposal: In addition to detailed technical matters, the technical proposal shall provide a description of the consultant/organization including an outline of the consultant's recent experience in similar undertakings and a detailed plan for accomplishing the tasks described in the specific task section. Should include;

- Organizational profile
- Proposed approach/methodology
- Curriculum Vitae of the key researchers to be involved
- Example of at least one similar study/assessment
- At least two recommendation letters from previous contractors

Detailed Financial Proposal: The financial proposal should list itemized details of costs associated with the survey.

The detail technical proposal should be outlined to include the following minimum survey components:

Survey modality: The survey contract will be awarded to a survey implementer/research agency/firm by WHO through a competitive bidding process. The roles and duties of the agency/firm will be based on the terms of reference (TOR) developed for this purpose and major activities will include work on survey design, determining the sampling frame and sample size based on standard methods, developing data collection tools, conduct the fieldwork for data collection at respective regions, carry out analysis and interpretation of the collected data using accepted technology, and prepare policy briefing notes and presentation, write the and submit the survey report. The national task force/steering committee comprised of MoH, WHO, UNICEF, CDC, GAVI, etc will advise and provide inputs on survey implementation and finalization of the report

Study Design Overview

Methods: The survey methods will follow the current WHO recommendations described in the 2018 Vaccination Coverage Cluster Surveys Reference Manual (WHO/IVB/18.09)

Study design: A cross-sectional population-based multi stages probability proportional to size cluster sampling design method will be used to select the study population. The EAs will be used as a sampling frame to select clusters. The household sampling frames will be driven from the selected EAs (clusters). The firm awarded the contract is responsible to obtain the updated list and maps of EAs from the Central Statistics Agency (CSA) and to develop all necessary tools for the survey.

Study Areas: The coverage survey will be conducted in 11 regions and two city administrations that had implemented the measles vaccination campaign. The regions include Addis Ababa, Afar, Amhara, Benishangul-Gumuz and Dire-Dawa, Gambella, Harari, Oromia, Sidama, SNNP, Somali, Tigray, and Southwest Ethiopia regions.

The sampling is stratified by National, Regional, and Zone administrative Levels. All zones and special woreda in the study areas that conducted the measles campaign are included in the survey. Two to three Zones and or special woredas from the same region or city administration can be combined or grouped to make a total of 60-70 strata. Each stratum can have 15-18 clusters depending on the population size. A total of 1,080 to 1,260 clusters or Enumeration Areas (EAs) are sampled to conduct the survey. Any zone administration with half or more woredas that did not conduct the campaign could be excluded from the survey.

Sample size: Achieving 95% coverage at all levels was the target of the campaign serving as the threshold to calculate the survey sample size. A minimum of 133 ESS (Effective Sample Size) with a design effect of 1.33 makes 11,025 to 12,600 mothers/caregivers (10 children plus 5% of nonresponse rate /cluster) will be enrolled in the survey.

Cluster Sampling: Two to three EAs per cluster are randomly selected using probability proportional to size from the list of EAs in each stratum. In a stratum that has 15 clusters, 30-45 EAs randomly selected are needed. The sampling frame for each stratum is the list of EAs in each cluster. The support of the CSA is key to obtaining the list and the maps of the updated EAs of the country.

Household sampling: Within each selected EA or cluster, ten households with mothers/caretakers of children aged 9-59 months will be randomly selected from all households that have a child of the target age group. If the selected EA is big, then a section can be considered to list all households that have children aged 9-59

months old for the HH sampling frame. To create this sampling frame, the survey team will need to visit all the households or a section in the EA and update the number of households in the EA. Then, the survey team will visit randomly selected 10 households and interview mothers/caretakers with children 9-59 months. Time will therefore be required to create this sampling frame for the selection of households within the EA. Creating this sampling frame may take 1-2 days before the start of household interviews.

Household interviews and CAPI Questionnaire: The sources of data and questionnaire for the post-measles vaccination campaign survey consist of the following sections:

- Household Information Panel: address, household, and target age group profiles
- Individual questionnaire- This questionnaire is to be administered to all mothers or caregivers who care for a child that lives with them and was between the age of 9 months - 59 months (<5 years) at the time of the SIA. This questionnaire is divided into the demographic Information and Immunization sections.

Standard questionnaires will be translated into local languages and be pretested before use. The WHO survey manual has a set of standard survey questionnaires that may need some adaptations. The variables recommended by WHO link to the Vaccination Coverage Quality Indicators (VCQI) tool to produce a standard set of indicators. The measles vaccination card will also be reviewed to confirm when the child received the vaccination. The details will be developed when the complete survey protocol is developed by the bidders.

Questionnaire pilot-testing: The questionnaire and interview method will need to be pilot-tested. The pilot testing should be done in non-study areas in Addis Ababa.

Surveyors and supervisors: The surveyors and supervisors deployed preferred to have a health background since they are engaged in asking for some clinical signs and symptoms in case of AEFI and reviewing vaccination records including vaccine batch numbers.

Surveyor training: Training of the surveyors needs to include: 1) How to create the household sampling frame, 2) an Overview of the questionnaire, 3) How to interview parents, and 4) how to abstract information from the health card. 4). Overview of the SIA (time period and target and age group, documentation-Card)

Data entry: We desire to conduct electronic data collection during the survey. WHO can provide support for designing the questionnaire using ODK once the final questionnaire is complete. However, ideally, the survey agency can provide the devices for electronic data collection.

3.3.1 Key requirements

Major Deliverables: The awarded firm/consultant is expected to;

- Prepare the full survey protocol based on the WHO recommendation and the steering committee guidance
- Conduct the survey (Data collection, recruitment and training for data collectors, data analysis, and report writing)
- Submit full report including policy brief and power point with electronic and hard copy

3.3.2 Place of Performance

The survey will be conducted in all parts of the country as indicated in section 3.3.

3.3.3 Timelines

The entire project is planned for two months with possibility of extension not exceeding three months. This period excludes the time required for obtaining necessary approvals from the ethical approval board and contractual agreement processes. Ten to twelve weeks months are allocated for completing field data collection, analysis, and draft report writing. Field activity (training, mapping, listing, and data collection) may need to happen simultaneously in all 11 regions and two city administrations.

3.3.4 Reporting requirements

The project manager of the selected contractor will be expected to provide an updated status in a written format on a weekly basis.

Formal reporting (by VC and in the format of a technical report) is expected upon delivery of each deliverable (see above).

Additional reporting activities may be requested by WHO, or initiated by the project manager on a need basis.

3.3.5 Finance and accounting requirements

Payments will be released by WHO against the satisfactory and timely production of deliverables.

3.3.6 Performance monitoring

The Contractor will be evaluated on:

- Their capacity to deliver products of an optimal technical quality within the agreed timelines;
- The control of the costs;
- Their proper and smooth project management (including communication with the Technical Officer, the Project Lead and any other stakeholder);
- Their service orientation and responsiveness to WHO's needs and expectations.

3.3.7 Further Capacities

N/A

4. INSTRUCTIONS TO BIDDERS

The only means by which bidders can submit proposals in response to this RFP is through the United Nations Global Marketplace (UNGM) portal, available at <https://www.ungm.org/>.

All bidders must therefore be registered with the UNGM at basic level to submit their proposal.

Detailed information on the registration and submission of your proposal through the UNGM portal is available in Annex 7 to this RFP.

Bidders must also follow the instructions set forth below when submitting their proposal.

WHO will not be responsible for any proposal which does not follow the instructions in this RFP, including this Section 4, and WHO may, at its discretion, reject any such non-complaint proposal.

4.1 Language of the Proposal and other Documents

The proposal prepared by the bidder, and all correspondence and documents relating to the proposal exchanged by the bidder and WHO shall be written in the English language.

4.2 Intention to Bid

No later than 9 June 2023 **14:00** @ (UTC+03:00) hours Addis Ababa/Nairobi Time Zone Time, the bidder shall submit the following forms, duly completed and signed under the “Correspondence” tab of UNGM:

1. Acknowledgment Form (Annex 1);
2. Confidentiality Undertaking Form (Annex 2).

These forms are confirming the bidder’s intention to submit a bona fide proposal and designating a representative to whom communications may be directed, including any addenda.

The WHO reserves the right to reject proposals from bidders who have not submitted the Acknowledgement Form and the Confidentiality Undertaking in accordance with this section.

4.3 Cost of Proposal

The bidder shall bear all costs associated with the preparation and submission of the proposal, including but not limited to the possible cost of discussing the proposal with WHO, making a presentation, negotiating a contract and any related travel.

WHO will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the selection process.

