

Request for Proposals: Conducting Social Listening and Data Analysis to Inform Health White Paper, Malaysia
Bid Reference: WPRO/2022-09/MYS/182163

Questions from Bidders

as of 20 September 2022

No.	Queries	Response
1	2-week extension to Friday, October 7, 2022	Bid has been extended until 7 October 2022. Last day of receiving queries is on 30 September 2022
2	Format for the financial proposal	There is no template and bidders may present their own. It expected that all costs will be itemized or detailed in your submission
3	Financial proposal in a specific file format (PDF, Excel, Word, etc.)	No preferred document format
4	Financial proposal to be submitted with technical proposal as a single document, or should the financial proposal be submitted separately?	Financial proposal should be submitted in a different document, separate from the Technical Proposal.
5	Are you able to provide Annexes 2 & 3 in an editable format?	No editable format available
6	Please confirm what is required for “Staffing information” on Annex 3.	This pertains to the assigned team who will work on this project. Please provide all necessary information include roles and relevant qualifications (CV could be provided to support)
7	Please provide an approximate number of categories / topics to be included in the taxonomy	This will be defined jointly with the Ministry of Health, in a later stage. A co-designing process of methodology and taxonomies will be applied.
8	Please confirm the number of user licenses required to access the interactive dashboard	No more than 3 licenses
9	While the RFP states the ask to be forward tracking, we wanted to check if WHO would be keen to get historical data as well? If so, how many months back would this be?	This is not necessary but would be considered as an advantage. The data collection can retroactively start from February 2022 onward.