



**World Health  
Organization**

# **Training Package on Leadership Skills to Implement Multisectoral NAPs**

**WHO HQ - AMR Division  
AMR National Action Plans and M&E Unit**

# Background & Need for Skills Training to Implement Multisectoral NAPs

## Background

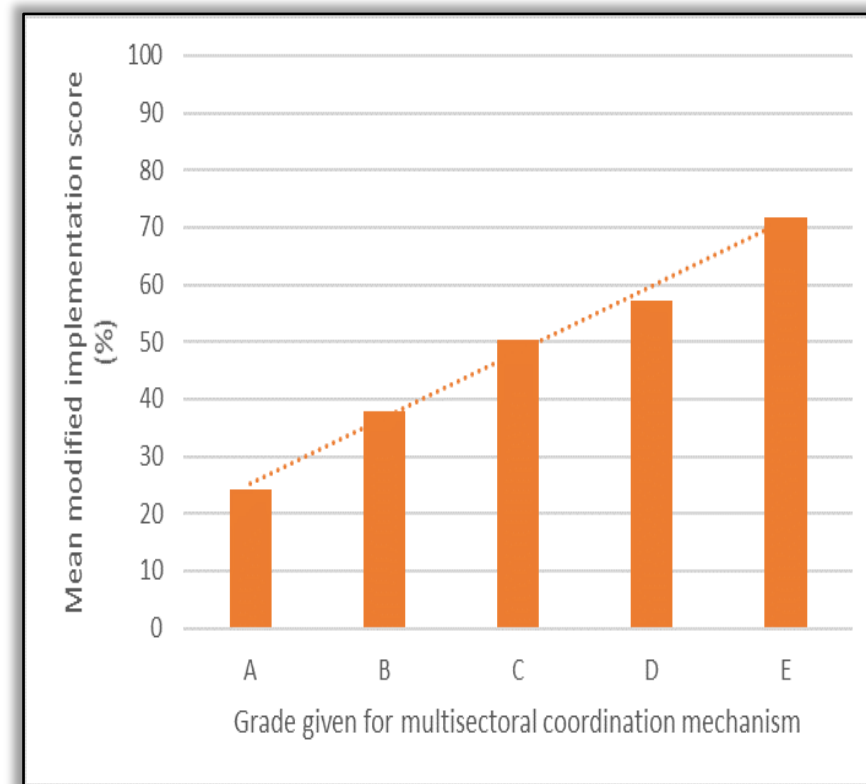
- WHA 2019 resolution and GPHG# 17 - assistance to expedite AMR National Action Plan (NAPs) implementation, including strengthening multisectoral coordination

## Project Development

- Review of any existing tools and literature
- Online surveys
- In-depth interviews

## Key Findings

- **Requests for “How to”** - multisectoral collaboration/ planning/ implementation. Need information on process and not just theory
- **Requests for more “people skills/ leadership skills”** for AMR focal points and AMR Committee Members to engage within Departments and other Sectors
- **Need for practical tools** that can also be used beyond AMR for multisectoral collaboration
- **Strong Interest – from Regional Offices and WCOs**