4.4 Contents of the Proposal

Option 1: Proposals must offer the total requirements. Proposals offering only part of the requirements may be rejected.

Option 2: Proposals may offer the total requirements or only part thereof. The bidder shall indicate precisely which specific part of the requirements it intends to provide by completing the Proposal Completeness form, attached hereto as Annex 3.

The bidder is expected to follow the proposal structure described in paragraphs below and otherwise comply with all instructions, terms and specifications contained in, and submit all forms required pursuant to, this RFP. Failure to follow the aforesaid proposal structure, to comply with the aforesaid instructions, terms and specifications, and/or to submit the aforesaid forms will be at the bidder's risk and may affect the evaluation of the proposal.

4.5 Joint Proposal

Two or more entities may form a consortium and submit a joint proposal offering to jointly undertake the work. Such a proposal must be submitted in the name of one member of the consortium - hereinafter the "lead organization". The lead organization will be responsible for undertaking all negotiations and discussions with, and be the main point of contact for, WHO. The lead organization and each member of the consortium will be jointly and severally responsible for the proper performance of the contract.

4.6 Communications during the RFP Period

Any request for clarification on technical, contractual or commercial matters is to be submitted EXCLUSIVELY via UNGM no later than 16 June 2023 , 16:00 @ (UTC+03:00 hours, Addis Ababa/Nairobi time.

Questions are to be submitted via UNGM "Correspondence" tab, mandatorily using the excel template provided as part of the RFP Documents.

The WHO WHO Ethiopia will respond in writing via the "Correspondence" tab of UNGM to any request for clarification of the RFP that it receives by the deadline indicated above. A consolidated document of WHO's responses to all questions (including an explanation of the query but without identifying the source of enquiry) will be sent to all prospective bidders who have received the RFP.

There shall be no individual presentation by or meeting with bidders until after the closing date for submission of proposals. From the date of issue of this RFP to the final selection, contact with WHO officials concerning the RFP process shall not be permitted, other than through the submission of queries as per the process described above, and/or through a possible presentation or meeting called for by WHO, in accordance with the terms of this RFP.

4.7 Submission of Proposals

All proposals for this RFP must be submitted **solely through the UNGM**.

The technical and financial parts of the proposal must be submitted in two separate and sealed submissions ("envelopes") in UNGM, as further described in section 4.8.

Upon submission through UNGM, proposals become automatically sealed, and accessible to WHO once the deadline for submission of proposals has passed.

The proposal shall include the complete technical and financial proposals and requested supporting documents (marked clearly **Bid Ref ETH/PROC/RFP/003/2023**):

- All information and documentation related to the technical proposal (including the attached Annexes 2, 3 and 6 and the "Information about Bidders" as listed in Annex 4) shall be uploaded in UNGM, "Tender Documents" tab, under "Technical Envelope" ONLY.

- All information and documentation related to the financial proposal (including the attached Annex 5: Acceptance Form) shall be uploaded in UNGM, “Tender Documents” tab, under “Financial Envelope” ONLY.

Receipt will be confirmed by a “Return Receipt” visible in the “History” tab of UNGM.

4.8 Formatting and Naming of Proposals

The technical and the financial proposal shall be titled as follows:

Technical Proposal_Bidder’sName_ ETH/PROC/RFP/003/2023

and

Financial Proposal_Bidder’sName_ ETH/PROC/RFP/003/2023

Bidders shall upload their proposals via **UNGM**, through the “**RFP documents**” tab.

The technical proposal and related attachments should be attached in the “Technical envelope” placeholder.

The financial proposal and related attachments should be attached in the “Financial envelope” placeholder.

Misplacement of documents, i.e. financial documents in Technical envelope and technical documents in Financial envelope may lead to the rejection of the proposal.

4.9 Exclusion of Submission of Proposals by E-mail or in Hard Copy

Only those proposals submitted via UNGM will be accepted by WHO. Under no circumstances shall proposals be submitted to WHO by any other means, including, without limitation, by E-mail or in hard copy.

4.10 Period of Validity of Proposals

The offer outlined in the proposal must be valid for a minimum period of 180 calendar days after the closing date for submission of proposals. A proposal valid for a shorter period may be rejected by WHO. In exceptional circumstances, WHO may solicit the bidder’s consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. Any bidder granting such an extension will not, however, be permitted to otherwise modify its proposal.

4.11 Closing Date for Submission of Proposals

Proposals must be submitted EXCLUSIVELY via UNGM and not later than 26 June 2023 16:00 @ (UTC+03:00 hours, Addis Ababa/Nairobi) time.

No late submissions of proposals will be possible or accepted. Bidders are therefore advised to ensure that they have taken all steps to submit their proposals in advance of the above

closing date and time, including complying with any technical requirements of the UNGM system.

WHO may, at its own discretion, extend this closing date for the submission of proposals by notifying all bidders thereof in writing.

4.12 Modification and Withdrawal of Proposals

The bidder may withdraw its proposal any time after the proposal's submission and before the opening of the bids, provided a written and signed notice of the withdrawal, uploaded under the "Correspondence" tab of UNGM, is received by WHO prior to the closing date for the submission of proposals (4.11).

No proposal may be modified after the closing date for submission of proposals, unless WHO has issued an amendment to the RFP allowing such modifications (see section 4.14).

No proposal may be withdrawn in the interval between the closing date for submission of proposals and the expiration of the proposal validity period.

4.13 Receipt of Proposals from Non-invitees

WHO may, at its own discretion, if it considers this necessary and in the interest of the Organization, extend the RFP to bidders that were not included in the original invitation list.

4.14 Amendment of the RFP

WHO may, at any time before the closing date for submission of proposals, for any reason, whether on its own initiative or in response to a clarification requested by a (prospective) bidder, modify the RFP by written amendment. Amendments could, *inter alia*, include modification of the project scope or requirements, the project timeline expectations and/or extension of the closing date for submission of proposals (4.11).

All prospective bidders that have received or accessed the RFP will be automatically notified, in writing, through UNGM, of all amendments to the RFP and will, where applicable, be invited to amend their proposal accordingly.

4.15 Proposal Structure

The contents of the bidder's proposal should be concisely presented and structured in the following order to include, but not necessarily be limited to, the information listed in sections 4.15.2 to 4.15.6 below.

Any information which the bidder considers confidential, if any, should be clearly marked confidential.

4.15.1 Acceptance Form

The bidder's proposal must be accompanied by an Acceptance Form (Annex 5) signed by a duly authorized representative of the bidder and stating:

- That the bidder undertakes on its own behalf and on behalf of its possible partners and Contractors to perform the work in accordance with the terms of the RFP;

- The total cost of the proposal, indicating the United Nations convertible currency¹ used (preferably US Dollars);
- The number of days the proposal is valid (from the date of the form) in accordance with section 4.10.

4.15.2 Executive Summary

The bidder's proposal must be accompanied by an Executive Summary (of 03 pages maximum) introducing the proposed solution and approach / methodology.

4.15.3 Approach/Methodology

Bidders are invited to describe the methodology of work that will be adopted in the various stages of the workplan, and their proposed approach to satisfy WHO's expectations (in line with Requirements detailed under Chapter 3 above) including performance indicators and quality control methods.

4.15.4 Proposed Solution

The activity should result in Outputs, according to the description provided under Chapter 3. The proposed solution should:

- Describe all components of the service;
- describe the steps that will be followed for the development of the service/projects;
- propose a detailed workplan, including work packages, milestones for key deliverables.

4.15.5 Proposed Time line

A Timeline project plan following the timelines indicated under 3.3.3 above should be presented either in MS Project MPP, XLS or PDF format.

4.15.6 Financial Proposal

The financial proposal is expected to provide a total price and breakdown per phase and per area of expertise. Please refer to Annex 5.

4.16 Conduct and Exclusion of Bidders

All bidders must adhere to the UN Supplier Code of Conduct, which is available [on the WHO procurement website](http://www.who.int/about/finances-accountability/procurement/en/) at the following link:

<http://www.who.int/about/finances-accountability/procurement/en/>

In addition, bidders **shall submit, as part of their proposal submission (under the "Technical" Envelope) a signed Self Declaration form**, attached hereto as **Annex 6**.

Bidders will be excluded if:

- they are bankrupt or being wound up, are having their affairs administered by the courts, have entered into an arrangement with creditors, have suspended business activities, are the subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- they or persons having powers of representation, decision making or control over them have been the subject of a final judgment or of a final administrative decision for fraud, corruption, involvement in a criminal organization, money laundering, terrorist-related offences, child labour or trafficking in human beings;

¹ <https://treasury.un.org/operationalrates/default.php>



- they or persons having powers of representation, decision making or control over them have been the subject of a final judgment or of a final administrative decision for financial irregularity(ies);
- it becomes apparent to WHO that they are guilty of misrepresentation in supplying, or if they fail to supply, the information required under this RFP and/or as part of the bid evaluation process; or
- they have a conflict of interest, as determined by WHO in its sole discretion; or
- they are, or have found to be, in violation of any standard of conduct as described in the WHO Policies, referred to in section 7.33 of this RFP.

