

Clarification Note

Q&A no. 1

Request for Information (RFI) for the Provision of Satellite Based Internet for Schools

#	Question	Answer
1	When I am going through the document to sign up for the above subject, I noticed that we must have our satellite. How best can we sign up since we rely on other upstream providers for satellite service (VSAT)?	<p>Please respond to the RFI with these considerations, and if needed here is some guidance for the following questions:</p> <ul style="list-style-type: none"> • Question 19: Satellite coverage maps. If available, you can provide the coverage maps for the satellite companies that you have a contract, partnership or agreement with. • Question 24: Specify which satellite companies you have contracts or agreements to provide these services. • Question 27: Describe the technology, backbone / backhaul network that the satellite companies that you have agreements with can provide.
2	Can we participate in the RFI with Satellite capacity only ?	Yes, you can provide answers that apply for providing the satellite capacity only.
3	If No , Can we partner with different vendors and companies ?	We also have that possibility for companies who only provide satellite capacity, you can answer to the questions for the companies you usually partner with to provide last-mile connectivity services.
4	If we have a different method of providing education materials through satellite communication, can we mention this solution in our offer?	This RFI is mostly to understand different satellite technologies, capacities and costs for providing broadband connectivity to schools. At this moment we are not requesting information for cloud solutions or others used to provide education materials.
5	Is there a limitation in Number of covered countries per offer?	No, there is no limitation. The RFI is global for all the countries where UNICEF works: https://www.unicef.org/where-we-work
6	Is there a timeframe for providing the services ?	At this moment, we are in the Request for Information (RFI) process and there is no timeframe defined for providers to deliver the services. Please note, this RFI is strictly to request information and shall not be understood as any sign of award of a contract or as any form of commitment from UNICEFs to any company/institution. UNICEF reserves the right to change or cancel the requirement at any time during the RFI and/or solicitation process.