

Request for Expression of Interest

Title	Provision of supports to the Ministry of Health of Ukraine in establishing operational systems and services, including the direct provision of air and ground medical repatriation services to medically evacuated Ukrainian patients from the European Economic Area (EEA) and the European Union (EU) back to Ukraine.		
Reference Number	2023/EURO/WHE/CPH/0001		
Published Date	16/01/2023		
Closing Date	20/01/2023	at:	17:00 hours CET time
Contact Address for EOI response	etenderEURO@who.int	UNSPSC 78111506/78111815	

1. Description of Requirements

The World Health Organization (WHO) invites vendors to submit an Expression of Interest (EOI) for the provision of supports to the Ministry of Health (MoH) of Ukraine in system and service set up in medical evacuation & repatriation which address the following objectives:

- To ensure that adequate technical, operational, and human resources (staff) are available to the MoH MEDEVAC Coordination Unit, to optimise the management and outcome of MEDEVAC and repatriation patient requests.
- Organize an access to air and ground medical repatriation services from the various EEA/EU countries that have received medically evacuated patients from Ukraine is made available to facilitate the safe return of Ukrainian patients.
- Supports to establish a free MEDEVAC & Repatriation 24hr /7 day a week Hotline, to meet the needs of patients and their care provider's, staffed with Ukrainian speaking case managers is provided.
- An IT solution is developed, that helps to support the MoH MEDEVAC Coordination unit to better track, organize and account for the outcome of requests for assistance with MEDEVAC and Repatriation of patients in Ukraine.
- Training, mentorship, and capacity building supports are provided to the MoH MEDEVAC Coordination Unit staff team in developing MEDEVAC & Repatriation systems, processes, and procedures.

WHO intends to invite selected vendors to participate in a formal solicitation, via a Request for Proposals (RFP), at a later stage, for the above requirements. Complete details of the requirements will be included in the solicitation documents.

2. Minimum Criteria for Vendors

Companies can only participate in this Request for EOI from WHO after completing their basic registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).

- The works and services to be provided requires the vendor to have a working language capability of English across several EEA / EU countries (e.g. currently 19 countries) and Ukrainian for works that are specific in Ukraine.
- Experience in providing international medical repatriation services, with evidence of accreditation in repatriation services such as, commercial airline escort, special care certification in intensive air ambulance supports and liability and indemnity insurance etc
- Able to demonstrate an existing international medical evacuation reach and network capability within the EEA /EU.
- Can commit to the provision of service supports for the total duration of the contract (estimated 18 months).
- Evidence of developing systems and processes, from own experiences of establishing medical repatriation services.
- Willingness to work collaboratively with the Ukrainian national authorities, within a capacity building approach.
- A list and information on key personnel / experts that are available by the vendor can be provided, to evidence experience in working in medical evacuations.

3. Expression of Interest Instructions

Vendors interested in fulfilling the requirements are requested to express their interest by submitting the following documents, completed in full, **together with their Expression of Interest in response to points 1. and 2. above**, to the Contact Address (as stated above) not later than the Closing Date (as stated above):

1. A **Vendor Information Form**, using the template provided in [Annex A](#), providing information on the vendor as an entity (legal and organizational), and describing concisely and briefly the vendor's expertise and experience relevant to the requirements and criteria described above.
2. A **self-declaration form**, using the form provided in [Annex B](#).

Submitted Expressions of Interest should not contain pricing information.

Any information considered by interested entities as confidential must be clearly marked "confidential".

Incomplete Expressions of Interest and Expressions of Interest submitted after the Closing Date will, in principle, be disregarded, unless WHO decides otherwise, in its sole discretion.

4. Disclaimer

This Request for Expression of Interest is not a solicitation, and replying to it does not guarantee that a vendor will be invited to any solicitation by WHO. No further details of the planned solicitation will be made available to vendors prior to the issuance of solicitation documents. In the event of a solicitation for the subject matter described herein, any Request for Proposal and any subsequent purchase order or contract will be issued in accordance with WHO's rules and procedures.