WHO may decide to exclude bidders for other reasons.

5. OPENING AND EVALUATION OF PROPOSALS

5.1 Opening of Proposals

After the closing date for submission of proposals, WHO will open the technical proposals that were received in a timely manner.

In a second and later stage, only the financial proposals of those bids which have achieved the minimum technical threshold according to the evaluation process of section 5.4 will be opened and evaluated.

There will be no public bid opening.

5.2 Clarification of Proposals

WHO may, at its discretion, ask any bidder for clarification of any part of its proposal. The request for clarification and the response shall be in writing. No change in price or substance of the proposal shall be sought, offered or permitted during this exchange.

5.3 Preliminary Examination of Proposals

WHO will examine the proposals to determine whether they are complete, whether any computational errors have been made, whether the documents have been properly signed, and whether the proposals are generally in order. **Technical proposals found to contain financial bid or pricing information will be rejected.** Proposals which are not in order as aforesaid may be rejected.

Please note that WHO is not bound to select any bidder and may reject all proposals. Furthermore, since a contract would be awarded in respect of the proposal which is considered most responsive to the needs of the project concerned, due consideration being given to WHO's general principles, including economy and efficiency, WHO does not bind itself in any way to select the bidder offering the lowest price.

5.4 Evaluation of Proposals

Following the preliminary examination of proposals as per section 5.3, a two-stage procedure will be implemented, with the evaluation of the technical proposal being completed prior to the evaluation of the financial proposal.

The evaluation panel will evaluate the technical merits of all the proposals which have passed the Preliminary Examination of proposals based on the following weighting:

Technical Weighting:	60 % of total evaluation
Financial Weighting:	40 % of total evaluation

5.4.1 Technical Evaluation

The technical evaluation of the proposals will include:

- the extent to which WHO's requirements and expectations have been satisfactorily addressed;

- the quality of the overall proposal;
- the appropriateness of the proposed approach;
- the quality of the technical solution proposed;
- the manner in which it is proposed to manage and staff the project;
- the experience of the firm in carrying out related projects;
- the qualifications and competence of the personnel proposed for the assignment;
- the proposed timeframe for the project ; and
- the presentation performance.

The number of points, which can be obtained for each evaluation criterion, is specified below and indicates the relative significance or weight of the item in the overall evaluation process.

A minimum of [75] points is required to pass the technical evaluation.

Addressing of WHO's requirements and expectations Details <ul style="list-style-type: none"> • Research proposal follows WHO Vaccination coverage cluster surveys: Reference manual 	15
Quality of the overall proposal Details <ul style="list-style-type: none"> • Proposal should contain <ul style="list-style-type: none"> • Design the sample structure of the survey • Make concrete plans of the survey and field works • Indicate methods of data entry, cleaning and management including tabulation and analysis • Interpret, format, and share results using recommended formats 	20
Appropriateness of the proposed approach Details <ul style="list-style-type: none"> • Identify the primary questions that affect the survey design and the sample size • Set inferential goals and survey design • Indicate an analysis plan, table shells and report figures • Approach to affordability and timeliness 	10
Quality of the technical solution proposed Details <ul style="list-style-type: none"> • Detail plans for the field work such as set survey schedule • Indicate how to obtain list and maps of EAs for the proposed clusters • Provide HR plans and training methods and monitor the quality of the training 	15
Experience of the firm in carrying out related project Details <ul style="list-style-type: none"> • Relevant experience in conducting nationwide assessments /research mainly household surveys • Academically sound experts' composition available in the firm Public Health Specialist, Statistician, • A renewed professional license for consultancy in similar tasks • Good knowledge with demonstrated practical working experience or research, • Evidence of similar work in the recent past will be a key requirement. 	10

<ul style="list-style-type: none"> Proven organizational capacity(Human resource, logistics, and other materials) 	
Qualifications and competence of the personnel proposed for the assignment Details <ul style="list-style-type: none"> The PI or coordinator should have MD with MPH or PhD in public health and or social science with experience of minimum of seven years Conducted at least one similar survey in the last two to three years Other key survey personnel should have at least MPH or MsC in social sciences and have experience at least for five years Survey personnel able to produce references and or recommendation letters from previous contractors 	15
Proposed timeframe for the project Details <ul style="list-style-type: none"> Protocol development: Two to three weeks Field work: four to six weeks Data cleaning and analysis: one week Draft report and sharing preliminary result one week Final report: two weeks after the draft report 	10
Presentation performance Details <ul style="list-style-type: none"> Submit progress updates every two weeks to WHO Submit full report including policy brief and ppt with electronic and hard copy 	5
TOTAL	100

The scoring scale per criteria was defined as follows:

Criteria evaluated as:	Based on the following supporting evidence:	Corresponds to the score of:
Excellent	Excellent evidence of ability to exceed requirements	100%
Good	Good evidence of ability to exceed requirements	90%
Satisfactory	Satisfactory evidence of ability to support requirements	70%
Poor	Marginally acceptable or weak evidence of ability to support requirements	40%
Very Poor	Lack of evidence to demonstrate ability to comply with requirements	10%
No submission	Information has not been submitted or is unacceptable	0%

The formula for the rating of the proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced or Cost Offer / Price or Cost of the Offer Being Evaluated) x 100

Total Combined Score:

(TP Rating) x (Weight of TP, e.g., 70%) + (FP Rating) x (Weight of FP, e.g., 30%) = Total Combined and Final Rating of the Proposal



5.4.2 Financial Evaluation

Financial proposals shall remain sealed until the completion of the technical evaluation. During the financial evaluation, only the price proposals of those bids which have achieved the minimum technical threshold according to the evaluation process described in section 5.4.1 will be opened and compared.

5.5 Bidders' Presentations

WHO may, during the evaluation period, at its discretion, invite selected bidders to supply additional information on the contents of their proposal (at such bidders' own cost). Such bidders will be asked to give a presentation of their proposal (possibly with an emphasis on a topic of WHO's choice) followed by a "question and answer" session. If required, the presentation will be held at WHO's office, or by tele/videoconference.

NOTE: Other presentations and any other individual contact between WHO and bidders is expressly prohibited both before and after the closing date for submission of proposals.

6. AWARD OF CONTRACT

6.1 Award Criteria, Award of Contract

WHO reserves the right to:

- e) Award the contract to a bidder of its choice, even if its proposal is not the lowest;
- f) Award separate contracts for parts of the work, components or items, to one or more bidders of its choice, even if their proposals are not the lowest;
- g) Accept or reject any proposal, and to annul the solicitation process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders and without any obligation to inform the affected bidder or bidders of the grounds for WHO's action;
- h) Award the contract on the basis of the Organization's particular objectives to a bidder whose proposal is considered to be the most responsive to the needs of the Organization and the activity concerned;
- i) Not award any contract at all.

WHO has the right to eliminate bids for technical or other reasons throughout the evaluation/selection process. WHO shall not in any way be obliged to reveal, or discuss with any bidder, how a proposal was assessed, or to provide any other information relating to the evaluation/selection process or to state the reasons for elimination to any bidder.

NOTE: WHO is acting in good faith by issuing this RFP. However, this document does not oblige WHO to contract for the performance of any work, nor for the supply of any products or services.

6.2 WHO's Right to modify Scope or Requirements during the Evaluation/Selection Process

At any time during the evaluation/selection process, WHO reserves the right to modify the scope of the work, services and/or goods called for under this RFP. WHO shall notify the change to only those bidders who have not been officially eliminated due to technical reasons at that point in time.

6.3 WHO's Right to Extend/Revise Scope or Requirements at Time of Award

WHO reserves the right at the time of award of contract to extend, reduce or otherwise revise the scope of the work, services and/or goods called for under this RFP without any change in the base price or other terms and conditions offered by the selected bidder.

6.4 WHO's Right to enter into Negotiations

WHO also reserves the right to enter into negotiations with one or more bidders of its choice, including but not limited to negotiation of the terms of the proposal(s), the price quoted in such proposal(s) and/or the deletion of certain parts of the work, components or items called for under this RFP.

6.5 Signing of the Contract

Within 30 days of receipt of the contract, the successful bidder shall sign and date the contract and return it to WHO according to the instructions provided at that time. If the bidder does not accept



the contract terms without changes, then WHO has the right not to proceed with the selected bidder and instead contract with another bidder of its choice.

