

Responses to Requests for Clarification No.1

IAEA RFP 609575-VP - Citrix Hardware_Software_Maintenance_Support_Training_ and Consultancy Services

Reference	Question	Response
Specification	<p>In reference to the Statement of work and the Commercial Proposal Matrix. IAEA already require prices for the hard- and software parts that are yet to be chosen.</p> <p>Therefore, request to receive the details of the current installation and portfolio of the IAEA in order to being able to make a preselection of suggestions that we would then also be able to price in the commercial table</p>	<p>As mentioned in the SoW, this contract will be for IAEA to be able to purchase.</p> <p>The bidder shall include all of those possible for each product group in the commercial evaluation table and it is up to IAEA to choose what to purchase. Bidder can add more row and details as the table is an example.</p> <p><u>Sample:</u> all the possible Citrix NetScaler appliances (Virtual or physical). all the possible Citrix virtual apps and desktops solutions. all the possible support and maintenance options (OnPrem / Cloud). all the possible NetScaler licenses types (Platform, Universal, Bandwidth) all the possible Citrix virtual apps and desktops licenses types (Concurrent or user/device)</p> <p>Please find the current IAEA details for Citrix Maintenance proposal.</p> <ul style="list-style-type: none"> • 2 of Citrix ADC MPX 8005 (OnPrem) • 2 of Citrix ADC VPX 200 MbpsPremium Edition (OnPrem) • 2 of Citrix ADC VPX 3000 MbpsPremium Edition (OnPrem) • 1 of Citrix ADC VPX 1000 MbpsPremium Edition (OnPrem) • 375 of Citrix Virtual Apps and Desktops Premium Edition - Concurrent User (OnPrem)
Specification	Please provide End user OrgID#.	<p>Company: IAEA - International Atomic Energy Agency</p> <p>Organization (Org) ID: 49190865</p>
Specification	What VDI provisioning method is currently in place (PVS, MCS)	Both PVS and MCS
	Which hypervisor is used to provide the VDIs and how many are there?	VMware on Cisco Hyperflex platform.

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	Are the Netscalers only used for Citrix or are there any other features activated?	NetScaler's are used for Citrix Apps & Desktops, Full VPN tunnel, Load balancing, WAF, CS, etc.
	Can you please tell us which Citrix version you are actually using?	For NetScaler's, we are on 13.1.x latest version. For Citrix Apps & Desktops, we are on latest 1912 LTSR updates.