

Clarification Note

Q&A no. 2

Request for Information (RFI) for the Provision of Satellite Based Internet for Schools

| # | Question | Answer |
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| 1 | As for the project implementation location, whether each manufacturer implements in one or several countries/regions, or in all regions of the world which are shown in the project country list? Where to implement for different manufacturers depends on what? | At this stage, UNICEF is requesting for information to satellite providers so we can better define the procurement strategy for implementation. Availability of technologies and solutions for each country, service delivery timeframes and costs (Capex and opex) will be key variables to define the implementation and procurement strategies. |
| 2 | Satellite communication requires Hub station and terminal station. Will the Hub station be newly built or leased? Whether UNICEF is responsible for coordinating and providing rent/new site of Hub stations in different regions? | As the RFI requests, UNICEF through the Giga initiative is interested in providing high speed Internet services to remote and rural schools all over the world. Please respond to the RFI with the information on hub and terminal stations needed to provide the service and recommend different scenarios for building or Leasing g those stations and their implications on costs. |
| 3 | Satellite communication requires satellite resources. Is the lease of satellite resources coordinated by UNICEF? Or is the manufacturer responsible for coordination? | UNICEF expects providers to deliver the internet connectivity services to schools. So the provider should also be responsible for satellite resources. |
| 4 | Does the project implementation area contain any humanitarian emergency areas such as wars? Is UNICEF responsible for ensuring the personal safety of construction personnel? | Areas for implementation will be defined at a later stage based on the information received in the RFI. |
| 5 | As for the project implementation location, whether each manufacturer implements in one or several countries/regions, or in all regions of the world which are shown in the project country list? Where to implement for different manufacturers depends on what? | Please see above answer to question 1. |
| 6 | As part of our response we would ideally like to include pictures and potentially some documents. | In question no. 18 of the RFI online form, you can provide links (website link, Dropbox, Google drive folder, etc.) to supporting documentation for catalogue of |

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| | It isn't clear to me whether these can be pasted into the response boxes and then they will be uploaded or whether there is another route to upload document please | hardware and services. The only documents that will be taken into consideration for the RFI will be the ones submitted via links in the online form of the RFI. |
| 7 | I showed interest and filled in all the information requested in UNGM, what are the next steps? | The specifications of the RFI are incorporated in the online form of the RFI available in UNGM and in the following link: https://forms.office.com/r/5n5FufRhZH |
| 8 | As there are online forms to submit response, there are limitations on uploading images depicting network solutions and to attach files. Just want to know if there is any option to upload images and external documents to respond the RFI? | Please see above answer to question 6. |