6.6 Publication of Contract

WHO reserves the right, subject to considerations of confidentiality, to acknowledge the existence of the Contract to the public and publish and/or otherwise publicly disclose the Contractor's name and country of incorporation, general information with respect to the work described herein and the Contract value. Such disclosure will be made in accordance with WHO's Information Disclosure Policy and shall be consistent with the terms of the Contract.

7. GENERAL AND CONTRACTUAL CONDITIONS

The contract between WHO and the selected bidder ("the Contract") will, unless otherwise explicitly agreed in writing, include the provisions as set forth in this section, and will otherwise inter alia address the following issues:

- responsibilities of the selected bidder(s) ("the Contractor(s)") and WHO;
- clear deliverables, timelines and acceptance procedures;
- payment terms tied to the satisfactory performance and completion of the work;
- notices.

The prices payable by WHO for the work to be performed under the Contract shall be fixed for the duration of the Contract and shall be in a UN convertible currency (preferably US Dollars), based on the UN exchange rate of the date of invoice. The total amount payable by WHO under the Contract may be either a lump sum or a maximum amount. If the option for payment of a lump sum applies, that lump sum is payable in the manner provided, subject to satisfactory performance of the work.

If the option for payment of a maximum amount applies:

- the Contract shall include a detailed budget;
- the Contractor shall be held to submit a financial statement together with each invoice;
- any advance payments by WHO shall be used by the Contractor exclusively for the work in accordance with the budget and any unspent balance shall be refunded to WHO;
- payment by WHO shall be subject to satisfactory performance and the acceptance of the Contractor's financial statements;
- to the extent the Contractor is required to purchase any goods and/or services in connection with its performance of the Contract, the Contractor shall ensure that such goods and/or services shall be procured in accordance with the principle of best value for money. "Best value for money" means the responsive offer that is the best combination of technical specifications, quality and price; and
- consistent with section 7.3 (Audit, and Investigations), all financial reports shall be subject to audit by or on behalf of WHO, including examination of supporting documentation and relevant accounting entries in the Contractor's books. In order to facilitate financial reporting and audit, the Contractor shall keep systematic and accurate accounts and records in respect of the work.

Unless otherwise specified in the Contract, WHO shall have no obligation to purchase any minimum quantities of goods or services from the Contractor, and WHO shall have no limitation on its right to obtain goods or services of the same kind, quality and quantity as described in the Contract, from any other sources at any time.

Unless otherwise specified in the Contract, in the event that the Contract is a Long-Term Agreement ("LTA"), the Contractor shall offer the same prices and terms as those agreed with WHO under the Contract to other interested United Nations system agencies and to organizations eligible to purchase through WHO, it being understood that each such agency and organization will be responsible for independently entering into and administering its own contract with the Contractor. The Contractor shall take into account the additional quantities of services purchased by all United Nations system agencies and other organizations as aforesaid to further reduce the prices for WHO and such other agencies and organizations.

7.1 Conditions of Contract

Any and all of the Contractor's (general and/or special) conditions of contract are hereby explicitly excluded from the Contract, i.e., regardless of whether such conditions are included in the Contractor's offer, or printed or referred to on the Contractor's letterhead, invoices and/or other material, documentation or communications.

7.2 Responsibility

The Contractor will be responsible to ensure that the work performed under the Contract meets the agreed specifications and is completed within the time prescribed.

7.3 Audit, and Investigations

WHO may request a financial and operational review or audit of the work performed under the Contract, to be conducted by WHO and/or parties authorized by WHO, and the Contractor undertakes to facilitate such review or audit. This review or audit may be carried out at any time during the implementation of the work performed under the Contract, or within five years of completion of the work. In order to facilitate such financial and operational review or audit, the Contractor shall keep accurate and systematic accounts and records in respect of the work performed under the Contract. Similarly, WHO may initiate an investigation into credible allegations of fraud and corruption and other forms of misconduct based on information received in accordance with its respective policies, procedures and rules.

In this context, the Contractor shall make available, without restriction, to WHO and/or parties authorized by WHO:

- the Contractor's books, records and systems (including all relevant financial and operational information) relating to the Contract; and
- reasonable access to the Contractor's premises and personnel.

The Contractor shall provide satisfactory explanations to all queries arising in connection with the aforementioned audit and access rights.

WHO may request the Contractor to provide complementary information about the work performed under the Contract that is reasonably available, including the findings and results of an audit (internal or external) conducted by the Contractor and related to the work performed under the Contract.

7.4 Source of Instructions

The Contractor shall neither seek nor accept instructions from any authority external to WHO in connection with the performance of the work under the Contract. The Contractor shall refrain from any action which may adversely affect WHO and shall fulfil its commitments with the fullest regard to the interests of WHO.

7.5 Warranties

The Contractor warrants and represents to WHO as follows:

- 1) The deliverables shall meet the specifications called for in the Contract and shall be fully adequate to meet their intended purpose. The Contractor furthermore warrants that the deliverables shall be error-free. The Contractor shall correct any errors in the deliverables, free of charge, within fifteen days after their notification to the Contractor, during a period of at least one year after completion of the work. It is agreed, however, that errors and other defects which have been caused by modifications to the deliverables made by WHO without agreement of the Contractor are not covered by this paragraph.
- 2) The deliverables shall, to the extent they are not original, only be derived from, or incorporate, material over which the Contractor has the full legal right and authority to use it for the proper implementation of the Contract. The Contractor shall obtain all the necessary licenses for all non-original material incorporated in the deliverables (including, but not limited to, licenses for WHO to use any underlying software, application, and operating deliverables included in the deliverables or on which it is based so as to permit WHO to fully exercise its rights in the deliverables without any obligation on WHO's part to make any additional payments whatsoever to any party.
- 3) The deliverables shall not violate any copyright, patent right, or other proprietary right of any third party and shall be delivered to WHO free and clear of any and all liens, claims, charges, security interests and any other encumbrances of any nature whatsoever.
- 4) The Contractor, its employees and any other persons and entities used by the Contractor shall not violate any intellectual property rights, confidentiality, right of privacy or other right of any person or entity whomsoever.
- 5) Except as otherwise explicitly provided in the Contract, the Contractor shall at all times provide all the necessary on-site and off-site resources to meet its obligations hereunder. The Contractor shall only use highly qualified staff, acceptable to WHO, to perform its obligations hereunder.
- 6) The Contractor shall take full and sole responsibility for the payment of all wages, benefits and monies due to all persons and entities used by it in connection with the implementation and execution of the Contract, including, but not limited to, the Contractor's employees, permitted subcontractors and suppliers.

Contractor furthermore warrants and represent that the information provided by it to WHO in response to the RFP and during the bid evaluation process is accurate and complete. Contractor understands that in the event Contractor has failed to disclose any relevant information which may have impacted WHO's decision to award the Contract to Contractor, or has provided false information, WHO will be entitled to rescind the contract with immediate effect, in addition to any other remedies which WHO may have by contract or by law.

7.6 Legal Status

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis WHO, and nothing contained in or relating to the Contract shall be construed as establishing or creating an employer/employee relationship between WHO, on the one hand, and the Contractor or any person used by the Contractor in the performance of the work, on the other hand.

Thus the Contractor shall be solely responsible for the manner in which the work is carried out. WHO shall not be responsible for any loss, accident, damage or injury suffered by the Contractor or persons or entities claiming under the Contractor, arising during or as a result of the implementation or execution of the Contract, including travel, whether sustained on WHO premises or not.

The Contractor shall obtain adequate insurance to cover such loss, accident, injury and damage, before commencing work on the Contract. The Contractor shall be solely responsible in this regard and shall handle any claims for such loss, accident, damage or injury.

7.7 Relation Between the Parties

Nothing in the Contract shall be deemed to constitute a partnership between the Parties or to constitute either Party as the agent of the other.

7.8 No Waiver

The waiver by either Party of any provision or breach of the Contract shall not prevent subsequent enforcement of such provision or excuse further breaches.

7.9 Liability

The Contractor hereby indemnifies and holds WHO harmless from and against the full amount of any and all claims and liabilities, including legal fees and costs, which are or may be made, filed or assessed against WHO at any time and based on, or arising out of, breach by the Contractor of any of its representations or warranties under the Contract, regardless of whether such representations and warranties are explicitly incorporated here in or are referred to in any attached Appendices.

7.10 Assignment

The Contractor shall not assign, transfer, pledge or make any other disposition of the Contract or any part thereof, or any of the Contractor's rights, claims or obligations under the Contract except with the prior written consent of WHO.

