

1 February 2021

REQUEST FOR EXPRESSION OF INTEREST (EOI)**HQ21NF029-EOI****Provision of Computer Hardware, Peripherals, Accessories, Spare Parts and Related Services****Closing on February 09, 2021 at 16h00 hrs (CET Time)****A. Background**

The United Nations World Food Programme hereinafter referred to as the "WFP", with its Headquarters located in Via C.G. Viola, 68/70, 00148 Rome, Italy is the leading humanitarian organization saving lives and changing lives, delivering food assistance in emergencies and working with communities to improve nutrition and build resilience by assisting almost 100 million people in around 83 countries each year. About 17,000 people work for the organization, most of them in remote areas, directly serving the hungry poor.

IT Division seeks interested and reputable suppliers, manufactures, hardware and service providers, authorized dealers, resellers or other technology companies with strong global experience in provisioning of Computer Hardware LENOVO and DELL brands, Peripheral, Accessories, Spare parts and related SPM, IMAC and disposal services.

Spare parts managements and IMAC Services should be, preferably offered as an option and an ability to deliver on-site support and life cycle management services are desirable.

In addition, we seek proven ability to ship and operate with customs in the countries where WFP operates. Proven prior experience with government entities and UN will be considered.

WFP invites eligible suppliers to express their interest in providing the requested goods and services.

B. The purpose of this EOI

The purpose of this request for EOI is to identify suppliers with verified technical and financial capacity to provide the subject goods and services. Eligible suppliers will be invited to participate in the bidding process for the proposed tender.

Eligibility to participate in the proposed tender will be determined on the basis of the capacity to provide the goods and services, the compliance with the UN policies, the cost-to-quality ratio and discount possibility and the added value during the supply and for life-cycle management.

C. How to prepare and submit your Expression of Interest

In order to participate in the pre-qualification exercise, companies are required to provide the following:

- The filled in EOI Response Form

WFP will not consider incomplete or unsigned submissions. All responses and supporting documentation received will be treated as strictly confidential and will not be made available to the public.

This request for EOI does not constitute a solicitation. WFP reserves the right to change or cancel this procurement process or any of its requirements at any time during the process; any such action will be communicated to all participants.

Should you have any questions please do not hesitate to contact us at hq.tenders@wfp.org.

Yours sincerely,



Snjezana Leovac
Head, Goods and Services Procurement
The United Nations World Food Programme

EOI RESPONSE FORM

Provision of Computer Hardware, Peripherals, Accessories, Spare Parts and Related Services

1. Is the Bidder capable of guaranteeing onsite support and related services for WFP Headquarters located in Rome, ITALY?
2. Is the Bidder a direct manufacturer? If not, can the bidder produce an original certificate that proves that it is an official licensee of the original manufacturer of the goods?
3. Can the Bidder envisage volume discounts on full catalogue pricing?
4. Does the bidder have a program to dispose equipment once it has reached its end of life or it is broken, and WFP has no intention to repair it? If yes can this programme be applied Worldwide in any country where WFP operates?
5. Is the Bidder able to assure available assistance in at least one country in each of the economic regions: EMEA, Asia-pacific, Americas, US (explicitly including at least one for the African continent, one for the Middle East and one for the Asian continent)?
6. Will the Bidder accept to deliver the goods in at least one country for each of the aforementioned economic regions (explicitly including at least one country in the African continent, one in the Middle East and one in the Asian continent)?
7. Does the Bidder have previous delivery experience in developing and emergency countries (during natural disasters, wars, embargo countries etc.)?
8. Will the Bidder be able to offer test models free of charge before they are adopted by WFP?
9. Does the Bidder accept to extend the terms and conditions of its offer to other interested United Nations Agencies, Funds, Programmes and Organizations?
10. Does the Bidder have proven experience with government entities and/or United Nations? If yes pls list.
11. Does the Bidder optionally deliver a full set of services to handle obsolete products removal, data erasing and destruction and disposal following local government rules?