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**CLARIFICATION 1**  
**RFQ 489321-BF**

**Question 1:**

1. “(on 4.3.5) “Reinforced door (heavy duty hinges) [installation]”

We have discussed this point with vehicle dealer’s (VW) experts in the country and their answer was that heavy duty hinges are not available for this model.

We would suggest to provide a plate of reinforced steel behind the main hinges so the screws are not visible or accessible from the outside (without opening the door).

Please also check the attachment called hinges and suggest as much detail as you can if something else was intended by this specification.



**Question 2:**

2. (on 4.3.6) “Heavy duty locking mechanism, (with shackles at least 8 mm, made with boron steel and shrouded shackles) [Installation]”

Please clarify the type of shackles (like, padlock, anchor, etc.)

Please also clarify whether the installation of this equipment has to be done, inside or outside (as extra protection)?

**Question 3:**

3. (on 4.5) “Vehicle Crane / The contractor shall provide a vehicle crane with the maximum of 600 KG for handling, lifting and loading pallets [installation].”

After an onsite visit and discussing with the end-user about specific needs, they asked for an electric crane to be installed. They also suggesting to provide sliding rails which should slide outside the van at about 1 meter. Also since the container box weights around 600 kg, it would be better to upgrade it to 700KG as a limit. They said that if the crane is static and does not slide out of the vehicle, would be impossible to operate due to the limited space that is inside the van.



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Do you comply with these requested changes?

**Question 4:**

4. (on 5.2) “All instruments shall be clearly marked with designation of the type, model, manufacturer and serial number.”

This is not applicable in all of the cases, like wood flooring, lead plate, maybe the hinges and the shackles. (Depending on your answer, is this ok with you?)

**Answer 1:**

The objective of this requirement is to increase delay for accessing by the doors to the cargo compartment and has to be protected from manual tools (crowbar, screwdriver). Please ensure that your proposal meets the objective.

**Answer 2:**

X. The objective of this requirement has the same objective as the one above. An additional locking mechanism shall be installed on the outside of the vehicle, with an equivalent resistance at least 8 mm, boron steel, shrouded shackles as stipulated in the SOW.

**Answer 3:**

The load capacity of the crane shall be in line with the maximum loading capacity of the van. An electric crane with sliding rails is acceptable.

**Answer 4:**

The proposal is acceptable.

**END**