7.11 Indemnification

The Contractor shall indemnify and hold WHO harmless, from and against the full amount of any and all claims and liabilities, including legal fees and costs, which are or may be made, filed or assessed against WHO at any time and based on, or arising out of, the acts or omissions of the Contractor, or the Contractor's employees, officers, agents, partners or sub-contractors, in the performance of the Contract. This provision shall extend, inter alia, to claims and liabilities in the nature of workmen's compensation, product liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants, partners or sub-contractors.

7.12 Contractor's Responsibility for Employees

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under the Contract, reliable individuals who will perform effectively in the implementation of the Contract, respect the local laws and customs, and conform to a high standard of moral and ethical conduct.

7.13 Subcontracting

Any intention to subcontract aspects of the Contract must be specified in detail in the proposal submitted. Information concerning the subcontractor, including the qualifications of the staff proposed for use must be covered with same degree of thoroughness as for the prime contractor. No subcontracting will be permitted under the Contract unless it is proposed in the initial submission or formally agreed to by WHO at a later time. In any event, the total responsibility for the Contract remains with the Contractor.

The Contractor shall be responsible for ensuring that any and all subcontracts shall be fully consistent with the Contract, and shall not in any way prejudice the implementation of any of its provisions.

7.14 Place of Performance

The place of performance of the work under the Contract shall be as indicated under 3.3.2.

7.15 Language

All communications relating to the Contract and/or the performance of the work thereunder shall be in English.

7.16 Confidentiality

- 1) Except as explicitly provided in the Contract, the Contractor shall keep confidential all information which comes to its knowledge during, or as a result of, the implementation and execution of the Contract. Accordingly, the Contractor shall not use or disclose such information for any purpose other than the performance of its obligations under the Contract. The Contractor shall ensure that each of its employees and/or other persons and entities having access to such information shall be made aware of, and be bound by, the obligations of the Contractor under this paragraph. However, there shall be no obligation of confidentiality or restriction on use, where: (i) the information is publicly available, or becomes publicly available, otherwise than by any action or omission of the Contractor, or (ii) the information was already known to the Contractor (as evidenced by its written records) prior to becoming known to the Contractor in the implementation and execution of the Contract; or (iii) the information was received by the Contractor from a third party not in breach of an obligation of confidentiality.
- 2) The Contractor, its employees and any other persons and entities used by the Contractor shall furthermore not copy and/or otherwise infringe on copyright of any document (whether machine-readable or not) to which the Contractor, its employees and any other persons and entities used by the Contractor have access in the performance of the Contract.
- 3) The Contractor may not communicate at any time to any other person, Government or authority external to WHO, any information known to it by reason of its association with WHO which has not been made public except with the authorization of WHO; nor shall the Contractor at any time use such information to private advantage.

7.17 Title Rights

- 1) All rights pertaining to any and all deliverables under the Contract and the original work product leading thereto, as well as the rights in any non-original material incorporated therein as referred to in section 7.5 2) above, shall be exclusively vested in WHO.

- 2) WHO reserves the right to revise the work, to use the work in a different way from that originally envisaged or to not use the work at all.
- 3) At WHO's request, the Contractor shall take all necessary steps, execute all necessary documents and generally assist WHO in securing such rights in compliance with the requirements of applicable law.

7.18 Termination and Cancellation

WHO shall have the right to cancel the Contract (in addition to other rights, such as the right to claim damages):

1. In the event the Contractor fails to begin work on the date agreed, or to implement the work in accordance with the terms of the Contract; or
2. In the event the progress of work is such that it becomes obvious that the obligations undertaken by the Contractor and, in particular, the time for fulfilment of such obligations, will not be respected.

In addition, WHO shall be entitled to terminate the Contract (or part thereof), in writing:

1. At will with the provision of thirty (30) days prior notice in writing; and
2. With immediate effect (in addition to other rights, such as the right to claim damages), if, other than as provided above, the Contractor is:
 - a. In breach of any of its material obligations under the Contract and fails to correct such breach within a period of thirty (30) days after having received a written notification to that effect from WHO; or
 - b. Adjudicated bankrupt or formally seeks relief of its financial obligations.

7.19 Force Majeure

No party to the Contract shall be responsible for a delay caused by force majeure, that is, a delay caused by reasons outside such party's reasonable control it being agreed, however, that WHO shall be entitled to terminate the Contract (or any part of the Contract) forthwith if the implementation of the work is delayed or prevented by any such reason for an aggregate of thirty (30) days. Such termination shall be subject to payment of an equitable part of the Contract sum and/or other reasonable charges. In the event of such termination, the Contractor shall, in accordance with the ownership rights referred to in section 7.17 (Title Rights), deliver to WHO all work products and other materials so far produced.

In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to WHO, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under the Contract. The Contractor shall also notify WHO of any other changes in conditions or the occurrence of any event which interferes or threatens to interfere with its performance of the Contract. The notice shall include steps proposed by the Contractor to be taken including any reasonable alternative means for performance that is not prevented by force majeure. On receipt of the notice required under this section, WHO shall take such action as it, in its sole discretion, considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under the Contract.

7.20 Surviving Provisions

Those rights and obligations of the Parties as set forth in sections 7 and 8 that are intended by their nature to survive the expiration or earlier termination of the Contract shall survive indefinitely. This includes, **but is expressly not limited to**, any provisions relating to WHO's right to financial and operational audit, conditions of contract, warranties, legal status and relationship between the parties, breach, liability, indemnification, subcontracting, confidentiality, title rights, use of the WHO name and emblem, successors and assignees, insurance and liabilities to third parties, settlement of disputes, observance of laws, privileges and immunities, no terrorism or corruption, foreign nationals and compliance with WHO policies.

7.21 Use of WHO name and emblem

Without WHO's prior written approval, the Contractor shall not, in any statement or material of an advertising or promotional nature, refer to the Contract or the Contractor's relationship with WHO, or otherwise use the name (or any abbreviation thereof) and/or emblem of the World Health Organization.

7.22 Publication of Contract

Subject to considerations of confidentiality, WHO may acknowledge the existence of the Contract to the public and publish and/or otherwise publicly disclose the Contractor's name and country of incorporation, general information with respect to the work described herein and the Contract value. Such disclosure will be made in accordance with WHO's Information Disclosure Policy and shall be consistent with the terms of the Contract.

7.23 Successors and Assignees

The Contract shall be binding upon the successors and assignees of the Contractor and the Contract shall be deemed to include the Contractor's successors and assignees, provided, however, that nothing in the Contract shall permit any assignment without the prior written approval of WHO.

7.24 Payment

Payment will be made against presentation of an invoice in a UN convertible currency (preferably US Dollars) in accordance with the payment schedule contained in the Contract, subject to satisfactory performance of the work. The price shall reflect any tax exemption to which WHO may be entitled by reason of the immunity it enjoys. WHO is, as a general rule, exempt from all direct taxes, custom duties and the like, and the Contractor will consult with WHO so as to avoid the imposition of such charges with respect to this contract and the goods supplied and/or services rendered hereunder. As regards excise duties and other taxes imposed on the sale of goods or services (e.g. VAT), the Contractor agrees to verify in consultation with WHO whether in the country where the VAT would be payable, WHO is exempt from such VAT at the source, or entitled to claim reimbursement thereof. If WHO is exempt from VAT, this shall be indicated on the invoice, whereas if WHO can claim reimbursement thereof, the Contractor agrees to list such charges on its invoices as a separate item and, to the extent required, cooperate with WHO to enable reimbursement thereof.

7.25 Title to Equipment

Title to any equipment and supplies that may be furnished by WHO shall remain with WHO and any such equipment shall be returned to WHO at the conclusion of the Contract or when no longer needed by the Contractor. Such equipment, when returned to WHO, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate WHO for equipment determined to be damaged or degraded beyond normal wear and tear.

7.26 Insurance and Liabilities to Third Parties

The Contractor shall provide and thereafter maintain:

- (i) insurance against all risks in respect of its property and any equipment used for the execution of the Contract;
- (ii) all appropriate workmen's compensation insurance, or its equivalent, with respect to its employees to cover claims for personal injury or death in connection with the Contract; and
- (iii) liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the performance of the work under the Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees, partners or sub-contractors performing work in connection with the Contract.

Except for the workmen's compensation insurance, the insurance policies under this section shall:

- a) Name WHO as additional insured;
- b) Include a waiver of subrogation to the insurance carrier of the Contractor's rights against WHO;
- c) Provide that WHO shall receive written notice from the Contractor's insurance carrier not less than thirty (30) days prior to any cancellation or material change of coverage.

