# Contract for Professional Services RFP/2022/41644

# INSTRUMENT OF AGREEMENT

This Contract is made on the [insert] day of [insert month] 20[insert].

**Between**

(1) The United Nations Office for Project Services (“UNOPS”), a subsidiary organ of the United Nations, (“UNOPS”); and

(2) [insert name], a [insert type of company e.g. limited liability] company incorporated under the laws of [insert name of country] and having its registered address at [address], [insert name of city and country] (the “Contractor"), together with UNOPS, the Parties.

1. **Scope of the Services.**
   1. UNOPS intends to retain the Contractor for the implementation of certain services regarding Provision of communication support services to SEA for the EU Accession process.
   2. The Contractor has represented to UNOPS that it has the appropriate experience, expertise, licences, and resources to undertake the Services and has agreed to undertake the Services in accordance with the Contract.
   3. In reliance on the Contractor’s representations UNOPS has entered into the Contract.
   4. The Contract sets out the terms and conditions upon which the Contractor will undertake the Services.
2. **Entry into force. Time limits.**
   1. The Contract shall enter into force upon its signature by both Parties.
   2. The Contractor shall commence the performance of the Services not later than [insert date] and shall complete the Services no later than [date]”.
   3. All time limits contained in this Contract shall be deemed to be of the essence in respect of the performance of the Services.
3. **Contract documents.**
   1. The following documents, listed in the order of priority, are deemed to form and be read and construed as part of the Contract, having superseding effect over any other negotiations and/or agreements, whether oral or in writing, pertaining to the subject of this Contract:
      1. The Special Conditions included in Annex 1;
      2. The UNOPS General Conditions of Contract for the provision of Services included in Annex 2;
      3. This Instrument of Agreement;
      4. UNOPS’ solicitation document, reference [insert reference number], dated [insert date], and subsequent amendments and clarifications, not attached hereto but known to and in the possession of both parties, including the Schedule of Requirements, attached hereto as Annex 3;
      5. The Breakdown of Costs included in Annex 4; [Remove if not relevant]
      6. The Contractors' proposal [reference [insert reference number], dated [insert reference date], as clarified by the agreed minutes of the negotiation meeting [dated [insert meeting date]], both documents not attached hereto but known to and in the possession of both parties.
4. **Performance of the Services.**
   1. The Contractor shall perform and complete the Services described in Annex 3 with due diligence and efficiency and in accordance with the Contract.
   2. The Contractor shall provide the services of the following key personnel:

Name Specialization Nationality Period of service

[insert name] [insert specialization] [insert nationality] [insert period of service]

[insert name] [insert specialization] [insert nationality] [insert period of service]

* 1. Any changes in the above key personnel shall require prior written approval of the Director, [insert name of Director] RO/OC UNOPS.
  2. The Contractor shall also provide all technical and administrative support needed in order to ensure the timely and satisfactory performance of the Services.
  3. The Contractor shall submit to UNOPS the deliverables specified hereunder according to the following schedule:

| **Item No** | **Deliverables** |
| --- | --- |
| 1 | **Inception Phase**  Prepared and executed 100% of the activities of the Inception Phase (Development and finalisation of an action plan).  The Inception Narrative Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project |
| 2 | **Implementation Phase - 1st Progress Report**  Prepared and executed 50% of the activities of the Implementation Phase, in accordance with the milestones defined in the approved Inception Report. The 1st Progress Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. |
| 3 | **Implementation Phase - 2nd Progress Report**  Prepared and executed 100% of the activities of the Implementation Phase, in accordance with the milestones defined in the approved Inception Report. The 2nd Progress Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. |
| 4 | **Final Phase**  Prepared and executed 100% of the activities of the Final Phase, in accordance with the milestones defined in the approved Inception Report.  The Final Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. |

* 1. All reports shall be written in the English language, and shall describe in detail the services rendered under the Contract during the period of time covered in such report. All reports shall be transmitted by the Contractor by [MAIL, COURIER AND/OR FAX] to the address specified in clause 6.1 below.