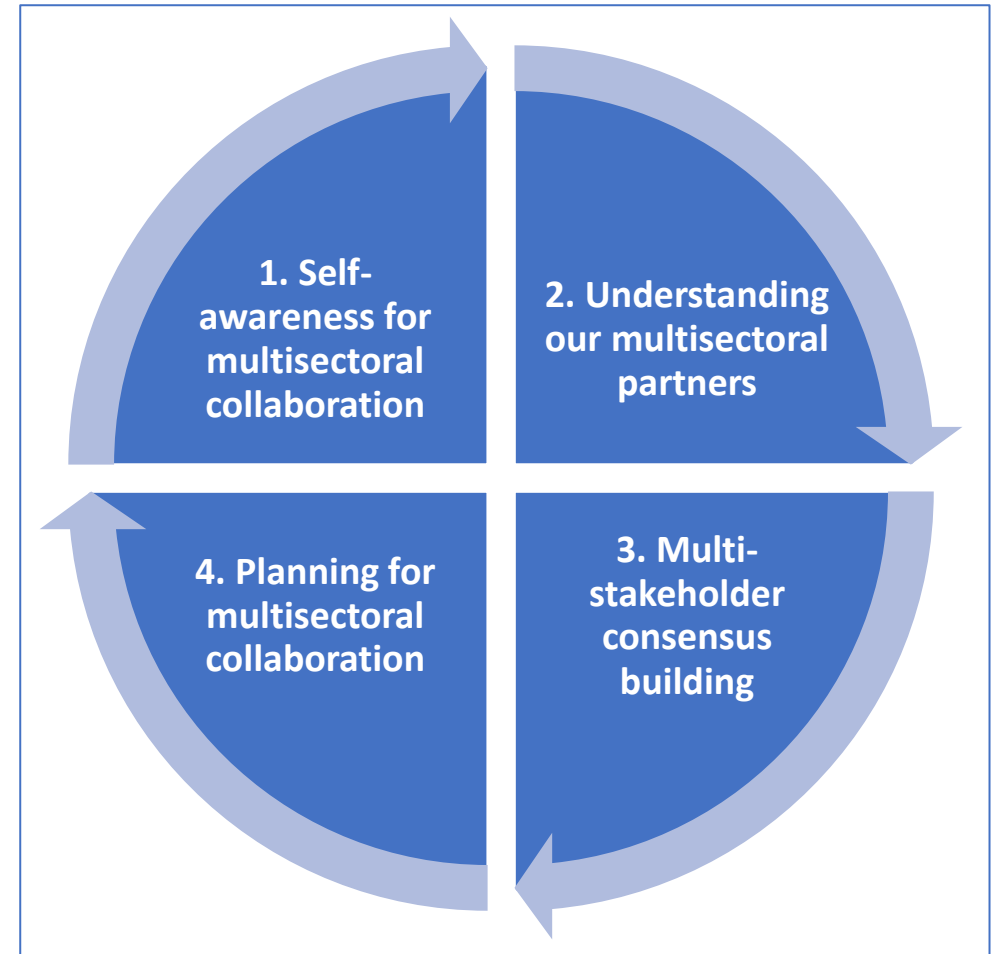


Source: AMR GAP Evaluation Draft Summary: Association between the grade a country gives for its multisectoral coordination mechanism and mean modified AMR NAP implementation score

# Training Package on Leadership Skills to Implement Multisectoral NAPs

## Objectives

- To build effective leadership skills for the implementation of multisectoral AMR NAPs (building trust, difficult conversations, understanding interests, managing conflicts, influence and persuasion..)
- To strengthen multisectoral collaboration for joint planning



# Training Package on Leadership Skills: 13 Modules

- **SESSION 1: Understanding our Multisectoral Partners**

**Module 1:** Introduction and Purposes

**Module 2:** A Framework for Understanding & Managing Stakeholder Interests

**Module 3:** Putting the Skills to Work (1)

- **SESSION 2: Self-awareness for Multisectoral Collaboration**

**Module 4:** Core Concerns

**Module 5:** Managing Challenging Conversations

**Module 6:** *The Three Shifts*

- **SESSION 3: Multi-stakeholder Consensus Building (Part 1)**

**Module 7:** Influence and Persuasion Mapping

**Module 8:** Jointly Building Consensus

**Module 9:** Putting the Skills to Work (2)

- **SESSION 4: Multi-stakeholder Consensus Building (Part 2)**

**Module 10:** Putting the Skills to Work (3)

**Module 11:** Lessons for Multistakeholder Consensus Building

- **SESSION 5: Planning for Effective Multisectoral Collaboration**

**Module 12:** Putting the Skills to Work (4)

**Module 13:** Planning for the Future

## Key tools shared in the training

- 5 Ps for Process Design
- Ladder of Inference Tool
- Seven Element Framework
- Five Core Concerns
- Stakeholder Mapping tool
- Influence Analysis Grid
- Three Shifts – from Common to Strategic Mindsets