The Contractor shall, upon request, provide WHO with satisfactory evidence of the insurance required under this section.

7.27 Settlement of Disputes

Any matter relating to the interpretation of the Contract which is not covered by its terms shall be resolved by reference to Swiss law. Any dispute relating to the interpretation or application of the Contract shall, unless amicably settled, be subject to conciliation. In the event of failure of the latter, the dispute shall be settled by arbitration. The arbitration shall be conducted in accordance with the modalities to be agreed upon by the parties or, in the absence of agreement, with the rules of arbitration of the International Chamber of Commerce. The parties shall accept the arbitral award as final.

7.28 Authority to Modify

No modification or change of the Contract, no waiver of any of its provisions or any additional contractual relationship of any kind shall be valid and enforceable unless signed by a duly authorized representative of both parties.

7.29 Privileges and Immunities

Nothing in or relating to the Contract shall be construed as a waiver of any of the privileges and immunities enjoyed by WHO under national or international law, and/or as submitting WHO to any national court jurisdiction.

7.30 Anti-Terrorism and UN Sanctions; Fraud and Corruption

The Contractor warrants for the entire duration of the Contract that:

(i) it is not and shall not be involved in, or associated with, any person or entity associated with terrorism, as designated by any UN Security Council sanctions regime, that it shall not make any payment or provide any other support to any such person or entity and that it shall not enter into any employment or other contractual relationship with any such person or entity;

(ii) it shall not engage in any fraudulent or corrupt practices, as defined in the WHO Policy on Prevention, Detection and Response to Fraud and Corruption, in connection with the execution of the Contract;

(iii) it shall take all necessary measures to prevent the financing of terrorism and/or any fraudulent or corrupt practices as referred to above in connection with the execution of the Contract; and

(iv) it shall promptly report to WHO, through the WHO Integrity Hotline or directly to the WHO Office of Internal Oversight Services (IOS), any credible allegations of actual or suspected fraudulent or corrupt practices, as defined in the WHO Policy on Prevention, Detection and Response to Fraud and Corruption of which the Contractor becomes aware and respond to such allegations in an appropriate and timely manner in accordance with its respective rules, regulations, policies and procedures. Furthermore, the Contractor agrees to cooperate with WHO and/or parties authorized by WHO in relation to the response. Relevant information on the nature of any credible allegations of such actual or suspected violations, as well as the details of the intended response and the outcome of any such response, should be communicated and coordinated with WHO, with the understanding that, subject to the terms of the WHO Policy on Prevention, Detection and Response to Fraud and Corruption, confidentiality and the due process rights of those involved will be respected.

In the event that any resources, assets and/or funds provided to or acquired by the Contractor under the Contract are found to have been used by the Contractor, its employees or any other natural or legal persons engaged or otherwise utilized to perform any work under the Contract, to finance, support or conduct any terrorist activity or any fraudulent or corrupt practices, the Contractor shall promptly reimburse and indemnify WHO for such resources, assets and/or funds (including any liability arising from such use).

7.31 Ethical Behaviour

WHO, the Contractor and each of the Contractor's partners, subcontractors and their employees and agents shall adhere to the highest ethical standards in the performance of the Contract. In this regard, the Contractor shall also ensure that neither the Contractor nor its partners, subcontractors, agents or employees will engage in activities involving child labour, trafficking in arms, promotion of tobacco or other unhealthy behaviour, sexual exploitation and abuse, sexual harassment or any other type of abusive conduct.

7.32 Officials not to Benefit

The Contractor warrants that no official of WHO has received or will be offered by the Contractor any direct or indirect benefit arising from the Contract or the award thereof.

7.33 Compliance with WHO Codes and Policies

By entering into the Contract, the Contractor acknowledges that it has read, and hereby accepts and agrees to comply with, the WHO Policies (as defined below).

In connection with the foregoing, the Contractor shall take appropriate measures to prevent and respond to any violations of the standards of conduct, as described in the WHO Policies, by its employees and any other natural or legal persons engaged or otherwise utilized to perform any services under the Contract.

Without limiting the foregoing, the Contractor shall promptly report to WHO, in accordance with the terms of the applicable WHO Policies, any actual or suspected violations of any WHO Policies of which the Contractor becomes aware.

For purposes of the Contract, the term “WHO Policies” means collectively:

(i) the WHO Code of Ethics and Professional Conduct; (ii) the WHO Policy Directive on Protection from sexual exploitation and sexual abuse (SEA); (iii) the WHO Policy on Preventing and Addressing Abusive Conduct; (iv) the WHO Code of Conduct for responsible Research; (v) the WHO Policy on Whistleblowing and Protection Against Retaliation; (vi) the WHO Policy on Prevention, Detection and Response to Fraud and Corruption, and (vii) the UN Supplier Code of Conduct, in each case, as amended from time to time and which are publicly available on the WHO website at the following links: <http://www.who.int/about/finances-accountability/procurement/en/> for the UN Supplier Code of Conduct and at <http://www.who.int/about/ethics/en/> for the other WHO Policies.

7.34 Zero tolerance for sexual exploitation and abuse, sexual harassment and other types of abusive conduct

WHO has zero tolerance towards sexual exploitation and abuse, sexual harassment and other types of abusive conduct. In this regard, and without limiting any other provisions contained herein, the Contractor warrants that it shall: (i) take all reasonable and appropriate measures to prevent sexual exploitation or abuse as described in the WHO Policy Directive on Protection from sexual exploitation and sexual abuse (SEA), and/or sexual harassment and other types of abusive conduct as described in the WHO Policy on Preventing and Addressing Abusive Conduct by any of its employees and any other natural or legal persons engaged or otherwise utilized to perform any work under the Contract; and (ii) promptly report to WHO and respond to, in accordance with the terms of the respective Policies, any actual or suspected violations of either Policy of which the Contractor becomes aware.

7.35 Tobacco/Arms Related Disclosure Statement

The Contractor may be required to disclose relationships it may have with the tobacco and/or arms industry through completion of the WHO Tobacco/Arms Disclosure Statement. In the event WHO requires completion of this Statement, the Contractor undertakes not to permit work on the Contract to commence, until WHO has assessed the disclosed information and confirmed to the Contractor in writing that the work can commence.

7.36 Compliance with applicable laws, etc.

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of the Contract. Without limiting the foregoing or any other provision of these General and Contractual Conditions, the Contractor shall at all times comply with and ensure that each of its partners, subcontractors and their employees and agents comply with, any applicable laws and regulations, and with all WHO policies and reasonable written directions and procedures from WHO relating to: (i) occupational health and safety, (ii) security and administrative requirements, including, but not limited to computer network security procedures, (iii) sexual exploitation and abuse, sexual harassment or any other types of abusive conduct, (iv) privacy, (v) general business conduct and disclosure, (vi) conflicts of interest and (vii) business working hours and official holidays.

In the event that the Contractor becomes aware of any violation or potential violation by the Contractor, its partners, subcontractors or any of their employees or agents, of any laws, regulations, WHO policies or other reasonable written directions and procedures from WHO, the Contractor shall immediately notify WHO of such violation or potential violation. WHO, in its sole discretion, shall determine the course of action to remedy such violation or prevent such potential violation, in addition to any other remedy available to WHO under the Contract or otherwise.

7.37 Breach of Essential Terms

The Contractor acknowledges and agrees that each of the provisions of section 7.30 (Anti-Terrorism and UN Sanctions; Fraud and Corruption), section 7.31 (Ethical Behaviour), section 7.32 (Officials not to Benefit), section 7.33 (Compliance with WHO Codes and Policies), and section 7.36 (Zero tolerance for sexual exploitation and abuse, sexual harassment and other types of abusive conduct), section 7.35 (Tobacco/Arms Related Disclosure Statement) and section 7.36 (Compliance with applicable laws, etc.) hereof constitutes an essential term of the Contract, and that in case of breach of any of these provisions, WHO may, in its sole discretion, decide to:

- (i) terminate the Contract, and/or any other contract concluded by WHO with the Contractor, immediately upon written notice to the Contractor, without any liability for termination charges or any other liability of any kind; and/or
- (ii) exclude the Contractor from participating in any ongoing or future tenders and/or entering into any future contractual or collaborative relationships with WHO.

WHO shall be entitled to report any violation of such provisions to WHO's governing bodies, other UN agencies, and/or donors.

8. PERSONNEL

8.1 Approval of Contractor Personnel

WHO reserves the right to approve any employee, subcontractor or agent furnished by the Contractor and Contractor's consortium partners for the performance of the work under the Contract (hereinafter jointly referred to as "Contractor Personnel"). All Contractor Personnel must have appropriate qualifications, skills, and levels of experience and otherwise be adequately trained to perform the work. WHO reserves the right to undertake an interview process as part of the approval of Contractor Personnel.

