

## BIDDER QUERIES AND ANSWER

### TENDER # SC/ITB/20/037

1- In the Autoclave specification, it is mentioned that the autoclaves shall be compatible with RO plants. Please clarify, all the 14 Autoclaves should be compatible with 1 RO Plant? or One autoclave with 1 RO System? so 14 RO systems in total too?

**Answer:**

1 autoclave with 1 RO plant meaning to say 14 RO plants in total.

2- Regarding the ICU/CCU Beds, The specification says:

i) Adult intensive care bed with head and foot panels- Pipe MDF panel or ABS Panel?

**Answer:**

Mattress surface covered with 4-section abs Materials, ABS covered sub-frame.

ii) Height adjustment with foot pedals 40cm to 75cm - Should it be Hydraulic?

**Answer:**

No, all function of the bed must be electrically controlled.

iii) The bed must have Trendelenburg and reverse Trendelenburg adjustment - Should it be controlled by motor or by crank or in any other way?

**Answer:**

It should be controlled by motor not cranks. ICU bed is basically 4 motor beds.

iii) Between +120 by means of hand control unit. - Please clarify this point

**Answer:**

The bed must have Trendelenburg and reverse Trendelenburg adjustment by means of hand control unit. It is not +120 it is  $\pm 12^\circ$ .

iv) The backrest section of the bed must be able to be adjusted between 0-700- Please specify 0-700 cm or mm

**Answer:**

This is neither cm nor mm its 70 degree, 0-70 °

v) The bed must be equipped with auto-regression system at backrest - Please clarify the point and Auto regression

**Answer:**

Auto regression meaning that when the backrest is raised from 0 to 70 degrees, the backrest reverses by 95mm. This offers the client an improved level of comfort in sitting and resting positions, providing the best possible pressure relief.

1. Backrest raises and reverses simultaneously
2. Backrest raised at its maximum 70° and reversed position by 95mm
3. Mattress support extended by 200mm

vi) The footrest section must be able to be adjusted between 0350 or more- Please clarify mm or cm

**Answer:**

Its 0-35 degree

vii) The bed should have facility to take X-ray of the patient over the bed (Cassette holder) - Please clarify this point

**Answer:**

This is a clear point it means that a patient do not need to walk for an X –Ray .the bed must have a place for cassette.

3. You mention in Tender Specifications ANNEX – C (PART-II) requirement Equipment Name **RO System for Dialysis Machines** but you provide the Specifications of Dialysis Machine kindly change equipment name or specifications

**Answer:**

The specifications is for dialysis machine, it's a clerical mistake .RO system is needed one (1) RO system must be compatible to at least 2 dialysis machines imported.

4. We kindly ask clarifications for following points:

- Annex D, Page 1 of 6, Item no. 4 writes: **“Upon readiness of goods, Proforma invoice, Packing List, Certificate of origin, AWB / BL will be shared by the manufacturer to UNHCR through their local authorized dealer. Shipment will be hold at origin until the green signal from UNHCR”**

We can provide Invoice, Packing List and Certificate of Origin before shipment.

We can't get AWB/BL before shipping goods, can you please clarify this point.

**Answer:** This term refers to the DAP terms, which is a case in which UNHCR will issue PO to the manufacturer. Normally when the shipment is ready at origin, the manufacturer book and hold the shipment at origin until UNHCR secures exemption certificate. At this stage, the draft AWB/BL, invoice, packing list and certificate of origin are shared with UNHCR. This has been a normal practice and we are doing it since long.

5. Annex C-Part I and Annex C-Part II, Can you please share with us excell/word format of technical specificationS of both Annex C-Part I and Annex C-Part II to write technical answers.

**Answer:** MS Word copies of Annex-C (I & II) are attached, please note that these documents should not be altered at the time of bid submission.

6. Another Query is related to the Preference of the Equipment; Will you prefer Chinese made or European Medical Items?

**Answer:** We will prefer the equipment of the origin as requested, however the equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

7. Annex C Part I: Item No.19 and Item No.20 have the same technical specifications. Can you please clarify this point also.

19	Stretcher (Wheels)	<ul style="list-style-type: none"> <li>• Length: 6 ft or more</li> <li>• Width: 2 ft or more</li> <li>• Made of stainless steel</li> <li>• 4 rubber castors having 23 cm dia</li> <li>• Castors should Lockable</li> <li>• Top made of stainless steel. With Drip stand.</li> </ul>
20	Folding Screen	<ul style="list-style-type: none"> <li>• Length: 6 ft or more</li> <li>• Width: 2 ft or more</li> <li>• Made of stainless steel</li> <li>• 4 rubber castors having 23 cm dia</li> <li>• Castors should Lockable</li> <li>• Top made of stainless steel.</li> <li>• With Drip stand.</li> </ul>

**Answer:**

Yes it's a clerical mistake, specifications for **folding screen** is below

1. Frame in four parts constructed from fully plastic-coated M.S. hollow tubular pipe 1 1/2 dia.
2. All frames fixed together with Steel universal joints for easy movement of each part.
3. Curtains fitted with spring loaded rods.
4. Mobile on eight, castors of 75 mm dia.
5. Curtain of wash and wear polyester cloth/ plastic cloth in variety of colors.