Any and all costs and expenses incurred in relation to, or ensuing from, the submission of an Expression of Interest will exclusively be borne by the applicant. The application and selection process set forth in this document will not be subject to claims for financial compensation of any kind whatsoever.

WHO is acting in good faith by issuing this Request for Expression of Interest, however, this Request for Expression of Interest does not entail any commitment on the part of WHO, either financial or otherwise. WHO reserves the right to send solicitation documents to vendors identified by WHO through means other than this Request for Expression of Interest; reject any or all Expression(s) of Interest, without incurring any obligation to inform the affected applicant(s) of that decision or the grounds thereof; and/or change or cancel the procurement process at any time, including during the Request for Expression of Interest or formal solicitation processes.

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Annex A – Vendor Information Form

To be returned by 20/01/202 to etenderEURO@who.int

NOTICE:

- Companies can only participate in solicitations of WHO after completing their basic registration (free of charge) at the United Nations Global Marketplace (www.ungm.org).
- As you express interest in the planned solicitation by submitting this response form, please verify that your company is registered under its full legal name on the United Nations Global Marketplace (www.ungm.org) and that your application has been submitted to WHO.

Company Information to be provided by the Vendor expressing interest			
UNGM Vendor ID Number:			
Legal Company Name: (Not trade name or DBA name)			
Company Contact:			
Address:			
City:		State:	
Zip:		Country:	
Telephone Number:		Fax Number:	
Email Address:		Company Website:	
Corporate information:			
Company mission statement			
Service commitment to customers and measurements used			
Organization structure (include description of those parts of your organization that would be involved in the performance of the work)			
Relevant experience (how could your expertise contribute to WHO's needs for the purpose of this EOI) – <i>Please attach reference and contact details</i>			
Staffing information			

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Date:
Signature:	

Annex B - Vendor's Self Declaration Form

To be returned by 20-Jan-2023 to etenderEURO@who.int

<Full legal name of Vendor> (the "Vendor") hereby declares to the World Health Organization (WHO) that:

- a. it is not bankrupt or being wound up, having its affairs administered by the courts, has not entered into an arrangement with creditors, has not suspended business activities, is not the subject of proceedings concerning the foregoing matters, and is not in any analogous situation arising from a similar procedure provided for in national legislation or regulations;
- b. it is solvent and in a position to continue doing business for the period stipulated in the contract after contract signature, if awarded a contract by WHO;
- c. it or persons having powers of representation, decision making or control over the Company have not been convicted of an offence concerning their professional conduct by a final judgment;
- d. it or persons having powers of representation, decision making or control over the Company have not been the subject of a final judgment or of a final administrative decision for fraud, corruption, involvement in a criminal organization, money laundering, terrorist-related offences, child labour, human trafficking or any other illegal activity;
- e. it is in compliance with all its obligations relating to the payment of social security contributions and the payment of taxes in accordance with the national legislation or regulations of the country in which the Company is established;
- f. it is not subject to an administrative penalty for misrepresenting any information required as a condition of participation in a procurement procedure or failing to supply such information;
- g. it has declared to WHO any circumstances that could give rise to a conflict of interest or potential conflict of interest in relation to the current procurement action;
- h. it has not granted and will not grant, has not sought and will not seek, has not attempted and will not attempt to obtain, and has not accepted and will not accept any direct or indirect benefit (financial or otherwise) arising from a procurement contract or the award thereof;
- i. It adheres to the UN Supplier Code of Conduct;
- j. it has zero tolerance for sexual exploitation and abuse and has appropriate procedures in place to prevent and respond to sexual exploitation and abuse.

The Company understands that a false statement or failure to disclose any relevant information which may impact upon WHO's decision to award a contract may result in the disqualification of the Company from the bidding exercise and/or the withdrawal of any proposal of a contract with WHO. Furthermore, in case a contract has already been awarded, WHO shall be entitled to rescind the contract with immediate effect, in addition to any other remedies which WHO may have by contract or by law.

Entity Name:
Mailing Address:
Name and Title of duly authorized representative:
Date:
Signature:	