The Contractor acknowledges that the qualifications, skills and experience of the Contractor Personnel proposed to be assigned to the project are material elements in WHO's engaging the Contractor for the project. Therefore, in order to ensure timely and cohesive completion of the project, both parties intend that Personnel initially assigned to the project continue through to project completion. Once an individual has been approved and assigned to the project, such individual will not, in principle, thereafter be taken off the project by the Contractor, or reassigned by the Contractor to other duties. Circumstances may arise, however, which necessitate that Personnel be substituted in the course of the work, e.g. in the event of promotions, termination of employment, sickness, vacation or other similar circumstances, at which time a replacement with comparable qualifications, skills and experience may be assigned to the project, subject to approval of WHO.

WHO may refuse access to or require replacement of any Contractor Personnel if such individual renders, in the sole judgment of WHO, inadequate or unacceptable performance, or if for any other reason WHO finds that such individual does not meet his/her security or responsibility requirements. The Contractor shall replace such an individual within fifteen (15) business days of receipt of written notice from WHO. The replacement will have the required qualifications, skills and experience and will be billed at a rate that is equal to or less than the rate of the individual being replaced.

8.2 Project Managers

Each party shall appoint a qualified project manager ("Project Manager") who shall serve as such party's primary liaison throughout the course of the project. The Project Manager shall be authorized by the respective party to answer all questions posed by the other party and convey all decisions made by such party during the course of the project and the other party shall be entitled to rely on such information as conveyed by the Project Manager.

The Project Managers shall meet on a monthly basis in order to review the status of the project and provide WHO with reports. Such reports shall include detailed time distribution information in the form requested by WHO and shall cover problems, meetings, progress and status against the implementation timetable.

8.3 Foreign Nationals

The Contractor shall verify that all Contractor Personnel is legally entitled to work in the country or countries where the work is to be carried out. WHO reserves the right to request the Contractor to provide WHO with adequate documentary evidence attesting this for each Contractor Personnel.

Each party hereby represents that it does not discriminate against individuals on the basis of race, gender, creed, national origin, or citizenship.



8.4 Engagement of Third Parties and use of In-house Resources

The Contractor acknowledges that WHO may elect to engage third parties to participate in or oversee certain aspects of the project and that WHO may elect to use its in-house resources for the performance of certain aspects of the project. The Contractor shall at all times cooperate with and ensure that the Contractor and each of its partners, subcontractors and their employees and agents cooperate, in good faith, with such third parties and with any WHO in-house resources.



9. LIST OF ANNEXES AND APPENDICES

Annex 1	Acknowledgment Form
Annex 2	Confidentiality Undertaking
Annex 3	Proposal Completeness Form
Annex 4	Information about Bidder
Annex 5	Acceptance Form
Annex 6	Bidder Self-Declaration Form
Annex 7	UNGM Guide

Appendix 1	Terms of Reference (TOR)
Appendix 2	Template for submission of Financial Offer



Request for Proposals: ETH/PROC/RFP/003/2023

Annex 1: Acknowledgement Form

To be submitted as Intention to Bid (refer paragraph 4.2) together with Annex 2.

Please check the appropriate box (see below) and upload this acknowledgement form under the “Correspondence” tab in UNGM:

Intention To Submit A Proposal

We hereby acknowledge receipt of the RFP. We have perused the document and advise that we intend to submit a proposal on or before at **16:00 @ (UTC+03:00 hours Addis Ababa/Nairobi time).**

Non-Intention To Submit A Proposal

We hereby acknowledge receipt of the RFP. We have perused the document and advise that we do not intend to submit a proposal for the following reasons:

Insert reason here

Bidder's Contact Information is as follows:

Entity Name:
UNGM Registry number:
Mailing Address:
Name and Title of duly authorized representative:
Signature:	
Date:

Request for Proposals: ETH/PROC/RFP/003/2023
Annex 2: Confidentiality Undertaking

To be submitted as Intention to Bid (refer paragraph 4.2) together with Annex 1 and uploaded in UNGM, "Tender Documents" tab, under "Technical Envelope" ONLY.

1. The World Health Organization (WHO), acting through its Department of WHO Ethiopia, has access to certain information relating to **Enter Text** which it considers to be proprietary to itself or to entities collaborating with it ("the Information").
2. WHO is willing to provide the Information to the Undersigned for the purpose of allowing the Undersigned to prepare a response to the Request for Proposal (RFP) for the Post Measles Campaign Coverage Survey (PMCCS) Project ("the Purpose"), provided that the Undersigned undertakes to treat the Information as confidential and proprietary, to use the Information only for the aforesaid Purpose and to disclose it only to persons who have a need to know for the Purpose and are bound by like obligations of confidentiality and non-use as are contained in this Undertaking.
3. The Undersigned undertakes to regard the Information as confidential and proprietary to WHO or parties collaborating with WHO, and agrees to take all reasonable measures to ensure that the Information is not used, disclosed or copied, in whole or in part, other than as provided in paragraph 2 above, except that the Undersigned shall not be bound by any such obligations if the Undersigned is clearly able to demonstrate that the Information:
 1. was known to the Undersigned prior to any disclosure by WHO to the Undersigned (as evidenced by written records or other competent proof);
 2. was in the public domain at the time of disclosure by or for WHO to the Undersigned;
 3. becomes part of the public domain through no fault of the Undersigned; or
 4. becomes available to the Undersigned from a third party not in breach of any legal obligations of confidentiality (as evidenced by written records or other competent proof).
4. The Undersigned further undertakes not to use the Information for any benefit, gain or advantage, including but not limited to trading or having others trading in securities on the Undersigned's behalf, giving trading advice or providing Information to third parties for trade in securities.
5. At WHO's request, the Undersigned shall promptly return any and all copies of the Information to WHO.
6. The obligations of the Undersigned shall be of indefinite duration and shall not cease on termination of the above mentioned RFP process.
7. Any dispute arising from or relating to this Undertaking, including its validity, interpretation, or application shall, unless amicably settled, be subject to conciliation. In the event of the dispute is not resolved by conciliation within thirty (30) days, the dispute shall be settled by arbitration. The arbitration shall be conducted in accordance with the modalities to be agreed upon by the Undersigned and WHO or, in the absence of agreement within thirty (30) days of written communication of the intent to commence arbitration, with the rules of arbitration of the International Chamber of Commerce. The Undersigned and WHO shall accept the arbitral award as final.
8. Nothing in this Undertaking, and no disclosure of Information to the Undersigned pursuant to its terms, shall constitute, or be deemed to constitute, a waiver of any of the privileges and immunities enjoyed by WHO under national or international law, or as submitting WHO to any national court jurisdiction.

Acknowledged and Agreed:

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Signature:	
Date:

Request for Proposals: ETH/PROC/RFP/003/2023

Annex 3: Proposal Completeness FormTo be uploaded in UNGM, "Tender Documents" tab, under "Technical Envelope" ONLY.

Section	Requirement	Completed in full (Yes/No)
Annex 2	Confidentiality undertaking form TO BE UPLOADED IN TECHNICAL ENVELOPE)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Annex 3	Proposal completeness form TO BE UPLOADED IN TECHNICAL ENVELOPE)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Annex 4	Information about Bidder TO BE UPLOADED IN TECHNICAL ENVELOPE)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Annex 5	Acceptance form TO BE UPLOADED IN FINANCIAL ENVELOPE	<input type="checkbox"/> Yes <input type="checkbox"/> No
Annex 6	Self-Declaration Form TO BE UPLOADED IN TECHNICAL ENVELOPE	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.15.1 to 4.15.5	Technical Proposal , including: - Executive Summary, - proposed solution, - approach/methodology, - timeline. TO BE UPLOADED IN TECHNICAL ENVELOPE	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.15.6	Financial Proposal TO BE UPLOADED IN FINANCIAL ENVELOPE	<input type="checkbox"/> Yes <input type="checkbox"/> No

Misplacement of documents, i.e. financial documents in Technical envelope and technical documents in Financial envelope may lead to the rejection of the proposal as indicated under Chapter 4.

Note: Large files may take some time to upload, and files size must be kept under 5MB. "Zip" files can be used.

The enclosed proposal is valid for _____ days* from the date of this form.

* minimum period of 180 calendar days after the closing date for submission of proposals.

