

## AMENDMENT 1 TO ITB/UNDP/SMILE/186710/002/2022

### Remote Temperature Monitoring Services to Ensure the Quality of Vaccines in Indonesia

1. There are several amendments on:

No	Page of previous tender document	Amendments			
		BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	Page 17, Section 3. Bid Data Sheet, BDS No. 2.	1	7	Language of the Bid	English
		2		Submitting Bids for Parts or sub-parts of the Schedule of Requirements (partial bids)	<b>Not Allowed</b> Bidders may elect to submit offers for either or both lots, however, must quote for all the requirements under each lot. One lot will be awarded to one bidder only.
2	Page 17, Section 3. Bid Data Sheet, BDS No. 6.	6	12	Bid Security	Required in the amount of <b>USD 10,000</b> , and to be valid for 120 days from date of bid closing plus additional 30 days. You may refer to Form G: Bid Security. This amount can be used to cover one or two lots; However, one lot will be awarded to one bidder only.  Acceptable Forms of Bid Security <ul style="list-style-type: none"> <li>Bank Guarantee (See Form G for template of bid security)</li> </ul>
3	Page 17, Section 3. Bid Data Sheet, BDS No. 25.	25		Contract Award for Lots	Two Proposers, depending on the following factors: a) technical responsiveness/Full compliance to requirements  b) Lowest price offer of technically qualified/responsive Bid per LOT  A Bidder may submit bids for one Lot or both Lots and may be the lowest priced for each Lot.  <b>Therefore, the selection for each Lot will be subject to the Bid Data Sheet No. 20 above for the formula.</b>

4	Page 23, Section 4. Evaluation Criteria.	<p><b>Previous Experience</b></p> <p>If bidder participates only in LOT 1: Minimum 2 contracts of at least USD 500,000 each with similar nature and complexity implemented over the last 5 years</p> <p>Minimum 2 relevant projects in IOT, have fabricated, and/or installed IoT devices for vaccine/similar delivery at minimum &gt; 200 devices in a year.</p> <p>If bidder participates only in LOT 2: Minimum 2 contracts of at least USD 500,000 each with similar nature and complexity implemented over the last 5 years</p> <p>Minimum 2 relevant projects in IOT, have fabricated, and/or installed IoT devices for vaccine/similar delivery at minimum &gt; 200 devices in a year.</p> <p>Since UNDP will only award one lot to one bidder, the requirements above are not cumulative for bidders who submitted two lots.</p> <p>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</p>	Form D: Qualification Form														
5	Page 23, Section 4. Evaluation Criteria.	<p><b>Financial Standing</b></p> <p>If bidder participates only in LOT 1: Minimum average annual turnover of USD 1,000,000 for the last 5 years (2017-2018-2019-2020-2021).</p> <p>If bidder participates only in LOT 2: Minimum average annual turnover of USD 1,000,000 for the last 5 years (2017-2018-2019-2020-2021).</p> <p>Since UNDP will only award one lot to one bidder, the requirements above are not cumulative for bidders who submitted two lots.</p> <p>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</p> <p><b>Note:</b> UNDP has the right to reject any bid if submitted by a contractor whom investigation leads to a result that he is not Financially capable and/or had serious financial problems.</p>	Form D: Qualification Form														
6	Page 27, Section 1. Bidder’s qualification, capacity and experience	<p><b>Section 1. Bidder’s qualification, capacity and experience</b></p> <table><tr><td>1.</td><td>The company must prove to have a centralized call-center for customer submitting tickets, and the bidder must be able to show the methodology to provide service for immediate replacement of damaged device maximum within 7 days upon received complaint/report on the damage.</td></tr><tr><td>2.</td><td>Prior experience in IT Supply chain projects, involving Internet of Things (IoT)</td></tr><tr><td>3.</td><td>Show the capacity to provide technical support for integration with the SMILE’s IoT Platform by providing an API for sending temperature logger data to SMILE Software</td></tr><tr><td>4.</td><td>Has its own IoT Platform Application with dashboard access for temperature monitoring and device management access with on-demand report capabilities (Back End Dashboard) that could connect to SMILE Software through API</td></tr><tr><td>5.</td><td>Shows the capacity to provide technical support for installation, integration, delivery, data subscription and after-sales service in the country</td></tr><tr><td>6.</td><td>Provides proposed product brochure, technical sheet, and able to present physical product that follow function and specification</td></tr><tr><td>7.</td><td>Providing Audited Financial Report from Certified Public Accountant office for the last 5 years (year of 2017-2018-2019-2020-2021).</td></tr></table>		1.	The company must prove to have a centralized call-center for customer submitting tickets, and the bidder must be able to show the methodology to provide service for immediate replacement of damaged device maximum within 7 days upon received complaint/report on the damage.	2.	Prior experience in IT Supply chain projects, involving Internet of Things (IoT)	3.	Show the capacity to provide technical support for integration with the SMILE’s IoT Platform by providing an API for sending temperature logger data to SMILE Software	4.	Has its own IoT Platform Application with dashboard access for temperature monitoring and device management access with on-demand report capabilities (Back End Dashboard) that could connect to SMILE Software through API	5.	Shows the capacity to provide technical support for installation, integration, delivery, data subscription and after-sales service in the country	6.	Provides proposed product brochure, technical sheet, and able to present physical product that follow function and specification	7.	Providing Audited Financial Report from Certified Public Accountant office for the last 5 years (year of 2017-2018-2019-2020-2021).
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