



## RFQ 2200-22

### Clarification No. 2

12 May 2022

1. Who will be responsible for content creation?  
The content will be created at a later date and should not be made part of the offer.
2. Where do you want to host the solution– Cloud or on-premise/As the solution is hosted, is there any preference as to where you would like to store your data.  
Cloud Storage such as AWS.
3. We have our own Full featured LMS called Evolve built on open source programming language PHP & MYSQL, it covers all of the mentioned features in the TOR but its not based on an open source platform but it includes an API documentation for easy integration with 3rd party applications, can we apply with it.  
As mentioned in Clarification No. 1, an Open Source platform is mandatory in this case.
4. What is the targeted duration for this contract? Do you want to see pricing for 1 year, 3 years, 5 years or all of the above?  
Pricing for 3 years and 5 years respectively.
5. Is there a requirement for multilingual capabilities - if so, please can you confirm what languages are required?  
French capabilities would be an advantage.
6. Could you confirm whether you would prefer 99.95% or 99.9% availability.  
99.95% preferred.
7. Could you please confirm the anticipated Go-Live date for the platform?  
Anticipated September 2022.

8. Could you please confirm the anticipated award date of the contract?  
Anticipated July 2022.
9. Would you consider Moodle 3.11 with an upgrade in the year?  
Yes, Moodle would be considered.
10. Please clarify if you are looking for any specific reports.  
Stats and analytics, performance and progress.
11. Kindly clarify what you mean by agenda, media centre, evaluation tests. Also please be specific what you mean by "so on".  
The description in the Terms of Reference should be sufficient for bidders to submit an offer.
12. Can you share more information on integration of modules/features you are looking for? (Vast libraries of integration modules/features available).  
The simulation functionality could be provided by a separate module or app that integrates well with the platform. This will be a key consideration of the platform, ability to expand and integrate functions/module to extend the feature of the platform.
13. We would like to understand more about this requirement. It will be great if you can elaborate on how you want this implemented. (Should be able to integrate an environment for coding exercises/labs such as Drupal, PHP, Python, HTML, javascript, SQL, R, simulating server installation and administration exercises, VM's etc.)  
To be implemented and the identified coding languages should be available in virtual lab for students to execute coding exercises.  
  
Good to include as a feature. Similar to online coding exercises on <https://www.codecademy.com/>.  
The priority will be on HTML, javascript, nodejs but others listed here important as well. This feature will allow students to write and execute code and simulate a valid response when code is executed.
14. In current LMS we have profile based report so kindly provide more clarity on theme, curriculum, policy etc.  
The description in the Terms of Reference should be sufficient for bidders to submit an offer.

15. Regarding the statement “Activation of all ancillary services foreseen by the platform like chat, forum, agenda, media centre, evaluation tests, quizzes and so on;” on the page 2 of the RFQ, platform features and expectations section, are assessment tests and exams available as SCORM packages? Or is it expected that the packaging will be done by us?

The platform should ideally be SCORM compliant, able to ingest and deliver SCORM course packages. The packaging is not expected to be done by the platform provider although it will be helpful if they can indicate that they can provide this service as well.

16. Do you have the resources of the simulation environment? Is content production expected from us for the simulation environment?

This will be a separate requirement, to be generated at a later date.

17. Can you please clarify what kind of features are expected from the "learning path" function?

Pathways are a learning outline you can create for students to guide them through defined activities to demonstrate their learning.

18. Can you please clarify what will be the language of the platform, relevant documentation, video tutorial etc.? Will there be multiple languages? If so, will any translation work be needed?

The platform language will be English is required, French capabilities would be an advantage. Translation work is not foreseen.

19. Can you please clarify if existing training materials are compatible with SCORM standards?

Training materials are to be developed at a later date.

20. Can you please clarify for how long the services those mentioned in 2.F will be provided regarding consulting, support, upgrade, licensing ve hosting?

Pricing for 3 years and 5 years respectively.

21. Can you please clarify whether the quotations will be in USD or not?

There are no restrictions for the currencies for payments and contracts. However, for comparison purposes, WMO will convert all quotations received to CHF, in accordance with the UN Operational Rate of Exchange of the opening date of the RFQ.

22. Regarding the statement "...essential is that it provides the capability for hands-on training via simulation/labs." on the page 2 of RFQ, the objectives section, can you please give more detailed information about the "Hands on training" in order to make inferences about the scope of simulation/ labs?

A virtual lab/ VM interface for students to complete coding exercises, scripting, systems/network configuration etc.

23. Could you please explain that can we use C# programming language for development?

Yes, C# programming would be considered

24. Is there a template for Organization Profile, Technical Approach and Methodology and Financial Proposal that needs to be followed?

There's no specific template, though offers should provide sufficient information containing the above elements to be considered complete. The financial proposal should, at the minimum, consist of a breakdown of the proposed price.

25. Most features should be automated and have a hub to create automated functions based on certain conditions". Kindly elaborate.

The description in the Terms of Reference should be sufficient for bidders to submit an offer.

26. The platform should be web and mobile ready on both Android and Apple devices." Do you need an Android and Apple app or it should be mobile phone responsive?

There is no app requirement, just mobile phone responsive.

27. A platform from a vendor able to provide a dedicated consultant, unlimited support, virtual training, free upgrades and affordable subscription fees/licenses (if any)." Kindly elaborate the duration/period for such services? Confirm how you will like the financial offer to be structured.

Pricing for 3 years and 5 years respectively. The consultant and subscription fees/licenses should be detailed accordingly. A detailed breakdown of the proposed price is expected.

28. Include hosting options of the platform and of the contents (e.g.100GB disk space and 100GB traffic per month)." Does WMO have a server hosting preference? Are you open for Cloud hosting or shall it be on-premise hosting? What is the estimated number of users and simultaneous active users for the LMS platform? Please confirm the period of hosting.

Cloud Storage such as AWS