Agreed and accepted,

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Signature:	
Date:

Request for Proposals: ETH/PROC/RFP/003/2023

Annex 4: Information about Bidder

To be uploaded in UNGM, "Tender Documents" tab, **under "Technical Envelope" ONLY.**

RFP Ref. If applicable	Information required
	1. Company Information
	1.1 Corporate information
3.2.1	1.1.1 Company mission statement (<i>including profit or not for profit status</i>)
	1.1.2 Service commitment to customers and measurements used
3.2.2	1.1.3 Accreditations
	1.1.4 Organization structure
	1.1.5 Geographical presence
	1.1.6 Declared financial statements for the past (3) three years ¹
	1.2 Legal Information
	1.2.1 History of Bankruptcy
	1.2.2 Pending major lawsuits and litigations in excess of USD 100,000 at risk
	1.2.3 Pending Criminal/Civil lawsuits
3.2.3	2. Experience and Reference Contact Information
	2.1 Relevant Contractual relationships
	2.1.1 Relevant Contractual projects (with other UN agencies or Contractors)
	2.2 Relevant Project Names (<i>list and provide detailed examples of relevant experience gained within the past five years of the issuance of this RFP that demonstrate the Contractor's ability to satisfactorily perform the work in accordance with the requirements of this RFP.</i>)
	2.2.1 Project Description
	2.2.2 Status (<i>under development / implemented</i>)
	2.2.3 Reason for relevance (<i>provide reason why this project can be seen as relevant to this project</i>)
	2.2.4 Roles and responsibilities (<i>list and clearly identify the roles and responsibilities for each participating organization</i>)
	2.2.4.1 Client's Role and Responsibility: Inputs from beneficiary
	2.2.4.2 Contractor's Role and Responsibility: role in project
	2.2.4.3 Third party Contractors' Role and Responsibility: previously specified 3 rd party role in project
	2.2.5 Team Members (<i>indicate relevant members of the team that will also be used for this project</i>)
3.2.4	3. Staffing information
	3.1 Number and Geographical distribution of staff
	3.1.1 Staff turnover rate for the past three years
	3.2 Staff dedicated to the Project
	3.2.1 Name and CV of each team member
	3.2.2 Structure of the team, and role of each member in the project
	3.2.3 Time dedicated to the project
	3.2.3 Contingency plans in the event of a vacancy
4.5	4. Proposed sub-contractor arrangements including sub-contractor information (<i>as above for each sub-contractor</i>)

¹ For companies in existence less than two years, please provide the available audited financial statements.

Request for Proposals: ETH/PROC/RFP/003/2023

Annex 5: Acceptance Form

To be uploaded in UNGM, "Tender Documents" tab, under "Financial Envelope" ONLY.

Financial proposal can be requested:

- Either on one of the table below, in which case (i) tick the first box and (ii) use/customize one of the tables below.
- Or in a separate excel sheet, in which case (i) tick the second box; (ii) customize second table below keeping just the headers; and (iii) keep the second paragraph below:

The Undersigned,, confirms to have read, understood and accepted the terms of the Request for Proposals (RFP) No. ETH/PROC/RFP/003/2023, and its accompanying documents. If selected by WHO for the work, the Undersigned undertakes, on its own behalf and on behalf of its possible partners and Contractors, to perform Post Measles Campaign Coverage Survey (PMCCS) in accordance with the terms of this RFP and any corresponding contract between WHO and the Undersigned, for the following sums for the amount(s) below and attached Excel form.

The itemized amounts for each of the deliverables must be completed in the attached Excel form, and must be uploaded as part of the **financial proposal**. The bidder must ensure that the amount of each Deliverable or of the total amount is identical in the attached Excel sheet and in Annex 5 below. In case of inconsistency between those two documents, the most favorable terms to WHO in either the Excel sheet or the Annex 5 shall prevail.

Item	Cost (Indicate Currency)
One-Time Costs: Amend as appropriate	
Total Proposed Manpower Costs by Phase (check only)	0.00
Total Proposed Manpower Costs by Resource	0.00
Total Proposed Hardware Costs	0.00
Total Proposed Operating System Costs	0.00
Total Proposed Networking Costs	0.00
Total Proposed Database Costs	0.00
Total Proposed Application Costs	0.00
Total Proposed Per-Module Costs	0.00
Total Proposed Admin, User, Customer License Costs	0.00
Total Proposed Travel Costs	0.00
Total Other Costs	0.00
Total Proposed One-Time Costs	0.00
Recurring Costs	
Total Proposed Hardware Costs	0.00
Total Proposed Operating System Costs	0.00
Total Proposed Networking Costs	0.00
Total Proposed Database Costs	0.00
Total Proposed Application Costs	0.00
Total Proposed Per-Module Costs	0.00
Total Proposed Admin, User, Customer License Costs	0.00
Total Proposed Maintenance Support Costs	0.00
Total Other Costs	0.00
Proposed Recurring Costs	0.00

Item	Cost (indicate CURrency)
Deliverable 1: ...	
Project Manager costs	0.00
Team members costs (please itemize by function)	0.00

Other technical costs (please itemize and specify whether there are one-time or recurring costs): Operating System, database, application, license, etc.	0.00
Other Costs (please itemize and specify whether there are one-time or recurring costs)	0.00
Deliverable 1 Costs	0.00
Deliverable 2: ...	
Project Manager costs	0.00
Team members costs (please itemize by function)	0.00
Other technical costs (please itemize and specify whether there are one-time or recurring costs): Operating System, database, application, license, etc.	0.00
Other Costs (please itemize and specify whether there are one-time or recurring costs)	0.00
Deliverable 2 Costs	0.00
Deliverable 3: ...	
Project Manager costs	0.00
Team members costs (please itemize by function)	0.00
Other technical costs (please itemize and specify whether there are one-time or recurring costs): Operating System, database, application, license, etc.	0.00
Other Costs (please itemize and specify whether there are one-time or recurring costs)	0.00
Deliverable 3 Costs	0.00
Deliverable 4: ...	
Project Manager costs	0.00
Team members costs (please itemize by function)	0.00
Other technical costs (please itemize and specify whether there are one-time or recurring costs): Operating System, database, application, license, etc.	0.00
Other Costs (please itemize and specify whether there are one-time or recurring costs)	0.00
Deliverable 4 Costs	0.00
TOTAL PROJECT COSTS	0.00

The enclosed proposal is valid for _____ days from the date of this form.

* minimum period of 180 calendar days after the closing date for submission of proposal.

Agreed and accepted, on _____ **Date**

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Signature:	

Request for Proposals: ETH/PROC/RFP/003/2023**Annex 6: Self Declaration Form**

To be uploaded in UNGM, "Tender Documents" tab, **under "Technical Envelope" ONLY.**

Applicable to private and public companies

<COMPANY> (the "Company") hereby declares to the World Health Organization (WHO) that:

- a. it is not bankrupt or being wound up, having its affairs administered by the courts, has not entered into an arrangement with creditors, has not suspended business activities, is not the subject of proceedings concerning the foregoing matters, and is not in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- b. it is solvent and in a position to continue doing business for the period stipulated in the contract after contract signature, if awarded a contract by WHO;
- c. it or persons having powers of representation, decision making or control over the Company have not been convicted of an offence concerning their professional conduct by a final judgment;
- d. it or persons having powers of representation, decision making or control over the Company have not been the subject of a final judgment or of a final administrative decision for fraud, corruption, involvement in a criminal organization, money laundering, terrorist-related offences, child labour, human trafficking or any other illegal activity;
- e. it is in compliance with all its obligations relating to the payment of social security contributions and the payment of taxes in accordance with the national legislation or regulations of the country in which the Company is established;
- f. it is not subject to an administrative penalty for misrepresenting any information required as a condition of participation in a procurement procedure or failing to supply such information;
- g. it has declared to WHO any circumstances that could give rise to a conflict of interest or potential conflict of interest in relation to the current procurement action;
- h. it has not granted and will not grant, has not sought and will not seek, has not attempted and will not attempt to obtain, and has not accepted and will not accept any direct or indirect benefit (financial or otherwise) arising from a procurement contract or the award thereof;
- i. It adheres to the UN Supplier Code of Conduct;
- j. it has zero tolerance for sexual exploitation and abuse, sexual harassment and other types of abusive conduct and has appropriate procedures in place to prevent and respond to sexual exploitation and abuse, sexual harassment and other types of abusive conduct.

The Company understands that a false statement or failure to disclose any relevant information which may impact upon WHO's decision to award a contract may result in the disqualification of the Company from the bidding exercise and/or the withdrawal of any proposal of a contract with WHO. Furthermore, in case a contract has already been awarded, WHO shall be entitled to rescind the contract with immediate effect, in addition to any other remedies which WHO may have by contract or by law.

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Date:
Signature:	

**Annex 7: UNGM guide**

Instructions on how to register with WHO and access WHO tenders