**Section II: Schedule of Requirements**

E-Sourcing reference: ITB/2022/40570

1. **Summary of Requirements for Procurement of Oracle Premier Support Extension for the National Police of Ukraine**

UNOPS requirements are comprised of the following items:

* **Oracle Premier Support Extension for the National Police of Ukraine as further described in the table B. Technical Specification for Goods and comparative data table**

1. **Technical specifications for Goods and Comparative Data Tables:**

The Oracle products listed in the below table are requested by the end user and required for the standardization with software already in use by the end user and extension of respective support.

|  |  |  |  |
| --- | --- | --- | --- |
| **N** | **UNOPS minimum technical requirements** | **Is quotation compliant?** Bidder to complete | **Details of goods offered.** Bidder to complete |
| **1** | **General technical requirements** |  |  |
| **1.1** | **Extension of Oracle Premier Support (annual) from February 11, 2022 (CSI Number 23412380) including:** | ☐ Yes ☐ No | Insert details |
| 1.1.1 | Oracle Database Enterprise Edition - Processor License, Perpetual - 17 | ☐ Yes ☐ No | Insert details |
| 1.1.2 | Oracle Partitioning, Processor, Perpetual – 17 | ☐ Yes ☐ No | Insert details |
| 1.1.3 | Oracle GoldenGate for Big Data Processor, Perpetual – 2 | ☐ Yes ☐ No | Insert details |
| 1.1.4 | Oracle Diagnostics Pack, Processor License, Perpetual – 17 | ☐ Yes ☐ No | Insert details |
| 1.1.5 | Oracle Tuning Pack, Processor Perpetual – 17 | ☐ Yes ☐ No | Insert details |
| **2** | **Warranty requirements** | ☐ Yes ☐ No | Insert details |
| 2.1 | Supply of software shall be accompanied by at least one (1) year of standard technical support for Oracle software, activated after software licenses, or any portion thereof as the case may be, have been downloaded to, activated and accepted by the Customer. All costs connected with warranty maintenance are covered by the Supplier. | ☐ Yes ☐ No | Insert details |
| **3** | **Oracle software standard technical support level** | ☐ Yes ☐ No | Insert details |
| 3.1 | 24/7 Internet access to the official web-site of the Manufacturer (Franchiser) MyOracleSupport (or equivalent) at www.oracle.com/support/index.html (or equivalent) for additional services | ☐ Yes ☐ No | Insert details |
| *3.1.1* | *technical bulletins for copying, information on certification and product availability, information on product versions* | ☐ Yes ☐ No | Insert details |
| *3.1.2* | *files with error reports and error descriptions, instruments to search and eliminate bugs and errors; explanations and documents, problem management solutions, other types of assistance and consultations about installation and software usage* | ☐ Yes ☐ No | Insert details |
| 3.2 | Creation of technical Support Requests (SR) in the electronic information system MyOracleSupport (or equivalent) by the the Customer’s qualified personnel directly. | ☐ Yes ☐ No | Insert details |

1. **Delivery requirements and Comparative Data Table**

|  |  |  |  |
| --- | --- | --- | --- |
| **UNOPS Requirements** | | **Is bid compliant?** Bidder to complete | **Details**  Bidder to complete |
| **Delivery time** | Bidder shall deliver the goods within **two weeks** after Contract signature. | Yes  No | Insert details |
| **Delivery place and Incoterms rules** | DAP Kyiv, Ukraine | Yes  No | Insert details |
| **Consignee details** | Service Center of the National Police of Ukraine (27 Svyatoshynska Street, Kyiv, Ukraine) | Yes  No | Insert details |
| **UNOPS Right to vary requirements** | At the time the Contract is awarded, UNOPS reserves the right to vary the quantity of the goods and associated services specified above, provided this does not exceed +/- 20%, without any change in the unit prices or other terms and conditions of the ITB. | ☐ Yes ☐ No | Insert details |

**D. Sustainability Criteria:**

|  |  |  |  |
| --- | --- | --- | --- |
| **UNOPS Requirements** | | **Is bid compliant?** Bidder to complete | **Details**  Bidder to complete |
| **Sustainability Requirements - Suppliers commitment to gender equality** | The bidder shall provide a response that demonstrates its commitment to support gender equality and women’s empowerment through its operations. The bidder must provide a clear statement and supporting documentation that outlines how gender is mainstreamed internally. This should include for example the organization's current or future plans/activities with regards to:  - gender diversity in the recruitment process (such as outreach to potential diverse candidates and equitable, non-biased interview practices)  - ensuring equal pay between men and women for the same roles by providing pay gap analysis or pay stubs  - opportunities for females to be empowered and promoted internally (e.g. mentorship, leadership/ management skills training for both junior and senior employees),  - prevention of sexual exploitation and abuse or any form of discrimination at work (e.g. zero-tolerance policy in place),  - paid parental leave policies for men and women,  - provide professional safety training and access to equal protection facilities for all staffs without discrimination  - Undertaken and awarded an independent gender audit certificate or equivalent (e.g. Edge Certificate, WEPs GAP analysis). | Yes  No | Insert details |

**E. Inspections and tests:**

The following inspections and tests shall be performed:

(i) The Supplier shall perform all needed tests before the shipment to conform that the goods meet the Purchaser requirements. Documented confirmation of such tests has to be sent to the Purchaser before the shipment;

(ii) The Purchaser will check the availability of Compliance Certificates issued for equipment supplied.

UNOPS or its representative may inspect and/or test any or all items of the goods to confirm their conformity to the contract, prior to dispatch from the supplier’s premises. Such inspection and clearance will not prejudice the right of the consignee to inspect and test the goods on receipt at destination.

If the goods fail to meet the laid down specifications, the Supplier shall take immediate steps to remedy the deficiency or replace the defective goods to the satisfaction of the purchaser.