8. Item No.13 (PART -II) - please confirm that you will accept the bid of Chinese as well as Brazilian products or only USA, Europe, Japan and Australia?

**Answer:** Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

Item 13. You have mentioned 5" LCD/TFT screen, if possible please change in LCD/LED screen also note in specs sheet you require Trend Data for 48 hours, SpO2 but not require the weight measuring scale as this is also an important parameter in high tech Baby Incubator. Specs are much for high tech equipment.

if you can delete above parameters you will find some economical models in reasonable prices, in case you only accept US, Europe or Japan made products. CAN WE PARTICIPATE WITH CHINA MADE PRODUCTS?

**Answer:**

The above specifications are standard as the item is a critical item used for babies.

ANNEX - C (PART-I): kindly confirm what country of origin and country of manufacturer you will accepts. China and Turkey are acceptable? Because we have checked each products and only mentioned this clause against one products

**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

9. we have the following reservation / suggestions for item No. 19 (16 Slice CT Scanner).  
Maximum scan field of view to be at least 43cm to 50 cm to make these specifications generalized.  
Minimum Slice thickness should be 0.5mm to 1.0mm to make these specifications generalized.  
Couch horizontal movements should be 40 mm/sec instead of existing as 200mm/sec is not possible.  
Console Color Monitor should be 19" as all vendors have their own policy and technology for console monitors because this is not a simple computer or medical grade monitor. OR if you allow us we can quote a separate monitor for remote view which will be 21 Inch Medical Grade Monitor.  
Quality assurance certificates should be FDA/CE/MHLW as different manufacturers are from different regions and have different certifications.

**Answer:**

The specs has been changed please find the attached annex

10. **256-slices (pg 7-11)** - The tender specifications are generally leaning towards a mid-range "Performance CT" segment with strong Canon-influenced specifications (160-slices) but requesting 256-slices as well. 160-slices is a Canon-specific specification; hence with the 256-slices specifications, it forces others to offer a Premium CT (256-slices) and therefore be less competitive.

- 160-slices CT scanners are in the range of 128-slices CT as the detector width / coverage of both 160- and 128- slices are 4cm.
- 256-slices CT delivers detector coverage twice of 160-slices, at 8cm
- Please can you confirm what detector coverage you are looking for?
- As there are mix of mid-range and premium CT specifications requirement in tender is it allowed for us to offer a mid-range CT where we can offer the 128 slices? Will we be penalized for doing this?

**Answer**

The specs have been changes please find the attached annexure with this document.

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**16-slices (pg 22-25)**

- Specifications are leaning towards a low-end 16-slices CT of GE (Revolution ACT).
  - Can we propose to add a specification of 16 detector rows?
1. Is there a reason why a Thin Client workstation solution is allowed for the 16-slice scanner but not for the 256-slices scanner? Can we offer a thin client workstation for both CTs? Are both CTs in the same building? If so could we offer a multi workstation solution to cover both CTs?

**Answer**

The specs have been changes please find the attached annexure with this document.

11.

Delivery Table	Kindly confirm if the panel for country origin of this product is USA/ Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

12.

Examination Couch	Kindly confirm if the panel for country origin of this product is USA/ Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

13.

Autoclave Large	<ul style="list-style-type: none"><li>As per our understanding an autoclave of 250 liters would have same running cost with respect to utilities as compared to an autoclave of 200 liters. Therefore, we hereby suggest to kindly increase the required capacity to 250 liters to ensure better productivity.</li><li>Moreover, for ensuring efficient working sterilizer we would also like to</li></ul>
	suggest you to require integrated compressor and pneumatic safety valves

**Answer:**

200 is standard capacity of maximum bidders. You can quote 250 liters.

14.

Delivery Set	Kindly confirm if the panel for country origin of this product is USA/ Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

15.

D&C Set	Kindly confirm if the panel for country origin of this product is USA/ Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

16.

Instrument Trolley	Kindly confirm if the panel for country origin of this product is USA / Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

17.

Stretcher Trolley (Wheels)	Kindly confirm if the panel for country origin of this product is USA / Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

18.

Patient Stool	Kindly confirm if the panel for country origin of this product is USA / Europe / Japan?
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**Answer:**

Equipment from other origins might be accepted as long as the equipment has necessary quality certifications mentioned in the tender documents.

19. We have some problems in getting the offer from our principal. You are therefore, requested to kindly extend the due date.

**Answer:** Due to the urgency of the requirement, we have reduced standard tendering time of 4-weeks to 2-weeks, therefore tender deadline cannot be extended.

20. We are interested in submitting a response for this tender but would like to ask, is it possible to extend the deadline for this tender as there are a lot of elements and more time would be appreciated to respond? Would an extra week be possible?

**Answer:** Due to the urgency of the requirement, we have reduced standard tendering time of 4-weeks to 2-weeks, therefore tender deadline cannot be extended.

END