

| Sl. No | Reference | Quoted Text | Question | UNICEF Answers |
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| 1. | Document: RFPS Page #9 Section: 5.4 | The completed and signed Request for Proposal for Services Form must be submitted together with the Proposal. | Should this be included as part of the technical proposal? We ask since it is mentioned that technical proposal should not contain price information and said form has information on payment terms | This is referring to page 3 of the RFPS. This is the page being referred to on page 9 under 5.5. Page 3 does not require commercial/price information. It only requires discount levels if applicable. The price proposal will be submitted separately as Appendix C |
| 2. | Document: RFPS Page #10 Section: 5.9 | Proposers are requested to share both an editable excel version as well as a PDF version of their financial proposal. | https://www.ungm.org/Public/Notice/131648 states that "Attachments other than PDF format will not be accepted" Kindly clarify whether an MS excel version of the financial proposal should be submitted or not. | Please submit soft copies and pdfs. Yes, an MS version of the financial proposal is required. |
| 3. | Document: TOR Page #8 Section: 5 | Proposers must guarantee maintenance and support services of the Proposed Solution including for a minimum of 2 years, plus access to data maintained in the system for an additional 7 years from the last batch upload | Does this imply that if the contract is of 2 years' duration, the data will have to be hosted in the system and access provided for seven additional years i.e., till Year 9? Kindly clarify this. | Correct and confirmed. For GxP reasons, the data must be accessible. It may not be necessary for the data to be hosted in the system to make this possible. Please state how this will be achieved, if not hosted in the system. |
| 4. | Document: TOR Page #13 Section: 6.7 | The selected Proposer shall Conduct technical training across the range of user-profiles in all aspects of administration, operating and troubleshooting the verification/traceability solution. | Can UNICEF kindly indicate the number of participants for the trainings? | UNICEF can only provide an estimate at this stage. As per the price schedule this will include up to 200 Dashboard users in year 1. In addition, up to 10 additional users should be trained in the broader use of the system including administration, operating, and troubleshooting. |

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| 5. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: | | Kindly clarify if this needs to be submitted in MS Excel format or in PDF format as part of the Technical Proposal document. | This must be submitted in an MS Excel format; an additional PDF version may also be provided. |
| 6. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-066 | GTR must support Parent/Child hierarchies among locations. | What is meant by having Parent/Child hierarchies among locations? Is it like A Country, having a state and a state having cities/towns etc.? Kindly clarify on this | <p>Examples of Parent/Child hierarchies among locations could include a shelf location in a warehouse, the shelf being the child and the warehouse being the parent.</p> <p>This could also be the relationship between a company and several manufacturing sites which it owns. The company would be identified using a GLN and each manufacturing site would also be identified by a separate GLNs. The company being the parent and the manufacturing sites being the children.</p> |
| 7. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-068 | GTR must maintain versioning of location master data. | Kindly clarify if the obsolete versions are to be maintained within the Database or as restorable files? | This should be maintained within the database. |

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| 8. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-074 | GTR must allow for bulk updates to items based on Lot/Batch Number | What all items are required to be updated using bulk upload function? A couple of examples would be helpful. | This could include the change of status for all items in a batch such as “destroy”, where a batch has failed a quality test. This could also include the change of shelf life, where it has been extended for the batch. |
| 9. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-085 | GTR must employ an architecture which simplifies addition of new fields to the traceability data model | How frequently UNICEF thinks the attributes of the traceability model would change, once they are finalized? | Expect this to be infrequently, driven by new legislation and country implementations. |
| 10. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-093 | EPCIS Capture interface shall not be limited in the types of events/ actions/ bizsteps which can be received | What are the events/actions/bizsteps identified and finalized by UNICEF? What kind of limitation are we talking about in this requirement? | Unicef is not currently intending to use the system for full traceability in the short term, therefore there is not a defined set of events, actions or bizsteps identified. The system should be able to incorporate new/ additional events etc. as required to build the required level of traceability. If the proposed system has a limitation in this regard, please state this within the proposal. |