1. **Price and payment.**
   1. In full consideration for the complete and satisfactory performance of the Services in accordance with the Contract, UNOPS shall pay the Contractor a fixed contract price of [insert currency and amount in figures and words].
   2. The price of this Contract is not subject to any adjustment or revision because of price or currency fluctuations or the actual costs incurred by the Contractor in the performance of the Contract.
   3. Payments effected by UNOPS to the Contractor shall be deemed neither to relieve the Contractor of its obligations under this Contract nor as acceptance by UNOPS of the Contractor's performance of the Services.
   4. UNOPS shall effect payments to the Contractor within thirty (30) calendar days of the date of receipt of the relevant original invoice, subject to the acceptance by UNOPS of the Services reflected in the said invoice. Payments will be made by UNOPS by transfer to the bank account specified by the Contractor in the “oneUNOPS Supplier Profile” form. UNOPS shall bear the charges imposed by its bank. The Contractor shall bear any other bank charges pertaining to such bank transfer. The original invoice shall be submitted by the Contractor to the address specified in clause 6.1 below, upon achievement of the corresponding milestones and for the following amounts:

| **Item No** | **Deliverables** | Amount in USD (VAT exempted) | |
| --- | --- | --- | --- |
| 1 | **Inception Phase**  Prepared and executed 100% of the activities of the Inception Phase (Development and finalisation of an action plan).  The Inception Narrative Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. | **USD …**  [20% accepted price] | United States Dollars… |
| 2 | **Implementation Phase** - 1st Progress Report  Prepared and executed 50% of the activities of the Implementation Phase, in accordance with the milestones defined in the approved Inception Report. The 1st Progress Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. | **USD …**  [30% accepted price] | United States Dollars… |
| 3 | **Implementation Phase - 2nd Progress Report**  Prepared and executed 100% of the activities of the Implementation Phase, in accordance with the milestones defined in the approved Inception Report. The 2nd Progress Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. | **USD …**  [30% accepted price]] | United States Dollars… |
| 4 | **Final Phase**  Prepared and executed 100% of the activities of the Final Phase, in accordance with the milestones defined in the approved Inception Report.  The Final Report is submitted to and approved by the Nordic Support for Progress of North Macedonia Project. | **USD …**  [20% accepted price]] | United States Dollars… |
| **Total financial proposal USD** | | **USD …**  [100% accepted price] | United States Dollars… |

* 1. Progress and final payments shall be effected by UNOPS to the Contractor within thirty (30) calendar days of the date of receipt of the relevant original invoice, subject to the acceptance by UNOPS of the Services reflected in the said invoice. Payments will be made by UNOPS by transfer to the bank account specified by the Contractor in the “oneUNOPS Supplier Profile” form. UNOPS shall bear the charges imposed by its bank. The Contractor shall bear any other bank charges pertaining to such bank transfer. The original invoice shall be submitted by the Contractor to the address specified in clause 6.1 below, together with whatever supporting documentation of the actual costs incurred as required under the Breakdown of Costs or as it may be required by UNOPS. In addition, such payments shall be subject to any specific conditions for reimbursement contained in the Breakdown of Costs.

1. **Notifications.**
   1. For the purpose of notifications under the Contract, the addresses of UNOPS and the Contractor are as follows:

For UNOPS:

Marko Vujacic

Head of Programme

UNOPS RSMCO

Address: Skerliceva 4, 11000 Belgrade, Serbia

Ref.RFP/2022/41644

Phone: +381 11 344 11 06

Email:rspc.registry@unops.org

For the Contractor:

[Insert name, address, phone, and fax/email]

1. **Good faith.**
   1. The Parties undertake to act in good faith with respect to each other's rights and obligations under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

IN WITNESS WHEREOF, the Parties have caused the Contract to be executed by their respective duly authorised representatives as of the date first written above:

SIGNED FOR AND ON BEHALF OF:

| UNOPS  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Name:Marko Vujacic  Title:Head of Programme  Date:[insert date] | The Contractor  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Name: [insert name of authorised signatory of The Contractor]  Title: [insert name in capital blocks]  [insert title in capital blocks]  Date:[insert date] |
| --- | --- |

# ANNEX 2: UNOPS General Conditions of Contract for the provision of Services

<https://www.unops.org/english/Opportunities/suppliers/how-we-procure/Pages/default.aspx>

# ANNEX 3: Schedule of Requirements

[Add here the Schedule of Requirements]

# ANNEX 4: Breakdown of Costs

[Add here the Breakdown of costs. Remove Annex if not relevant]