Sustainable procurement, which includes environmental, social and economic factors, is one of the [Guiding Principles of WHO Procurement](https://www.who.int/about/accountability/procurement/principles-and-processes/guiding-principles) and in order for it to be implemented requires the collaboration of its suppliers.

Suppliers wishing to do business with WHO are expected to read, accept and agree to comply with the WHO Policies and the General and Contractual Conditions as identified in the [WHO Procurement website](https://www.who.int/about/accountability/procurement/contract-awards). In addition, suppliers are expected to adhere to the principles, and meet the standards, set forth in the [UN Supplier Code of Conduct](https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct), the UN's expectations on the areas of labor rights, human rights, environmental standards and ethical conduct.

In order for WHO to have a better understanding of where suppliers stand on these areas, suppliers are required to complete the following questionnaire. WHO understands its suppliers are at different stages of implementing these standards and expects them to progressively enhanced in line with the Code’s continuous improvement principle. As such, while replying to this questionnaire is mandatory, WHO will not be evaluating the input received, unless specifically indicated on the solicitation document’s evaluation criteria section. WHO however reserves its right to verify the completeness and accuracy of information provided.

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| **1. Environmental Responsibility**  Does your organization manage and mitigate the impacts of its operations on the environment such as through the maintenance of a formal Environmental Management System, such as IS014001? | Yes No  Additional comments/details: |
| **2. Social Responsibility**  Does your organization manage and mitigate the impacts of its operations on local communities such as through the development of local community outreach programs? | Yes No  Additional comments/details: |
| **3. Labor Rights**  Does your organization have policies and processes in place to identify and remediate instances of child and forced labor or discrimination in its operations?  Does your organization have policies and processes in place to uphold the freedom of association and the effective recognition of the right to collective bargaining in its operations? | Yes No  Additional comments/details: |
| **4. Health and Safety**  Does your organization proactively safeguard the health and safety of its employees such as through the maintenance of a formal health and safety management system, such as OHSAS18001? | Yes No  Additional comments/details: |
| **5. Equal Opportunity**  Does your organization have policies and processes in place to eliminate discrimination and promote equal opportunities for men and women at all levels such as through employment and outreach activities to target qualified females and minority community members such as persons with disabilities? | Yes No  Additional comments/details: |
| **6. Supply Chain Responsibility**  Does your organization possess a supplier code of conduct that complies with the expectations set out in the UN Supplier Code of Conduct?  Does your organization enforce its suppliers' compliance with the code of conduct through regular monitoring and communication, such as through SA8000? | Yes No  Additional comments/details: |
| **7. Supplier Diversity and Inclusion**  Does your organization actively promote the inclusion of local small, medium or minority businesses such as those owned by women, youths, ethnic and social minority groups including persons with disabilities? | Yes No  Additional comments/details: |
| **8. Social and Environmental Regulatory** **Compliance**  In the past five years, has your organization ever been cited for non­ compliance with any local social and environmental regulations in the countries where you operate?  If your organization has been cited, please provide documentation regarding the issue of non-compliance and the country of origin as well as how the issue was resolved and compliance achieved. | Yes No  Additional comments/details: |
| **9. Ethical Business Behaviour**  Does your organization have the policies and processes in place to avoid and pro-actively prevent any form of proscribed practices: corruption, fraud, coercion, collusion, unethical practice and obstruction? | Yes No  Additional comments/details: |
| **10. UN Global Compact**  Is your organization a participant of the [UN Global Compact (UNGC)?](https://www.unglobalcompact.org/what-is-gc)  If yes, year in which your organization joined the UNGC  UNGC participant #, date of last COP and level of COP. | Yes No  Additional comments/details: |

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| **11. Information and Communication Technology (ICT) Accessibility Conformance**  Please confirm compliance with [Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/WAI/standards-guidelines/wcag/) (minimum Level AA conformance), and describe how this compliance has been/will be verified?  ***NOTE:*** *Applicable to ICT products to be acquired, adopted, developed or updated.*  ***OPTIONAL:*** *Attach a completed* [*Voluntary Product Accessibility Template (VPAT) / Accessibility Conformance Report (ACR)*](https://www.itic.org/policy/accessibility/vpat) *to provide evidence of compliance.* | ☐Yes No  Additional comments/details: |

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| **Entity Name:** | ………………………………………………………………………………………………… |
| **Mailing Address:** | … ………………………………………………………………………………………………  ………… ………………………………………………………………………………………  ………………………………………………………………………………………………… |
| **Name and Title of duly authorized representative:** | ………………………………………………………………………………………………… |
| **Signature:** |  |
| **Date:** | ………………………………………………………………………………………………… |

**Acknowledged and confirm:**