

Title of Procurement Action: Provision of Drupal Web Content Management Services for the IAEA

Reference Number: RFP #559572 - MAN

RFP Date of Issue: 26 April 2022

Date Clarification was Issued: 09 May 2022

Bid Closing Date: 24 May 2022 at 17:00 hours CET, extended submission date.

Preliminary Comments: *In accordance with the Special Instructions to Bidders in relation to this Solicitation, any Request for Clarifications must be addressed by email, in writing only to the responsible Contracting Officer, **at least one (1) week before the Closing Date and Time to allow for proper consideration.** It should further be noted that the IAEA will: (i) respond in writing, provided the clarification is requested prior to the deadline for clarification, (ii) forward its response to all potential Bidders, (iii) include in the response a description of the query without identifying its source. The query received to date and IAEA's response are as follows:*

CLARIFICATION #2		
No.	BIDDER'S QUERY	IAEA'S RESPONSE
7.	<p>In section 1 of the SoW, item c: it is mentioned that Drupal 7 is currently the version used in production by IAEA, with Drupal 9 being in experimental state, and used as an image bank; and it is mentioned that a gradual migration is envisioned.</p> <ul style="list-style-type: none"> Is there a roadmap defined for this migration? Is it in scope for the contractor to assist with this migration in any way? Including architectural advice on migration strategy, migration assessment, code / template migration, etc. 	<p>The migration to Drupal 9 should ideally be completed before the Drupal 7 reaches end of the life cycle in November 2023. This, however, will depend on available resources.</p> <p>Architectural advice on migration strategy will be useful but it is not mandatory. The IAEA's development team will manage the code/template migration.</p>
8.	<p>Due to the amount of information to be analysed and the complexity of the proposal, we kindly ask for, at least, extending one week more the submission deadline until the 24th of May. This would be highly appreciated for all bidders to have the proper time to prepare the offer.</p>	<p>The deadline for submission has been extended to Tuesday 24 May 2022 at 17:00 hours (CET)</p>

9.	Is this project for existing or new plants/programmes?	It is for the existing website.
10.	Are companies located in India allowed to Bid?	There is no restriction on a Bidder's nationality. However, the IAEA's data can be stored only in countries that have affirmatively recognised the IAEA's privileges and immunities. For more information, see Annex 1 to the SOW – Countries that signed the IAEA Agreement on Privileges and Immunities. This document is shown as Attachment 3 (a) in the solicitation package.
11.	Have you tried the remote development model in the past?	No, we haven't.
12.	We want to enquire as to whether a 99.9% uptime guarantee would be acceptable. Going to a 99.95% would significantly increase the cost.	<p>Bidders MUST submit offers showing the following two options:</p> <ul style="list-style-type: none"> i. for 99.9%; AND ii. for 99.95%. <p>The IAEA reserves the right to select the most favourable of the two options.</p> <p>Please see attached the Revised Statement of Work and Revised Technical Compliance Matrix, which show relevant changes to Clause 4.3.</p>