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| 11. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-103 | GTR must provide capability to receive Non-EPCIS Messages as input for capturing traceability data | Are there any Non-EPCIS formats that have already been identified, if yes then please confirm which ones? | There have not been any Non-EPCIS messages identified at this point. |
| 12. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-113 | GTR must support receipt of Non-EPCIS messages through standard communication protocols including: A) (S)FTP B) HTTP(S) POST C) SOAP D) AS2 E) Message Queue F) Manual Upload through User Interface | GTR is expected to support all the above protocols or some of them? Kindly clarify. | Please state which of these you are able to support and if this is available out of the box or with customization, etc. |
| 13. | Document: Compliance Sheet Appendix B3 Tab: Table B and C Section: GTR-REQ-013 | There should be no effective size limit on the database size | Kindly elaborate on this requirement please. | The system should be able to grow as more serialized items are uploaded without a degradation of service e.g. verification response time. |

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| 14 | <p>Technical requirement GTR-REQ-017 states that “Verification will primarily be carried out via a smartphone application on both Android and IOS platforms...” and in Appendix C, price indication highlights that 2x Apps (IOS and Android) need to be provided. Do we understand correctly that these requirements can be fulfilled by providing mobile web applications?</p> | <p>This is not correct; we do not feel that a mobile web application will fulfill the requirements within the RFPS. There are several reasons for this including the following:</p> <ul style="list-style-type: none"> • Mobile phones using iOS and Android do not read GS1 encoded DataMatrix barcodes natively. • There are requirements within the Use Cases (Appendix B6) which would require an application on the phone, for example: <p>Scenario 1: Verification request – App. V140–V170 The need to buffer data until a network connection is available. V120 - The need to check that the scanned data is as expected.</p> <p>Scenario 5: Access to Electronic Online Content L140- L180 The need to convert the DataMatrix data into a GS1 Digital Link.</p> |
| 15 | <p>In the procurement document RFPS-NYH-2021-503343 Development of Global Trust Repository.pdf in section 5 “Preparation of offer” UNICEF general terms link provides page not found error: (http://www.unicef.org/supply/index_procurement_policies.html). Is the correct link and info to be presented here: (https://www.unicef.org/supply/resources/procurement-policies), or is there additional info about general UNICEF terms?</p> | <p>Please use the link below.</p> <p>https://www.unicef.org/supply/resources/procurement-policies;</p> |
| 16 | <p>Do Chinese references meet the LMIC requirement (Qualifying requirement GTR-REQ-178)</p> | <p>We have used the World Bank Income Classification and China is classed as an Upper-Middle Income Country and therefore falls outside the LMIC classification.</p> |

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| 17 | <p>Contractor will provide pricing in the format requested but shall also provide a pricing breakdown of the components of the solution to include the Cloud Services (including subscription licenses) and requested additional services. Please confirm that this is acceptable.</p> | <p>It is important that the pricing breakdown is placed against the three cost areas as outlined in "Price Schedule and Instructions Appendix C.pdf", i.e.</p> <ul style="list-style-type: none">(A) Year 1 System Build(B) Year 1 Annual Subscription and(C) Year 2 Annual Subscription. <p>When breaking down the components of the solution elements such as Cloud services (including subscription licenses) please be clear if these fall into (B), (C) or both.</p> <p>Where possible please group the elements of costs into the categories provided e.g., Hosting, Management and Operations, Maintenance and Helpdesk. If the cost element does not fall easily into the provided categories, then simply add it under the appropriate cost area (A), (B) and (C).</p> <p>It must be possible for the total cost over 2 years and the total cost for the three cost areas to be established. The Year 2 costs (C) are expected to be the same in years three, four and five.</p> |
| 18 | <p>Please confirm that it is acceptable to provide a Word document containing supporting narrative to our Appendix C response, which will be submitted in an editable Excel format and pdf format as outlined in the RFPS. This Word document will also include applicable commercial terms of service.</p> | <p>Yes Acceptable.</p> |